

Objective VIII: Performance Measure Results

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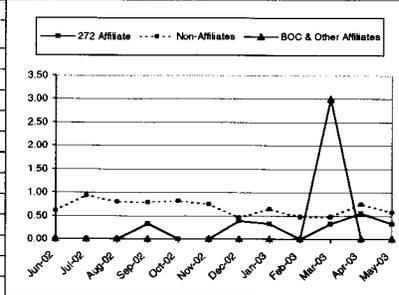
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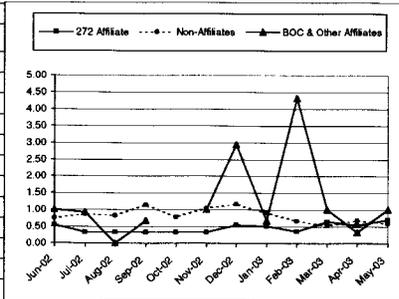
Alabama, June 2002 - May 2003
272 Special Access / Switched Access - Ordering
FOC Timeliness

(Average Interval to Provide Notification of a Firm Order Confirmation)
 Volume indicates total number of orders received for this disaggregation within the reporting period.

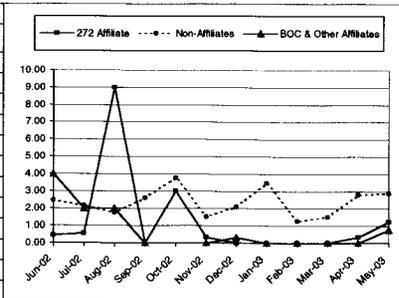
W.1.5.5.2	DSO/AL (days)								272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity	
Jun-02	0.00	*Proprietary	0.00	*Proprietary	0.61	*Proprietary	1.982					
Jul-02	0.00	*Proprietary	0.00	*Proprietary	0.93	*Proprietary	1.631					
Aug-02	0.00	*Proprietary	0.00	*Proprietary	0.90	*Proprietary	1.307					
Sep-02	0.33	*Proprietary	0.00	*Proprietary	0.78	*Proprietary	1.318					
Oct-02	0.00	*Proprietary		*Proprietary	0.82	*Proprietary	1.990					
Nov-02	0.00	*Proprietary	0.00	*Proprietary	0.74	*Proprietary	1.448					
Dec-02	0.39	*Proprietary	0.00	*Proprietary	0.45	*Proprietary	0.547					
Jan-03	0.33	*Proprietary	0.00	*Proprietary	0.64	*Proprietary	1.225					
Feb-03	0.00	*Proprietary	0.00	*Proprietary	0.48	*Proprietary	0.755					
Mar-03	0.33	*Proprietary	3.00	*Proprietary	0.48	*Proprietary	0.950					
Apr-03	0.55	*Proprietary	0.00	*Proprietary	0.74	*Proprietary	3.066					
May-03	0.33	*Proprietary	0.00	*Proprietary	0.57	*Proprietary	1.622					



W.1.5.6.2	DS1/AL (days)								272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity	
Jun-02	0.55	*Proprietary	1.00	*Proprietary	0.74	*Proprietary	1.503					
Jul-02	0.33	*Proprietary	0.92	*Proprietary	0.86	*Proprietary	1.327					
Aug-02	0.33	*Proprietary	0.00	*Proprietary	0.81	*Proprietary	1.890					
Sep-02	0.33	*Proprietary	0.67	*Proprietary	1.15	*Proprietary	2.233					
Oct-02	0.33	*Proprietary		*Proprietary	0.78	*Proprietary	1.896					
Nov-02	0.33	*Proprietary	1.00	*Proprietary	1.04	*Proprietary	5.804					
Dec-02	0.55	*Proprietary	2.93	*Proprietary	1.16	*Proprietary	3.290					
Jan-03	0.51	*Proprietary	0.67	*Proprietary	0.90	*Proprietary	4.067					
Feb-03	0.38	*Proprietary	4.33	*Proprietary	0.66	*Proprietary	1.279					
Mar-03	0.64	*Proprietary	1.00	*Proprietary	0.53	*Proprietary	0.867					
Apr-03	0.53	*Proprietary	0.33	*Proprietary	0.67	*Proprietary	1.806					
May-03	0.70	*Proprietary	1.00	*Proprietary	0.59	*Proprietary	0.765					



W.1.5.7.2	DS3 (Non-Optical)/AL (days)								272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity	
Jun-02	0.48	*Proprietary	4.00	*Proprietary	2.45	*Proprietary	9.156					
Jul-02	0.55	*Proprietary	2.00	*Proprietary	2.15	*Proprietary	2.705					
Aug-02	9.00	*Proprietary	2.00	*Proprietary	1.72	*Proprietary	2.358					
Sep-02	0.00	*Proprietary	0.00	*Proprietary	2.56	*Proprietary	4.501					
Oct-02	3.00	*Proprietary		*Proprietary	3.73	*Proprietary	5.506					
Nov-02	0.33	*Proprietary	0.00	*Proprietary	1.51	*Proprietary	1.185					
Dec-02	0.00	*Proprietary	0.33	*Proprietary	2.09	*Proprietary	3.497					
Jan-03	0.00	*Proprietary	0.00	*Proprietary	3.45	*Proprietary	10.234					
Feb-03	0.00	*Proprietary	0.00	*Proprietary	1.26	*Proprietary	1.252					
Mar-03	0.00	*Proprietary	0.00	*Proprietary	1.50	*Proprietary	1.609					
Apr-03	0.33	*Proprietary	0.00	*Proprietary	2.78	*Proprietary	6.425					
May-03	1.23	*Proprietary	0.78	*Proprietary	2.87	*Proprietary	8.645					



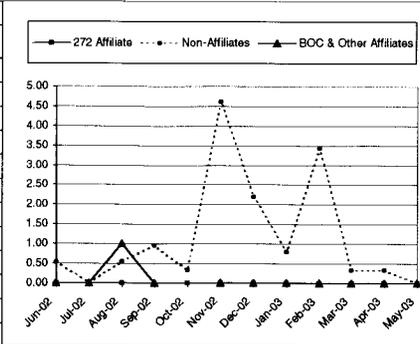
Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

Alabama, June 2002 - May 2003
272 Special Access / Switched Access - Ordering
FOC Timeliness

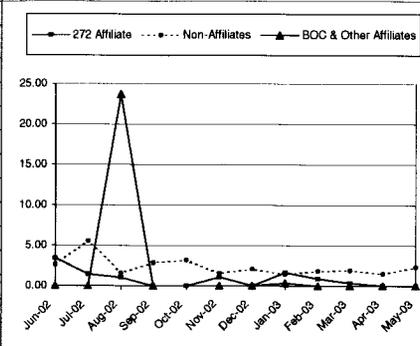
(Average Interval to Provide Notification of a Firm Order Confirmation)

Volume indicates total number of orders received for this disaggregation within the reporting period.

W.1.5.8.2	DS3 (Optical OCn)AL (days)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	0.00	*Proprietary*	0.00	*Proprietary*	0.54	*Proprietary*	0.590				
Jul-02	0.00	*Proprietary*	0.00	*Proprietary*	0.00	*Proprietary*					
Aug-02	0.00	*Proprietary*	1.00	*Proprietary*	0.55	*Proprietary*	0.387				
Sep-02	0.00	*Proprietary*	0.00	*Proprietary*	0.95	*Proprietary*	1.368				
Oct-02	0.00	*Proprietary*		*Proprietary*	0.33	*Proprietary*	0.000				
Nov-02	0.00	*Proprietary*	0.00	*Proprietary*	4.61	*Proprietary*	4.466				
Dec-02	0.00	*Proprietary*	0.00	*Proprietary*	2.19	*Proprietary*	4.241				
Jan-03	0.00	*Proprietary*	0.00	*Proprietary*	0.79	*Proprietary*	0.826				
Feb-03	0.00	*Proprietary*	0.00	*Proprietary*	3.42	*Proprietary*	5.118				
Mar-03	0.00	*Proprietary*	0.00	*Proprietary*	0.33	*Proprietary*	0.000				
Apr-03	0.00	*Proprietary*	0.00	*Proprietary*	0.33	*Proprietary*	0.000				
May-03	0.00	*Proprietary*	0.00	*Proprietary*	0.00	*Proprietary*					



W.1.5.9.2	Total Switched Access (Feature Group D)VAL (days)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	3.40	*Proprietary*	0.00	*Proprietary*	2.59	*Proprietary*	9.549				
Jul-02	1.40	*Proprietary*	0.00	*Proprietary*	5.51	*Proprietary*	13.099				
Aug-02	0.99	*Proprietary*	23.67	*Proprietary*	1.54	*Proprietary*	4.003	-0.6802	YES		
Sep-02	0.00	*Proprietary*	0.00	*Proprietary*	2.87	*Proprietary*	4.964				
Oct-02	0.00	*Proprietary*		*Proprietary*	3.15	*Proprietary*	6.532				
Nov-02	1.05	*Proprietary*	0.00	*Proprietary*	1.56	*Proprietary*	3.731				
Dec-02	0.00	*Proprietary*	0.00	*Proprietary*	2.06	*Proprietary*	3.554				
Jan-03	1.64	*Proprietary*	0.33	*Proprietary*	1.42	*Proprietary*	4.294				
Feb-03	0.99	*Proprietary*	0.00	*Proprietary*	1.86	*Proprietary*	3.888	-1.3325	YES		
Mar-03	0.33	*Proprietary*	0.00	*Proprietary*	1.88	*Proprietary*	4.290				
Apr-03	0.00	*Proprietary*	0.00	*Proprietary*	1.49	*Proprietary*	3.758				
May-03	0.00	*Proprietary*	0.00	*Proprietary*	2.35	*Proprietary*	11.987				



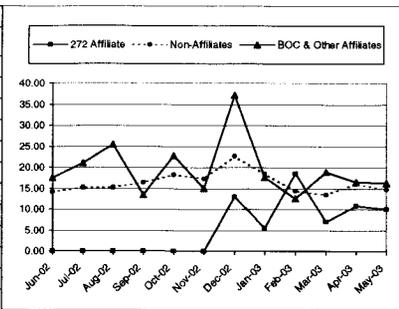
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Alabama, June 2002 - May 2003
272 Special Access / Switched Access - Provisioning
Order Completion Interval

(Interval Between Order Issuance and Completion)

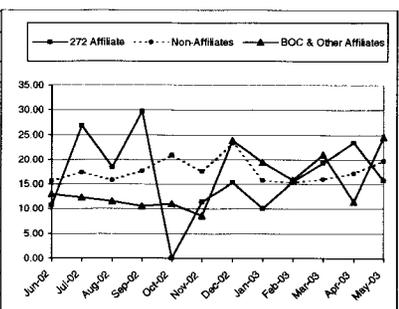
Volume indicates total number of orders received for this disaggregation within the reporting period.

W.2.8.5.2	DS0/AL (days)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	0.00	*Proprietary*	17.50	*Proprietary*	14.16	*Proprietary*	6.257				
Jul-02	0.00	*Proprietary*	21.06	*Proprietary*	15.18	*Proprietary*	5.198			5.3807	YES
Aug-02	0.00	*Proprietary*	25.43	*Proprietary*	15.14	*Proprietary*	7.836				
Sep-02	0.00	*Proprietary*	13.50	*Proprietary*	16.35	*Proprietary*	10.715				
Oct-02	0.00	*Proprietary*	22.80	*Proprietary*	18.16	*Proprietary*	9.189				
Nov-02	0.00	*Proprietary*	15.00	*Proprietary*	17.27	*Proprietary*	11.748				
Dec-02	13.00	*Proprietary*	37.22	*Proprietary*	22.89	*Proprietary*	15.304				
Jan-03	5.50	*Proprietary*	17.62	*Proprietary*	18.39	*Proprietary*	11.821				
Feb-03	18.50	*Proprietary*	12.56	*Proprietary*	14.33	*Proprietary*	11.382				
Mar-03	7.00	*Proprietary*	18.86	*Proprietary*	13.46	*Proprietary*	7.530				
Apr-03	10.86	*Proprietary*	16.43	*Proprietary*	15.96	*Proprietary*	11.633				
May-03	10.00	*Proprietary*	16.25	*Proprietary*	14.72	*Proprietary*	9.780				



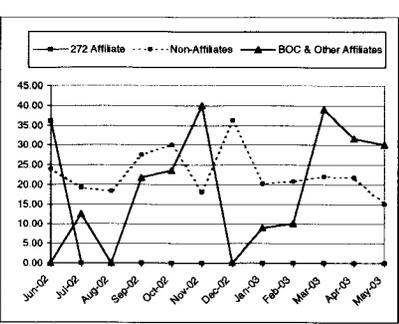
Better Performance

W.2.8.6.2	DS1/AL (days)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	10.71	*Proprietary*	13.00	*Proprietary*	15.64	*Proprietary*	11.034				
Jul-02	26.80	*Proprietary*	12.33	*Proprietary*	17.32	*Proprietary*	9.259				
Aug-02	18.43	*Proprietary*	11.50	*Proprietary*	15.81	*Proprietary*	10.725				
Sep-02	28.78	*Proprietary*	10.50	*Proprietary*	17.60	*Proprietary*	12.660				
Oct-02	0.00	*Proprietary*	11.00	*Proprietary*	20.84	*Proprietary*	15.633				
Nov-02	11.40	*Proprietary*	8.58	*Proprietary*	17.57	*Proprietary*	13.198				
Dec-02	15.31	*Proprietary*	23.81	*Proprietary*	23.28	*Proprietary*	14.593				
Jan-03	10.09	*Proprietary*	19.40	*Proprietary*	15.68	*Proprietary*	10.153				
Feb-03	15.53	*Proprietary*	15.79	*Proprietary*	15.33	*Proprietary*	10.310				
Mar-03	19.33	*Proprietary*	21.00	*Proprietary*	15.99	*Proprietary*	8.522				
Apr-03	23.42	*Proprietary*	11.40	*Proprietary*	17.17	*Proprietary*	11.746				
May-03	15.72	*Proprietary*	24.50	*Proprietary*	19.73	*Proprietary*	14.006			1.8006	YES



Better Performance

W.2.8.7.2	DS3 (Non-Optical)/AL (days)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	36.00	*Proprietary*	0.00	*Proprietary*	23.87	*Proprietary*	17.729				
Jul-02	0.00	*Proprietary*	12.50	*Proprietary*	19.18	*Proprietary*	8.862				
Aug-02	0.00	*Proprietary*	0.00	*Proprietary*	18.31	*Proprietary*	9.891				
Sep-02	0.00	*Proprietary*	21.75	*Proprietary*	27.44	*Proprietary*	10.838				
Oct-02	0.00	*Proprietary*	23.50	*Proprietary*	29.94	*Proprietary*	29.767				
Nov-02	0.00	*Proprietary*	40.00	*Proprietary*	18.00	*Proprietary*	14.738				
Dec-02	0.00	*Proprietary*	0.00	*Proprietary*	36.15	*Proprietary*	20.681				
Jan-03	0.00	*Proprietary*	9.00	*Proprietary*	20.17	*Proprietary*	5.529				
Feb-03	0.00	*Proprietary*	10.00	*Proprietary*	20.68	*Proprietary*	10.633				
Mar-03	0.00	*Proprietary*	39.00	*Proprietary*	21.91	*Proprietary*	8.641				
Apr-03	0.00	*Proprietary*	31.67	*Proprietary*	21.74	*Proprietary*	11.723				
May-03	0.00	*Proprietary*	30.00	*Proprietary*	14.90	*Proprietary*	6.307				



Better Performance

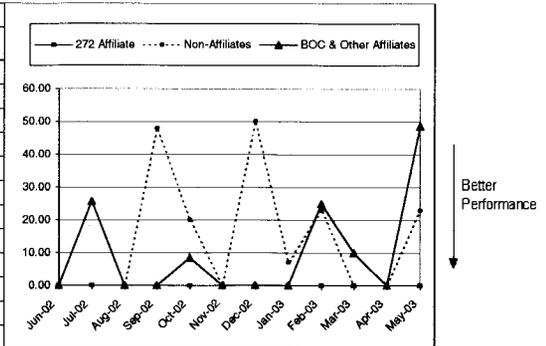
Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

Alabama, June 2002 - May 2003
272 Special Access / Switched Access - Provisioning
Order Completion Interval

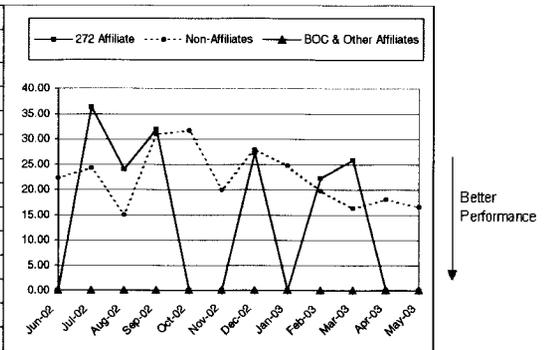
(Interval Between Order Issuance and Completion)

Volume indicates total number of orders received for this disaggregation within the reporting period.

W.2.8.8.2	DS3 (Optical OCn)AL (days)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	0.00	*Proprietary*	0.00	*Proprietary*	0.00	*Proprietary*					
Jul-02	0.00	*Proprietary*	25.75	*Proprietary*	0.00	*Proprietary*					
Aug-02	0.00	*Proprietary*	0.00	*Proprietary*	0.00	*Proprietary*					
Sep-02	0.00	*Proprietary*	0.00	*Proprietary*	48.00	*Proprietary*	0.000				
Oct-02	0.00	*Proprietary*	8.50	*Proprietary*	20.00	*Proprietary*	8.485				
Nov-02	0.00	*Proprietary*	0.00	*Proprietary*	0.00	*Proprietary*					
Dec-02	0.00	*Proprietary*	0.00	*Proprietary*	50.00	*Proprietary*	0.000				
Jan-03	0.00	*Proprietary*	0.00	*Proprietary*	7.00	*Proprietary*	0.000				
Feb-03	0.00	*Proprietary*	25.00	*Proprietary*	23.00	*Proprietary*	26.870				
Mar-03	0.00	*Proprietary*	10.00	*Proprietary*	0.00	*Proprietary*					
Apr-03	0.00	*Proprietary*	0.00	*Proprietary*	0.00	*Proprietary*					
May-03	0.00	*Proprietary*	48.67	*Proprietary*	23.00	*Proprietary*	0.000				



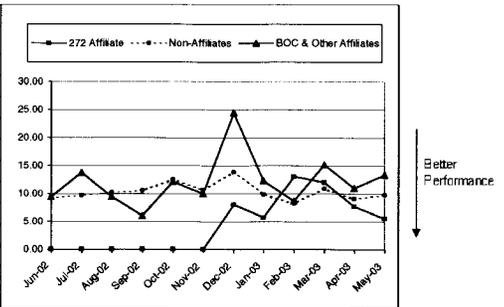
W.2.8.9.2	Total Switched Access (Feature Group 'D')AL (days)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	0.00	*Proprietary*	0.00	*Proprietary*	22.24	*Proprietary*	12.115				
Jul-02	36.30	*Proprietary*	0.00	*Proprietary*	24.15	*Proprietary*	6.852				
Aug-02	24.00	*Proprietary*	0.00	*Proprietary*	14.94	*Proprietary*	7.225				
Sep-02	31.88	*Proprietary*	0.00	*Proprietary*	30.89	*Proprietary*	17.540				
Oct-02	0.00	*Proprietary*	0.00	*Proprietary*	31.65	*Proprietary*	38.002				
Nov-02	0.00	*Proprietary*	0.00	*Proprietary*	19.95	*Proprietary*	6.786				
Dec-02	27.25	*Proprietary*	0.00	*Proprietary*	27.93	*Proprietary*	11.719				
Jan-03	0.00	*Proprietary*	0.00	*Proprietary*	24.64	*Proprietary*	12.987				
Feb-03	22.29	*Proprietary*	0.00	*Proprietary*	19.71	*Proprietary*	6.310				
Mar-03	25.80	*Proprietary*	0.00	*Proprietary*	16.24	*Proprietary*	7.749				
Apr-03	0.00	*Proprietary*	0.00	*Proprietary*	17.98	*Proprietary*	6.475				
May-03	0.00	*Proprietary*	0.00	*Proprietary*	16.54	*Proprietary*	9.276				



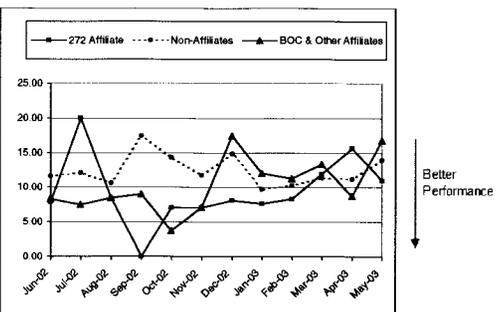
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Alabama, June 2002 - May 2003
272 Special Access / Switched Access - Provisioning
Average Intervals - Requested
(Average Interval from ASR Received Date to CDDD)
Volume indicates total orders completed during reporting period.

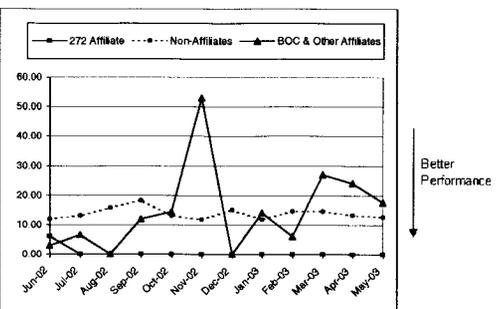
W.2.9.1.2	DSWAL (days)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	0.00	*Proprietary*	9.50	*Proprietary*	9.24	*Proprietary*	4.154				
Jul-02	0.00	*Proprietary*	13.78	*Proprietary*	9.62	*Proprietary*	4.072			4.7998	YES
Aug-02	0.00	*Proprietary*	9.50	*Proprietary*	10.20	*Proprietary*	5.629				
Sep-02	0.00	*Proprietary*	6.00	*Proprietary*	10.54	*Proprietary*	7.852				
Oct-02	0.00	*Proprietary*	12.17	*Proprietary*	12.53	*Proprietary*	6.690				
Nov-02	0.00	*Proprietary*	10.00	*Proprietary*	10.63	*Proprietary*	6.676				
Dec-02	8.00	*Proprietary*	24.44	*Proprietary*	13.78	*Proprietary*	8.080				
Jan-03	5.67	*Proprietary*	12.33	*Proprietary*	9.80	*Proprietary*	5.263				
Feb-03	13.00	*Proprietary*	8.69	*Proprietary*	8.20	*Proprietary*	3.763				
Mar-03	12.00	*Proprietary*	15.17	*Proprietary*	10.84	*Proprietary*	5.168				
Apr-03	7.67	*Proprietary*	11.00	*Proprietary*	9.05	*Proprietary*	5.479				
May-03	5.50	*Proprietary*	13.33	*Proprietary*	9.76	*Proprietary*	6.745				



W.2.9.2.2	DS1/AL (days)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	7.86	*Proprietary*	8.30	*Proprietary*	11.55	*Proprietary*	9.783				
Jul-02	20.00	*Proprietary*	7.43	*Proprietary*	12.08	*Proprietary*	11.013				
Aug-02	8.33	*Proprietary*	8.40	*Proprietary*	10.61	*Proprietary*	7.415				
Sep-02	0.00	*Proprietary*	9.00	*Proprietary*	17.44	*Proprietary*	40.998				
Oct-02	7.00	*Proprietary*	3.67	*Proprietary*	14.28	*Proprietary*	13.861				
Nov-02	7.00	*Proprietary*	7.00	*Proprietary*	11.69	*Proprietary*	9.469				
Dec-02	8.09	*Proprietary*	17.42	*Proprietary*	14.86	*Proprietary*	10.157				
Jan-03	7.58	*Proprietary*	12.00	*Proprietary*	9.88	*Proprietary*	5.263				
Feb-03	8.31	*Proprietary*	11.24	*Proprietary*	10.25	*Proprietary*	5.493				
Mar-03	11.90	*Proprietary*	13.29	*Proprietary*	11.25	*Proprietary*	6.666				
Apr-03	15.58	*Proprietary*	8.73	*Proprietary*	11.14	*Proprietary*	6.684				
May-03	10.94	*Proprietary*	16.71	*Proprietary*	13.94	*Proprietary*	9.021				



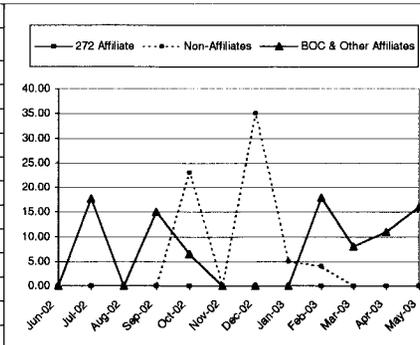
W.2.9.3.2	DS3 (Non-Optical)/AL (days)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	6.00	*Proprietary*	3.00	*Proprietary*	11.88	*Proprietary*	7.061				
Jul-02	0.00	*Proprietary*	6.50	*Proprietary*	13.10	*Proprietary*	6.728				
Aug-02	0.00	*Proprietary*	0.00	*Proprietary*	15.75	*Proprietary*	5.723				
Sep-02	0.00	*Proprietary*	12.00	*Proprietary*	18.22	*Proprietary*	7.796				
Oct-02	0.00	*Proprietary*	14.33	*Proprietary*	13.07	*Proprietary*	5.929				
Nov-02	0.00	*Proprietary*	53.00	*Proprietary*	11.80	*Proprietary*	4.962				
Dec-02	0.00	*Proprietary*	0.00	*Proprietary*	15.08	*Proprietary*	14.988				
Jan-03	0.00	*Proprietary*	14.00	*Proprietary*	11.71	*Proprietary*	4.621				
Feb-03	0.00	*Proprietary*	6.00	*Proprietary*	14.55	*Proprietary*	6.832				
Mar-03	0.00	*Proprietary*	27.00	*Proprietary*	14.62	*Proprietary*	6.522				
Apr-03	0.00	*Proprietary*	24.00	*Proprietary*	13.24	*Proprietary*	5.375				
May-03	0.00	*Proprietary*	17.50	*Proprietary*	12.54	*Proprietary*	6.930				



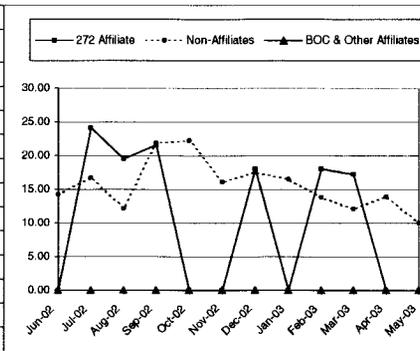
Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

Alabama, June 2002 - May 2003
272 Special Access / Switched Access - Provisioning
Average Intervals - Requested
(Average Interval from ASR Received Date to CDDD)
Volume indicates total orders completed during reporting period.

W.2.9.4.2	DS3 (Optical OCn)AL (days)						272 Affiliate vs. Non-Affiliates			BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	0.00	*Proprietary*	0.00	*Proprietary*	0.00	*Proprietary*					
Jul-02	0.00	*Proprietary*	17.75	*Proprietary*	0.00	*Proprietary*					
Aug-02	0.00	*Proprietary*	0.00	*Proprietary*	0.00	*Proprietary*					
Sep-02	0.00	*Proprietary*	15.00	*Proprietary*	0.00	*Proprietary*					
Oct-02	0.00	*Proprietary*	6.50	*Proprietary*	23.00	*Proprietary*	0.000				
Nov-02	0.00	*Proprietary*	0.00	*Proprietary*	0.00	*Proprietary*					
Dec-02	0.00	*Proprietary*	0.00	*Proprietary*	35.00	*Proprietary*	0.000				
Jan-03	0.00	*Proprietary*	0.00	*Proprietary*	0.00	*Proprietary*	0.000				
Feb-03	0.00	*Proprietary*	18.00	*Proprietary*	4.00	*Proprietary*	0.000				
Mar-03	0.00	*Proprietary*	8.00	*Proprietary*	0.00	*Proprietary*					
Apr-03	0.00	*Proprietary*	11.00	*Proprietary*	0.00	*Proprietary*					
May-03	0.00	*Proprietary*	16.00	*Proprietary*	0.00	*Proprietary*					



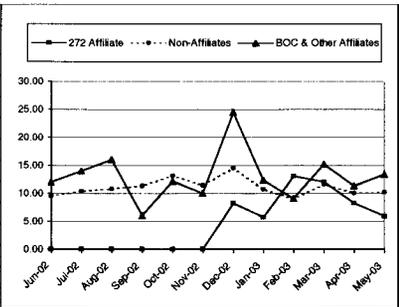
W.2.9.5.2	Total Switched Access (Feature Group D)VAL (days)						272 Affiliate vs. Non-Affiliates			BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	0.00	*Proprietary*	0.00	*Proprietary*	14.20	*Proprietary*	6.037				
Jul-02	24.10	*Proprietary*	0.00	*Proprietary*	16.69	*Proprietary*	5.474				
Aug-02	19.50	*Proprietary*	0.00	*Proprietary*	12.13	*Proprietary*	4.031				
Sep-02	21.58	*Proprietary*	0.00	*Proprietary*	21.88	*Proprietary*	12.005				
Oct-02	0.00	*Proprietary*	0.00	*Proprietary*	22.18	*Proprietary*	24.627				
Nov-02	0.00	*Proprietary*	0.00	*Proprietary*	16.09	*Proprietary*	4.503				
Dec-02	18.00	*Proprietary*	0.00	*Proprietary*	17.51	*Proprietary*	8.737				
Jan-03	0.00	*Proprietary*	0.00	*Proprietary*	16.50	*Proprietary*	7.696				
Feb-03	18.00	*Proprietary*	0.00	*Proprietary*	13.79	*Proprietary*	4.928				
Mar-03	17.25	*Proprietary*	0.00	*Proprietary*	12.10	*Proprietary*	5.421				
Apr-03	0.00	*Proprietary*	0.00	*Proprietary*	13.84	*Proprietary*	4.439				
May-03	0.00	*Proprietary*	0.00	*Proprietary*	10.00	*Proprietary*	6.994				



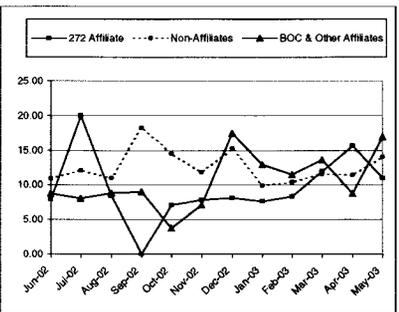
Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

Alabama, June 2002 - May 2003
272 Special Access / Switched Access - Provisioning
Average Intervals - Offered
(Average Interval from ASR Received Date to FOC Due Date)
Volume indicates total orders completed during reporting period.

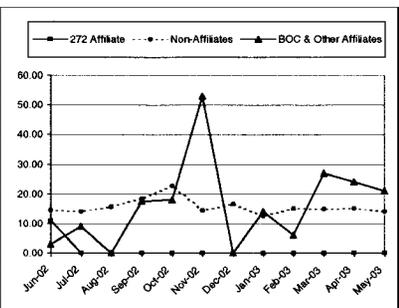
W.2.10.1.2	DS/WAL (days)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	0.00	*Proprietary	12.00	*Proprietary	9.46	*Proprietary	3.928				
Jul-02	0.00	*Proprietary	13.97	*Proprietary	10.32	*Proprietary	3.656			4.6826	YES
Aug-02	0.00	*Proprietary	16.00	*Proprietary	10.79	*Proprietary	5.565				
Sep-02	0.00	*Proprietary	6.00	*Proprietary	11.32	*Proprietary	7.245				
Oct-02	0.00	*Proprietary	12.17	*Proprietary	13.14	*Proprietary	7.156				
Nov-02	0.00	*Proprietary	10.00	*Proprietary	11.41	*Proprietary	6.257				
Dec-02	8.20	*Proprietary	24.44	*Proprietary	14.46	*Proprietary	7.926				
Jan-03	5.67	*Proprietary	12.33	*Proprietary	10.72	*Proprietary	5.116				
Feb-03	13.00	*Proprietary	9.06	*Proprietary	8.96	*Proprietary	3.371				
Mar-03	12.00	*Proprietary	15.17	*Proprietary	11.55	*Proprietary	4.883				
Apr-03	8.17	*Proprietary	11.29	*Proprietary	10.00	*Proprietary	6.724				
May-03	5.83	*Proprietary	13.33	*Proprietary	10.17	*Proprietary	6.567				



W.2.10.2.2	DS1/AL (days)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	7.86	*Proprietary	8.70	*Proprietary	10.83	*Proprietary	9.561				
Jul-02	20.00	*Proprietary	8.00	*Proprietary	12.07	*Proprietary	10.701				
Aug-02	8.33	*Proprietary	8.00	*Proprietary	10.91	*Proprietary	7.330				
Sep-02	0.00	*Proprietary	9.00	*Proprietary	18.24	*Proprietary	40.898				
Oct-02	7.00	*Proprietary	3.67	*Proprietary	14.46	*Proprietary	13.724				
Nov-02	7.80	*Proprietary	7.00	*Proprietary	11.77	*Proprietary	9.217				
Dec-02	8.09	*Proprietary	17.42	*Proprietary	15.15	*Proprietary	10.110				
Jan-03	7.58	*Proprietary	12.85	*Proprietary	9.86	*Proprietary	5.238				
Feb-03	8.31	*Proprietary	11.44	*Proprietary	10.38	*Proprietary	5.474				
Mar-03	11.90	*Proprietary	13.57	*Proprietary	11.47	*Proprietary	6.936				
Apr-03	15.58	*Proprietary	8.73	*Proprietary	11.36	*Proprietary	6.717				
May-03	10.94	*Proprietary	16.83	*Proprietary	13.99	*Proprietary	8.634				



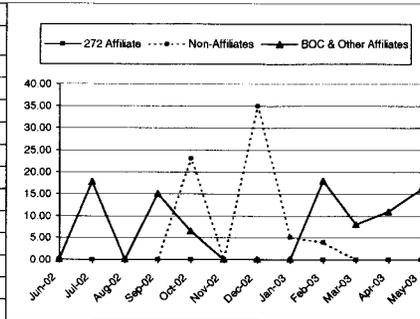
W.2.10.3.2	DS3 (Non-Optical)/AL (days)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	11.00	*Proprietary	3.00	*Proprietary	14.50	*Proprietary	12.187				
Jul-02	0.00	*Proprietary	9.00	*Proprietary	14.03	*Proprietary	5.916				
Aug-02	0.00	*Proprietary	0.00	*Proprietary	15.75	*Proprietary	5.723				
Sep-02	0.00	*Proprietary	17.50	*Proprietary	18.39	*Proprietary	7.547				
Oct-02	0.00	*Proprietary	18.00	*Proprietary	22.71	*Proprietary	21.539				
Nov-02	0.00	*Proprietary	53.00	*Proprietary	14.40	*Proprietary	10.024				
Dec-02	0.00	*Proprietary	0.00	*Proprietary	16.50	*Proprietary	13.899				
Jan-03	0.00	*Proprietary	14.00	*Proprietary	12.57	*Proprietary	3.867				
Feb-03	0.00	*Proprietary	6.00	*Proprietary	15.05	*Proprietary	7.148				
Mar-03	0.00	*Proprietary	27.00	*Proprietary	14.83	*Proprietary	6.124				
Apr-03	0.00	*Proprietary	24.00	*Proprietary	15.05	*Proprietary	7.235				
May-03	0.00	*Proprietary	21.00	*Proprietary	14.08	*Proprietary	5.469				



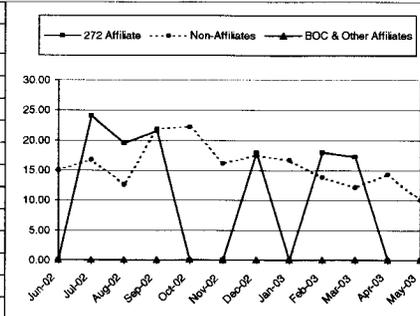
Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

Alabama, June 2002 - May 2003
272 Special Access / Switched Access - Provisioning
Average Intervals - Offered
(Average Interval from ASR Received Date to FOC Due Date)
Volume indicates total orders completed during reporting period.

W.2.10.4.2	DS3 (Optical OCn)/AL (days)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	0.00	*Proprietary	0.00	*Proprietary	0.00	*Proprietary					
Jul-02	0.00	*Proprietary	17.75	*Proprietary	0.00	*Proprietary					
Aug-02	0.00	*Proprietary	0.00	*Proprietary	0.00	*Proprietary					
Sep-02	0.00	*Proprietary	15.00	*Proprietary	0.00	*Proprietary					
Oct-02	0.00	*Proprietary	6.50	*Proprietary	23.00	*Proprietary	0.000				
Nov-02	0.00	*Proprietary	0.00	*Proprietary	0.00	*Proprietary					
Dec-02	0.00	*Proprietary	0.00	*Proprietary	35.00	*Proprietary	0.000				
Jan-03	0.00	*Proprietary	0.00	*Proprietary	5.00	*Proprietary	0.000				
Feb-03	0.00	*Proprietary	18.00	*Proprietary	4.00	*Proprietary	0.000				
Mar-03	0.00	*Proprietary	8.00	*Proprietary	0.00	*Proprietary					
Apr-03	0.00	*Proprietary	11.00	*Proprietary	0.00	*Proprietary					
May-03	0.00	*Proprietary	16.00	*Proprietary	0.00	*Proprietary					



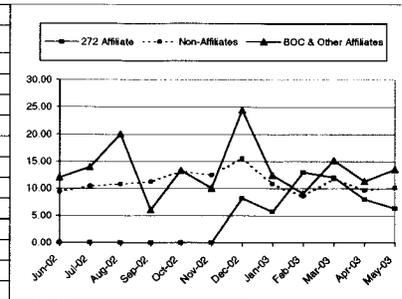
W.2.10.5.2	Total Switched Access (Feature Group D)/AL (days)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	0.00	*Proprietary	0.00	*Proprietary	15.00	*Proprietary	7.764				
Jul-02	24.10	*Proprietary	0.00	*Proprietary	16.75	*Proprietary	5.465				
Aug-02	19.50	*Proprietary	0.00	*Proprietary	12.63	*Proprietary	4.485				
Sep-02	21.58	*Proprietary	0.00	*Proprietary	21.88	*Proprietary	12.005				
Oct-02	0.00	*Proprietary	0.00	*Proprietary	22.18	*Proprietary	24.627				
Nov-02	0.00	*Proprietary	0.00	*Proprietary	16.09	*Proprietary	4.503				
Dec-02	18.00	*Proprietary	0.00	*Proprietary	17.47	*Proprietary	8.885				
Jan-03	0.00	*Proprietary	0.00	*Proprietary	16.68	*Proprietary	7.645				
Feb-03	18.00	*Proprietary	0.00	*Proprietary	13.79	*Proprietary	4.928				
Mar-03	17.25	*Proprietary	0.00	*Proprietary	12.10	*Proprietary	5.421				
Apr-03	0.00	*Proprietary	0.00	*Proprietary	14.26	*Proprietary	4.434				
May-03	0.00	*Proprietary	0.00	*Proprietary	10.00	*Proprietary	6.994				



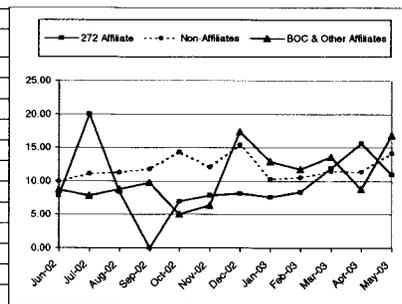
Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

Alabama, June 2002 - May 2003
272 Special Access / Switched Access - Provisioning
Average Intervals - Installation
(Average Interval from ASR Received Date to BellSouth Completion Date)
Volume indicates total orders completed during reporting period.

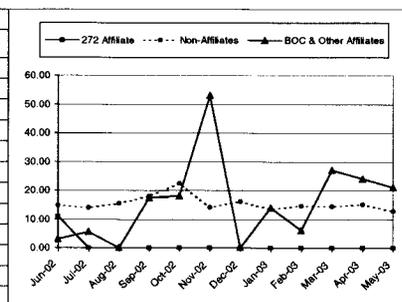
W.2.11.1.2	DS0/AL (days)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	0.00	*Proprietary*	12.00	*Proprietary*	9.41	*Proprietary*	3.887				
Jul-02	0.00	*Proprietary*	13.97	*Proprietary*	10.42	*Proprietary*	3.694			4.5085	YES
Aug-02	0.00	*Proprietary*	20.00	*Proprietary*	10.74	*Proprietary*	5.758				
Sep-02	0.00	*Proprietary*	8.00	*Proprietary*	11.21	*Proprietary*	7.378				
Oct-02	0.00	*Proprietary*	13.33	*Proprietary*	13.17	*Proprietary*	7.148				
Nov-02	0.00	*Proprietary*	10.00	*Proprietary*	12.45	*Proprietary*	8.684				
Dec-02	8.20	*Proprietary*	24.44	*Proprietary*	15.50	*Proprietary*	11.096				
Jan-03	5.67	*Proprietary*	12.42	*Proprietary*	10.73	*Proprietary*	5.251				
Feb-03	13.00	*Proprietary*	9.06	*Proprietary*	8.65	*Proprietary*	3.558				
Mar-03	12.00	*Proprietary*	15.17	*Proprietary*	11.68	*Proprietary*	6.018				
Apr-03	8.00	*Proprietary*	11.29	*Proprietary*	9.69	*Proprietary*	6.688				
May-03	6.33	*Proprietary*	13.50	*Proprietary*	10.10	*Proprietary*	6.577				



W.2.11.2.2	DS1/AL (days)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	7.86	*Proprietary*	8.70	*Proprietary*	9.94	*Proprietary*	6.240				
Jul-02	20.00	*Proprietary*	7.86	*Proprietary*	11.03	*Proprietary*	6.258				
Aug-02	8.33	*Proprietary*	8.80	*Proprietary*	11.26	*Proprietary*	7.609				
Sep-02	0.00	*Proprietary*	9.80	*Proprietary*	11.80	*Proprietary*	8.776				
Oct-02	7.00	*Proprietary*	5.00	*Proprietary*	14.29	*Proprietary*	9.390				
Nov-02	7.80	*Proprietary*	6.36	*Proprietary*	12.05	*Proprietary*	9.419				
Dec-02	8.09	*Proprietary*	17.42	*Proprietary*	15.36	*Proprietary*	10.330				
Jan-03	7.58	*Proprietary*	12.92	*Proprietary*	10.26	*Proprietary*	6.117				
Feb-03	8.31	*Proprietary*	11.80	*Proprietary*	10.49	*Proprietary*	5.952				
Mar-03	11.90	*Proprietary*	13.57	*Proprietary*	11.45	*Proprietary*	7.078				
Apr-03	15.58	*Proprietary*	8.73	*Proprietary*	11.37	*Proprietary*	6.829				
May-03	10.94	*Proprietary*	16.83	*Proprietary*	14.08	*Proprietary*	9.023				



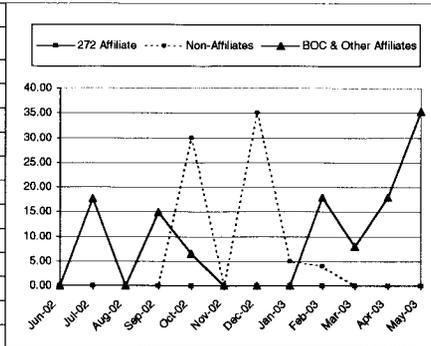
W.2.11.3.2	DS3 (Non-Optical)/AL (days)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	11.00	*Proprietary*	3.00	*Proprietary*	14.83	*Proprietary*	12.132				
Jul-02	0.00	*Proprietary*	5.50	*Proprietary*	13.93	*Proprietary*	6.017				
Aug-02	0.00	*Proprietary*	0.00	*Proprietary*	15.50	*Proprietary*	5.617				
Sep-02	0.00	*Proprietary*	17.50	*Proprietary*	18.00	*Proprietary*	7.530				
Oct-02	0.00	*Proprietary*	18.00	*Proprietary*	22.29	*Proprietary*	22.293				
Nov-02	0.00	*Proprietary*	53.00	*Proprietary*	14.20	*Proprietary*	10.031				
Dec-02	0.00	*Proprietary*	0.00	*Proprietary*	16.17	*Proprietary*	13.960				
Jan-03	0.00	*Proprietary*	14.00	*Proprietary*	13.43	*Proprietary*	3.910				
Feb-03	0.00	*Proprietary*	6.00	*Proprietary*	14.70	*Proprietary*	6.906				
Mar-03	0.00	*Proprietary*	27.00	*Proprietary*	14.41	*Proprietary*	5.729				
Apr-03	0.00	*Proprietary*	24.00	*Proprietary*	15.19	*Proprietary*	8.779				
May-03	0.00	*Proprietary*	21.00	*Proprietary*	12.77	*Proprietary*	5.969				



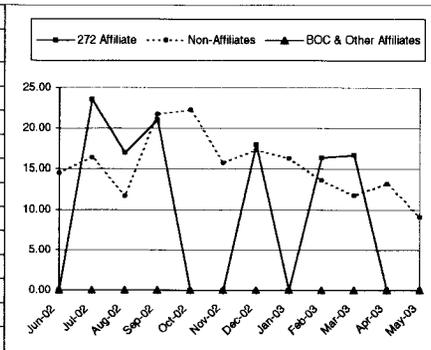
Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

Alabama, June 2002 - May 2003
272 Special Access / Switched Access - Provisioning
Average Intervals - Installation
(Average Interval from ASR Received Date to BellSouth Completion Date)
Volume indicates total orders completed during reporting period.

W.2.11.4.2	DS3 (Optical OCn)AL (days)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	0.00	*Proprietary*	0.00	*Proprietary*	0.00	*Proprietary*					
Jul-02	0.00	*Proprietary*	17.75	*Proprietary*	0.00	*Proprietary*					
Aug-02	0.00	*Proprietary*	0.00	*Proprietary*	0.00	*Proprietary*					
Sep-02	0.00	*Proprietary*	14.88	*Proprietary*	0.00	*Proprietary*					
Oct-02	0.00	*Proprietary*	6.50	*Proprietary*	30.00	*Proprietary*	5.196				
Nov-02	0.00	*Proprietary*	0.00	*Proprietary*	0.00	*Proprietary*					
Dec-02	0.00	*Proprietary*	0.00	*Proprietary*	35.00	*Proprietary*	0.000				
Jan-03	0.00	*Proprietary*	0.00	*Proprietary*	5.00	*Proprietary*	0.000				
Feb-03	0.00	*Proprietary*	18.00	*Proprietary*	4.00	*Proprietary*	0.000				
Mar-03	0.00	*Proprietary*	8.00	*Proprietary*	0.00	*Proprietary*					
Apr-03	0.00	*Proprietary*	16.00	*Proprietary*	0.00	*Proprietary*					
May-03	0.00	*Proprietary*	35.33	*Proprietary*	0.00	*Proprietary*					



W.2.11.5.2	Total Switched Access (Feature Group 'D')AL (days)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	0.00	*Proprietary*	0.00	*Proprietary*	14.47	*Proprietary*	7.723				
Jul-02	23.50	*Proprietary*	0.00	*Proprietary*	16.38	*Proprietary*	5.604				
Aug-02	17.00	*Proprietary*	0.00	*Proprietary*	11.63	*Proprietary*	4.745				
Sep-02	21.05	*Proprietary*	0.00	*Proprietary*	21.76	*Proprietary*	12.075				
Oct-02	0.00	*Proprietary*	0.00	*Proprietary*	22.24	*Proprietary*	24.750				
Nov-02	0.00	*Proprietary*	0.00	*Proprietary*	15.73	*Proprietary*	4.621				
Dec-02	18.00	*Proprietary*	0.00	*Proprietary*	17.34	*Proprietary*	8.798				
Jan-03	0.00	*Proprietary*	0.00	*Proprietary*	16.25	*Proprietary*	7.787				
Feb-03	16.41	*Proprietary*	0.00	*Proprietary*	13.58	*Proprietary*	4.925				
Mar-03	16.67	*Proprietary*	0.00	*Proprietary*	11.67	*Proprietary*	4.715				
Apr-03	0.00	*Proprietary*	0.00	*Proprietary*	13.21	*Proprietary*	4.592				
May-03	0.00	*Proprietary*	0.00	*Proprietary*	9.04	*Proprietary*	6.742				



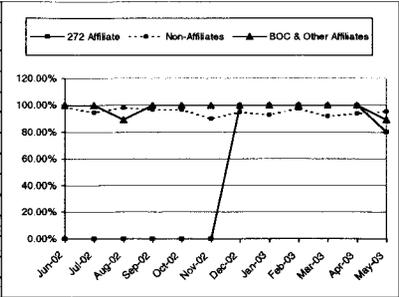
Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

Alabama, June 2002 - May 2003
272 Special Access / Switched Access - Provisioning
% Installation Appointments Met

(% of installation appointments met within the reporting period)

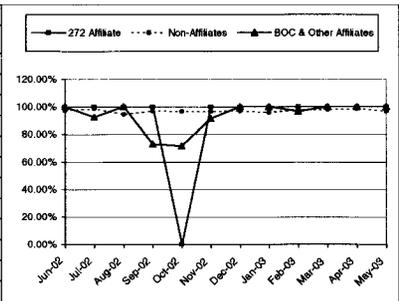
Volume indicates total number of orders received for this disaggregation within the reporting period.

W.2.7.5.2	DS0/AL (%)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	0.00%	*Proprietary*	100.00%	*Proprietary*	98.56%	*Proprietary*					
Jul-02	0.00%	*Proprietary*	100.00%	*Proprietary*	94.38%	*Proprietary*			0.2957	YES	
Aug-02	0.00%	*Proprietary*	88.89%	*Proprietary*	97.92%	*Proprietary*					
Sep-02	0.00%	*Proprietary*	100.00%	*Proprietary*	96.63%	*Proprietary*					
Oct-02	0.00%	*Proprietary*	100.00%	*Proprietary*	96.60%	*Proprietary*					
Nov-02	0.00%	*Proprietary*	100.00%	*Proprietary*	89.71%	*Proprietary*					
Dec-02	100.00%	*Proprietary*	100.00%	*Proprietary*	94.62%	*Proprietary*					
Jan-03	100.00%	*Proprietary*	100.00%	*Proprietary*	92.77%	*Proprietary*					
Feb-03	100.00%	*Proprietary*	100.00%	*Proprietary*	97.27%	*Proprietary*					
Mar-03	100.00%	*Proprietary*	100.00%	*Proprietary*	91.67%	*Proprietary*					
Apr-03	100.00%	*Proprietary*	100.00%	*Proprietary*	93.75%	*Proprietary*					
May-03	80.00%	*Proprietary*	88.89%	*Proprietary*	95.27%	*Proprietary*					



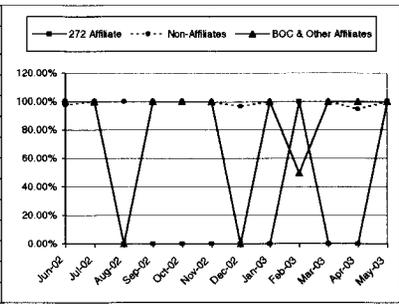
↑ Better Performance

W.2.7.6.2	DS1/AL (%)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	100.00%	*Proprietary*	100.00%	*Proprietary*	97.26%	*Proprietary*					
Jul-02	100.00%	*Proprietary*	92.31%	*Proprietary*	96.73%	*Proprietary*					
Aug-02	100.00%	*Proprietary*	100.00%	*Proprietary*	94.56%	*Proprietary*					
Sep-02	100.00%	*Proprietary*	72.73%	*Proprietary*	96.76%	*Proprietary*					
Oct-02	0.00%	*Proprietary*	71.43%	*Proprietary*	96.62%	*Proprietary*					
Nov-02	100.00%	*Proprietary*	91.30%	*Proprietary*	96.39%	*Proprietary*					
Dec-02	100.00%	*Proprietary*	100.00%	*Proprietary*	97.02%	*Proprietary*					
Jan-03	100.00%	*Proprietary*	100.00%	*Proprietary*	95.80%	*Proprietary*					
Feb-03	100.00%	*Proprietary*	96.55%	*Proprietary*	98.00%	*Proprietary*	0.1108	YES			
Mar-03	100.00%	*Proprietary*	100.00%	*Proprietary*	98.12%	*Proprietary*					
Apr-03	100.00%	*Proprietary*	100.00%	*Proprietary*	98.56%	*Proprietary*					
May-03	100.00%	*Proprietary*	100.00%	*Proprietary*	97.06%	*Proprietary*			0.1775	YES	



↑ Better Performance

W.2.7.7.2	DS3 (Non-Optical)/AL (%)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	100.00%	*Proprietary*	100.00%	*Proprietary*	97.62%	*Proprietary*					
Jul-02	100.00%	*Proprietary*	100.00%	*Proprietary*	100.00%	*Proprietary*					
Aug-02	0.00%	*Proprietary*	0.00%	*Proprietary*	100.00%	*Proprietary*					
Sep-02	0.00%	*Proprietary*	100.00%	*Proprietary*	100.00%	*Proprietary*					
Oct-02	0.00%	*Proprietary*	100.00%	*Proprietary*	100.00%	*Proprietary*					
Nov-02	0.00%	*Proprietary*	100.00%	*Proprietary*	100.00%	*Proprietary*					
Dec-02	0.00%	*Proprietary*	0.00%	*Proprietary*	96.67%	*Proprietary*					
Jan-03	0.00%	*Proprietary*	100.00%	*Proprietary*	100.00%	*Proprietary*					
Feb-03	100.00%	*Proprietary*	50.00%	*Proprietary*	100.00%	*Proprietary*					
Mar-03	0.00%	*Proprietary*	100.00%	*Proprietary*	100.00%	*Proprietary*					
Apr-03	0.00%	*Proprietary*	100.00%	*Proprietary*	94.59%	*Proprietary*					
May-03	100.00%	*Proprietary*	100.00%	*Proprietary*	100.00%	*Proprietary*					



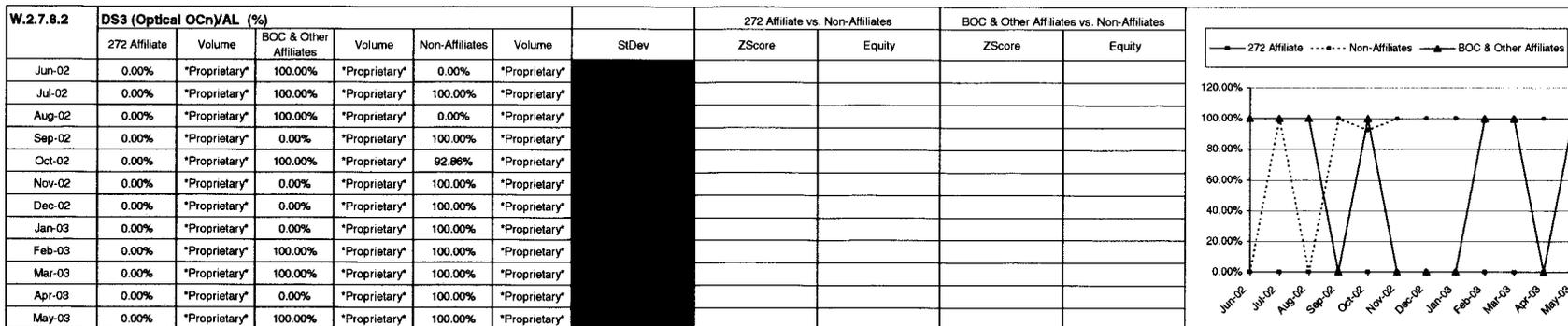
↑ Better Performance

Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

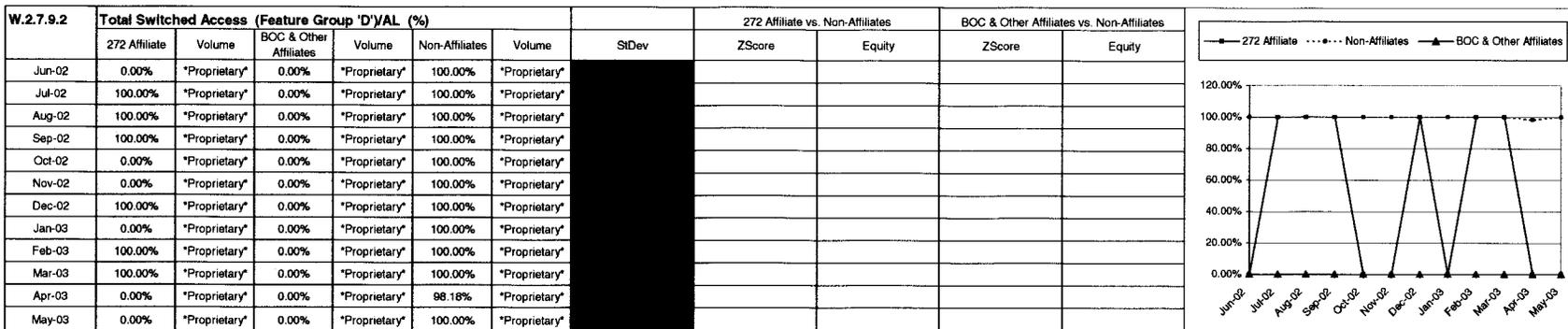
Alabama, June 2002 - May 2003
272 Special Access / Switched Access - Provisioning
% Installation Appointments Met

(% of installation appointments met within the reporting period)

Volume indicates total number of orders received for this disaggregation within the reporting period.



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Better Performance



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Better Performance

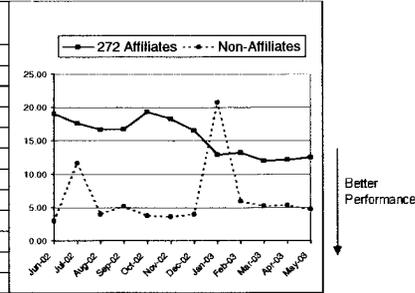
Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

Alabama, June 2002 - May 2003
272 Special Access / Switched Access - Provisioning
PIC Change Timeliness
(Average Time to Perform PIC Changes)

Numerator indicates total time to perform PIC changes within reporting period.
 Volume indicates total number of PIC changes within the reporting period.

W.2.6.1 Region (hours)

	272 Affiliates	Numerator	Volume	Non-Affiliates	Numerator	Volume	StDev	ZScore	Equity
Jun-02	19.02	1,418,554	*Proprietary*	2.93	1,615,483	*Proprietary*	14.039	293.7535	YES
Jul-02	17.61	1,157,831	*Proprietary*	11.85	6,301,389	*Proprietary*	61.157	23.5806	YES
Aug-02	16.67	901,963	*Proprietary*	3.95	2,296,645	*Proprietary*	27.169	104.1264	YES
Sep-02	16.75	963,025	*Proprietary*	5.11	2,401,487	*Proprietary*	38.17	69.0238	YES
Oct-02	19.31	2,735,043	*Proprietary*	3.78	1,693,670	*Proprietary*	23.397	217.6432	YES
Nov-02	18.26	1,791,180	*Proprietary*	3.61	1,557,915	*Proprietary*	28.745	144.1088	YES
Dec-02	16.52	1,622,101	*Proprietary*	4.00	1,595,364	*Proprietary*	22.151	158.5916	YES
Jan-03	12.97	3,063,265	*Proprietary*	20.70	11,537,405	*Proprietary*	71.063	-44.3581	NO
Feb-03	13.19	2,499,515	*Proprietary*	5.95	2,851,520	*Proprietary*	20.534	130.0221	YES
Mar-03	11.97	2,299,619	*Proprietary*	5.19	2,194,256	*Proprietary*	30.727	80.2168	YES
Apr-03	12.14	2,589,822	*Proprietary*	5.30	2,136,272	*Proprietary*	23.964	106.5688	YES
May-03	12.49	2,397,741	*Proprietary*	4.67	1,848,237	*Proprietary*	27.821	101.0703	YES

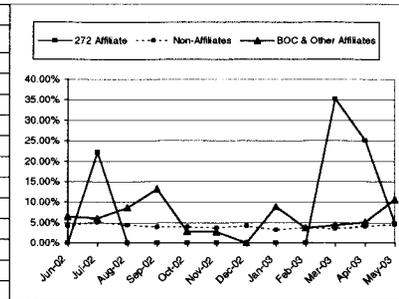


Note: BeSouth will not report a Zscore if the volume for either BeSouth or the Non-Affiliates is less than 30 or for a month in which BeSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

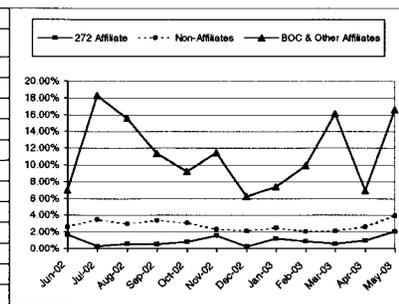
Alabama, June 2002 - May 2003
272 Special Access / Switched Access - Maintenance and Repair
Trouble Report Rate
 (% of Total Troubles Reported)

Volume indicates the trouble base for this disaggregation within the reporting period.

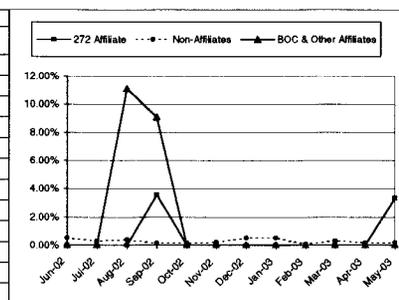
W.3.10.5.2	DSQ/AL (%)						StDev	272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume		ZScore	Equity	ZScore	Equity
Jun-02	0.00%	*Proprietary*	6.45%	*Proprietary*	4.28%	*Proprietary*				0.5826	YES
Jul-02	22.22%	*Proprietary*	5.97%	*Proprietary*	5.00%	*Proprietary*				0.3177	YES
Aug-02	0.00%	*Proprietary*	8.57%	*Proprietary*	4.34%	*Proprietary*				1.6897	YES
Sep-02	0.00%	*Proprietary*	13.24%	*Proprietary*	3.92%	*Proprietary*				3.8615	YES
Oct-02	0.00%	*Proprietary*	2.78%	*Proprietary*	3.91%	*Proprietary*				-0.4822	YES
Nov-02	0.00%	*Proprietary*	2.74%	*Proprietary*	3.67%	*Proprietary*				-0.4124	YES
Dec-02	0.00%	*Proprietary*	0.00%	*Proprietary*	4.13%	*Proprietary*				-1.8171	NO
Jan-03	0.00%	*Proprietary*	8.89%	*Proprietary*	3.19%	*Proprietary*				3.0056	YES
Feb-03	0.00%	*Proprietary*	3.64%	*Proprietary*	3.63%	*Proprietary*				0.0055	YES
Mar-03	35.29%	*Proprietary*	4.39%	*Proprietary*	3.30%	*Proprietary*				0.5744	YES
Apr-03	25.00%	*Proprietary*	5.04%	*Proprietary*	4.07%	*Proprietary*				0.5192	YES
May-03	4.78%	*Proprietary*	10.57%	*Proprietary*	4.44%	*Proprietary*				3.1928	YES



W.3.10.6.2	DSI/AL (%)						StDev	272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume		ZScore	Equity	ZScore	Equity
Jun-02	1.84%	*Proprietary*	8.03%	*Proprietary*	2.50%	*Proprietary*				-1.0227	YES
Jul-02	0.29%	*Proprietary*	18.27%	*Proprietary*	3.45%	*Proprietary*				-3.1229	NO
Aug-02	0.56%	*Proprietary*	15.53%	*Proprietary*	2.95%	*Proprietary*				-2.6088	NO
Sep-02	0.53%	*Proprietary*	11.32%	*Proprietary*	3.36%	*Proprietary*				-2.9767	NO
Oct-02	0.79%	*Proprietary*	9.17%	*Proprietary*	3.05%	*Proprietary*				-2.4985	NO
Nov-02	1.56%	*Proprietary*	11.43%	*Proprietary*	2.20%	*Proprietary*				-0.9363	YES
Dec-02	0.25%	*Proprietary*	6.19%	*Proprietary*	2.15%	*Proprietary*				-2.5503	NO
Jan-03	1.22%	*Proprietary*	7.38%	*Proprietary*	2.50%	*Proprietary*				-1.6228	YES
Feb-03	0.88%	*Proprietary*	9.86%	*Proprietary*	2.06%	*Proprietary*				-1.7384	NO
Mar-03	0.60%	*Proprietary*	16.11%	*Proprietary*	2.15%	*Proprietary*				-2.3310	NO
Apr-03	0.98%	*Proprietary*	6.88%	*Proprietary*	2.81%	*Proprietary*				-2.2551	NO
May-03	2.05%	*Proprietary*	16.57%	*Proprietary*	3.90%	*Proprietary*				-2.1412	NO



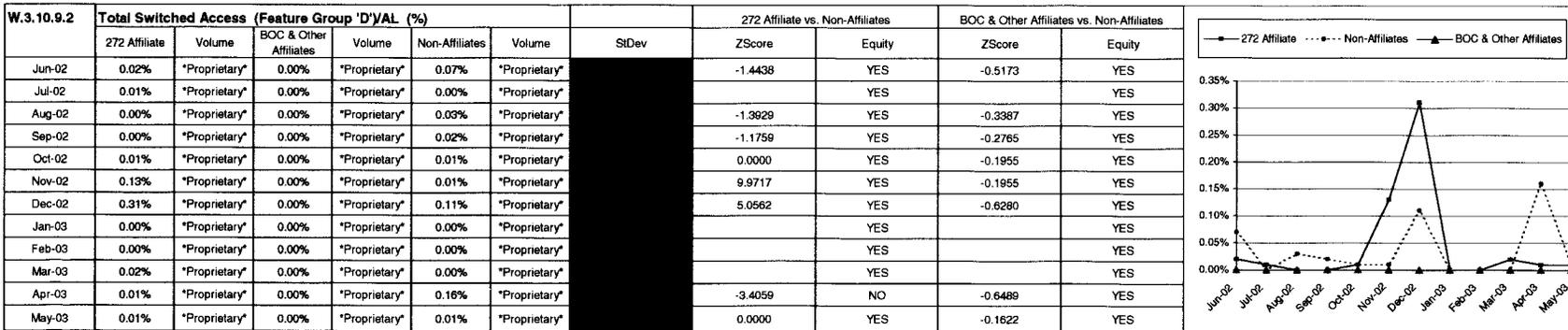
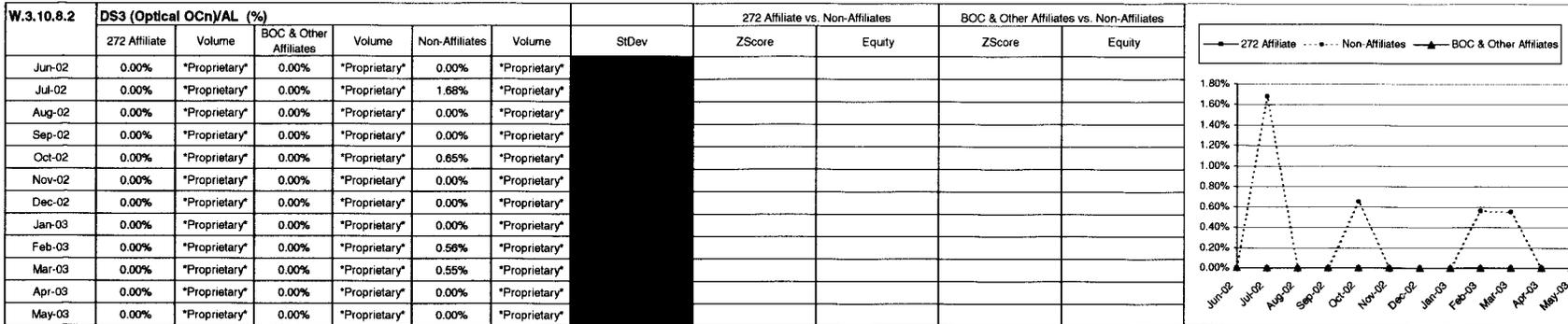
W.3.10.7.2	DS3 (Non-Optical)/AL (%)						StDev	272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume		ZScore	Equity	ZScore	Equity
Jun-02	0.00%	*Proprietary*	0.00%	*Proprietary*	0.53%	*Proprietary*					
Jul-02	0.00%	*Proprietary*	0.00%	*Proprietary*	0.32%	*Proprietary*					
Aug-02	0.00%	*Proprietary*	11.11%	*Proprietary*	0.38%	*Proprietary*					
Sep-02	3.57%	*Proprietary*	9.09%	*Proprietary*	0.13%	*Proprietary*					
Oct-02	0.00%	*Proprietary*	0.00%	*Proprietary*	0.13%	*Proprietary*					
Nov-02	0.00%	*Proprietary*	0.00%	*Proprietary*	0.19%	*Proprietary*					
Dec-02	0.00%	*Proprietary*	0.00%	*Proprietary*	0.50%	*Proprietary*					
Jan-03	0.00%	*Proprietary*	0.00%	*Proprietary*	0.50%	*Proprietary*					
Feb-03	0.00%	*Proprietary*	0.00%	*Proprietary*	0.06%	*Proprietary*					
Mar-03	0.00%	*Proprietary*	0.00%	*Proprietary*	0.30%	*Proprietary*					
Apr-03	0.00%	*Proprietary*	0.00%	*Proprietary*	0.18%	*Proprietary*					
May-03	3.33%	*Proprietary*	0.00%	*Proprietary*	0.18%	*Proprietary*				4.0315	YES



Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

Alabama, June 2002 - May 2003
272 Special Access / Switched Access - Maintenance and Repair
Trouble Report Rate
 (% of Total Troubles Reported)

Volume indicates the trouble base for this disaggregation within the reporting period.

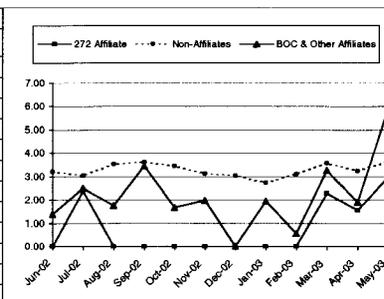


Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

Alabama, June 2002 - May 2003
272 Special Access / Switched Access - Maintenance and Repair
Average Repair Interval
(Average Trouble Duration)

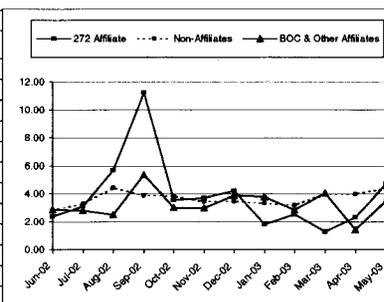
Volume indicates total number of reports for this disaggregation within the reporting period.

W.3.9.5.2	DSO/AL (hours)				272 Affiliate vs. Non-Affiliates			272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	0.00	*Proprietary	1.39	*Proprietary	3.20	*Proprietary	4.177				
Jul-02	2.38	*Proprietary	2.50	*Proprietary	3.03	*Proprietary	3.515				
Aug-02	0.00	*Proprietary	1.76	*Proprietary	3.53	*Proprietary	6.620				
Sep-02	0.00	*Proprietary	3.45	*Proprietary	3.62	*Proprietary	4.346				
Oct-02	0.00	*Proprietary	1.67	*Proprietary	3.44	*Proprietary	3.782				
Nov-02	0.00	*Proprietary	1.98	*Proprietary	3.11	*Proprietary	3.653				
Dec-02	0.00	*Proprietary	0.00	*Proprietary	3.03	*Proprietary	3.814				
Jan-03	0.00	*Proprietary	1.04	*Proprietary	2.73	*Proprietary	3.354				
Feb-03	0.00	*Proprietary	0.55	*Proprietary	3.10	*Proprietary	6.300				
Mar-03	2.28	*Proprietary	3.26	*Proprietary	3.58	*Proprietary	5.087				
Apr-03	1.55	*Proprietary	1.91	*Proprietary	3.24	*Proprietary	3.489				
May-03	2.98	*Proprietary	5.91	*Proprietary	3.84	*Proprietary	4.120				



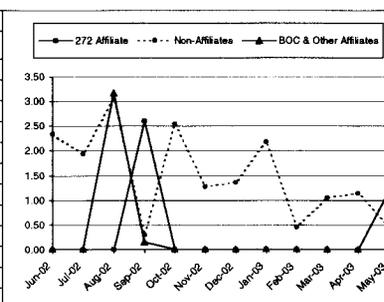
Better Performance
↓

W.3.9.6.2	DSI/AL (hours)				272 Affiliate vs. Non-Affiliates			272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	2.38	*Proprietary	2.90	*Proprietary	2.81	*Proprietary	2.655				
Jul-02	3.10	*Proprietary	2.83	*Proprietary	3.27	*Proprietary	3.507				
Aug-02	5.87	*Proprietary	2.50	*Proprietary	4.41	*Proprietary	7.479				
Sep-02	11.22	*Proprietary	5.37	*Proprietary	3.86	*Proprietary	3.636				
Oct-02	3.54	*Proprietary	3.01	*Proprietary	3.62	*Proprietary	4.478				
Nov-02	3.67	*Proprietary	2.99	*Proprietary	3.45	*Proprietary	3.480				
Dec-02	4.20	*Proprietary	3.88	*Proprietary	3.45	*Proprietary	3.130				
Jan-03	1.80	*Proprietary	3.79	*Proprietary	3.30	*Proprietary	3.309				
Feb-03	2.52	*Proprietary	2.86	*Proprietary	3.16	*Proprietary	4.228				
Mar-03	1.28	*Proprietary	4.06	*Proprietary	3.94	*Proprietary	4.859				
Apr-03	2.31	*Proprietary	1.43	*Proprietary	3.94	*Proprietary	4.230				
May-03	4.68	*Proprietary	3.50	*Proprietary	4.35	*Proprietary	5.109			-0.8924	YES



Better Performance
↓

W.3.9.7.2	DS3 (Non-Optical)/AL (hours)				272 Affiliate vs. Non-Affiliates			272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	0.00	*Proprietary	0.00	*Proprietary	2.34	*Proprietary	1.845				
Jul-02	0.00	*Proprietary	0.00	*Proprietary	1.94	*Proprietary	2.278				
Aug-02	0.00	*Proprietary	3.17	*Proprietary	3.05	*Proprietary	2.912				
Sep-02	2.60	*Proprietary	0.15	*Proprietary	0.29	*Proprietary	0.342				
Oct-02	0.00	*Proprietary	0.00	*Proprietary	2.54	*Proprietary	2.180				
Nov-02	0.00	*Proprietary	0.00	*Proprietary	1.27	*Proprietary	1.161				
Dec-02	0.00	*Proprietary	0.00	*Proprietary	1.36	*Proprietary	1.538				
Jan-03	0.00	*Proprietary	0.00	*Proprietary	2.18	*Proprietary	1.397				
Feb-03	0.00	*Proprietary	0.00	*Proprietary	0.45	*Proprietary	0.000				
Mar-03	0.00	*Proprietary	0.00	*Proprietary	1.05	*Proprietary	0.425				
Apr-03	0.00	*Proprietary	0.00	*Proprietary	1.13	*Proprietary	1.027				
May-03	1.17	*Proprietary	0.00	*Proprietary	0.47	*Proprietary	0.507				



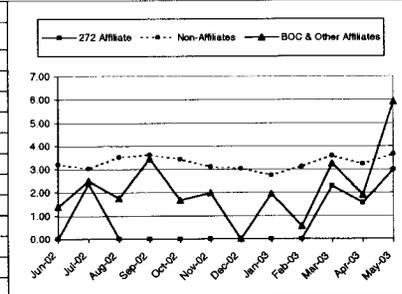
Better Performance
↓

Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

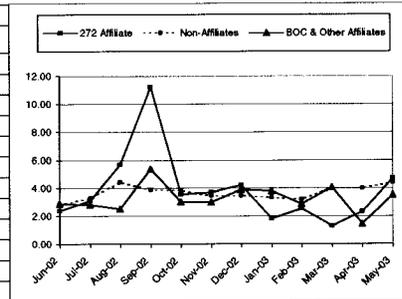
Alabama, June 2002 - May 2003
272 Special Access / Switched Access - Maintenance and Repair
Average Repair Interval
(Average Trouble Duration)

Volume indicates total number of reports for this disaggregation within the reporting period.

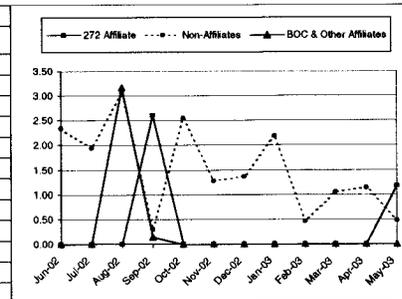
W.3.9.5.2	DSO/AL (hours)						272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates		
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	0.00	*Proprietary	1.39	*Proprietary	3.20	*Proprietary	4.177				
Jul-02	2.38	*Proprietary	2.50	*Proprietary	3.03	*Proprietary	3.515				
Aug-02	0.00	*Proprietary	1.76	*Proprietary	3.53	*Proprietary	6.620				
Sep-02	0.00	*Proprietary	3.45	*Proprietary	3.62	*Proprietary	4.248				
Oct-02	0.00	*Proprietary	1.67	*Proprietary	3.44	*Proprietary	3.782				
Nov-02	0.00	*Proprietary	1.98	*Proprietary	3.11	*Proprietary	3.653				
Dec-02	0.00	*Proprietary	0.00	*Proprietary	3.03	*Proprietary	3.814				
Jan-03	0.00	*Proprietary	1.94	*Proprietary	2.73	*Proprietary	3.354				
Feb-03	0.00	*Proprietary	0.55	*Proprietary	3.10	*Proprietary	6.300				
Mar-03	2.28	*Proprietary	3.26	*Proprietary	3.58	*Proprietary	5.087				
Apr-03	1.55	*Proprietary	1.91	*Proprietary	3.24	*Proprietary	3.489				
May-03	2.96	*Proprietary	5.91	*Proprietary	3.64	*Proprietary	4.120				



W.3.9.6.2	DS1/AL (hours)						272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates		
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	2.36	*Proprietary	2.90	*Proprietary	2.81	*Proprietary	2.655				
Jul-02	3.10	*Proprietary	2.83	*Proprietary	3.27	*Proprietary	3.507				
Aug-02	5.67	*Proprietary	2.50	*Proprietary	4.41	*Proprietary	7.479				
Sep-02	11.22	*Proprietary	5.37	*Proprietary	3.86	*Proprietary	3.636				
Oct-02	3.54	*Proprietary	3.01	*Proprietary	3.82	*Proprietary	4.478				
Nov-02	3.87	*Proprietary	2.99	*Proprietary	3.45	*Proprietary	3.480				
Dec-02	4.20	*Proprietary	3.88	*Proprietary	3.45	*Proprietary	3.130				
Jan-03	1.80	*Proprietary	3.79	*Proprietary	3.30	*Proprietary	3.309				
Feb-03	2.52	*Proprietary	2.86	*Proprietary	3.16	*Proprietary	4.228				
Mar-03	1.26	*Proprietary	4.06	*Proprietary	3.94	*Proprietary	4.859				
Apr-03	2.31	*Proprietary	1.43	*Proprietary	3.94	*Proprietary	4.230				
May-03	4.68	*Proprietary	3.50	*Proprietary	4.35	*Proprietary	5.109			-0.8924	YES



W.3.9.7.2	DS3 (Non-Optical)/AL (hours)						272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates		
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	0.00	*Proprietary	0.00	*Proprietary	2.34	*Proprietary	1.845				
Jul-02	0.00	*Proprietary	0.00	*Proprietary	1.94	*Proprietary	2.278				
Aug-02	0.00	*Proprietary	3.17	*Proprietary	3.05	*Proprietary	2.912				
Sep-02	2.60	*Proprietary	0.15	*Proprietary	0.29	*Proprietary	0.342				
Oct-02	0.00	*Proprietary	0.00	*Proprietary	2.54	*Proprietary	2.180				
Nov-02	0.00	*Proprietary	0.00	*Proprietary	1.27	*Proprietary	1.161				
Dec-02	0.00	*Proprietary	0.00	*Proprietary	1.36	*Proprietary	1.538				
Jan-03	0.00	*Proprietary	0.00	*Proprietary	2.18	*Proprietary	1.397				
Feb-03	0.00	*Proprietary	0.00	*Proprietary	0.45	*Proprietary	0.000				
Mar-03	0.00	*Proprietary	0.00	*Proprietary	1.05	*Proprietary	0.425				
Apr-03	0.00	*Proprietary	0.00	*Proprietary	1.13	*Proprietary	1.027				
May-03	1.17	*Proprietary	0.00	*Proprietary	0.47	*Proprietary	0.507				



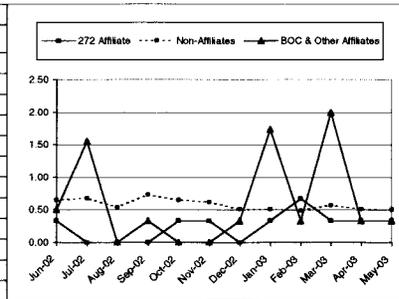
Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

Florida, June 2002 - May 2003
272 Special Access / Switched Access - Ordering
FOC Timeliness

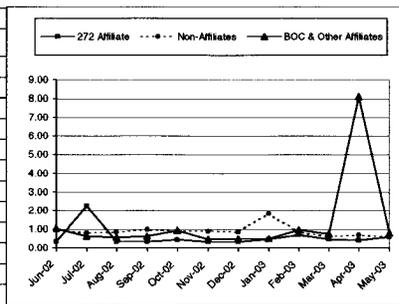
(Average Interval to Provide Notification of a Firm Order Confirmation)

Volume indicates total number of orders received for this disaggregation within the reporting period.

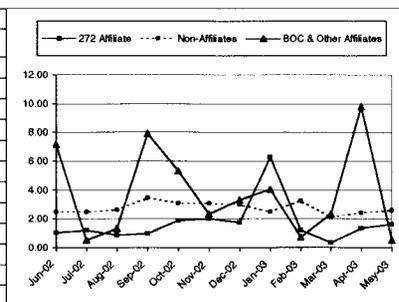
W.1.5.5.2	DS0/FL (days)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	0.33	*Proprietary	0.50	*Proprietary	0.65	*Proprietary	1.274				
Jul-02	0.00	*Proprietary	1.55	*Proprietary	0.68	*Proprietary	1.456				
Aug-02	0.00	*Proprietary	0.00	*Proprietary	0.54	*Proprietary	1.264				
Sep-02	0.00	*Proprietary	0.33	*Proprietary	0.73	*Proprietary	1.871				
Oct-02	0.33	*Proprietary	0.00	*Proprietary	0.65	*Proprietary	1.617				
Nov-02	0.33	*Proprietary	0.00	*Proprietary	0.62	*Proprietary	1.272				
Dec-02	0.00	*Proprietary	0.33	*Proprietary	0.51	*Proprietary	0.912				
Jan-03	0.33	*Proprietary	1.74	*Proprietary	0.51	*Proprietary	0.837				
Feb-03	0.67	*Proprietary	0.33	*Proprietary	0.49	*Proprietary	0.894				
Mar-03	0.33	*Proprietary	2.00	*Proprietary	0.57	*Proprietary	1.746				
Apr-03	0.33	*Proprietary	0.33	*Proprietary	0.51	*Proprietary	1.095				
May-03	0.33	*Proprietary	0.33	*Proprietary	0.50	*Proprietary	0.929				



W.1.5.6.2	DS1/FL (days)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	0.33	*Proprietary	1.03	*Proprietary	0.98	*Proprietary	2.062				
Jul-02	2.25	*Proprietary	0.63	*Proprietary	0.81	*Proprietary	1.933				
Aug-02	0.33	*Proprietary	0.56	*Proprietary	0.86	*Proprietary	2.050				
Sep-02	0.33	*Proprietary	0.62	*Proprietary	0.97	*Proprietary	2.478				
Oct-02	0.44	*Proprietary	0.92	*Proprietary	0.90	*Proprietary	2.656				
Nov-02	0.33	*Proprietary	0.46	*Proprietary	0.89	*Proprietary	3.217				
Dec-02	0.33	*Proprietary	0.50	*Proprietary	0.84	*Proprietary	2.413				
Jan-03	0.47	*Proprietary	0.50	*Proprietary	1.82	*Proprietary	5.896				
Feb-03	0.69	*Proprietary	0.96	*Proprietary	0.83	*Proprietary	6.833	-0.1158	YES	0.1029	YES
Mar-03	0.47	*Proprietary	0.74	*Proprietary	0.62	*Proprietary	1.463				
Apr-03	0.42	*Proprietary	8.09	*Proprietary	0.69	*Proprietary	1.961			21.9746	YES
May-03	0.59	*Proprietary	0.80	*Proprietary	0.60	*Proprietary	1.123	-0.0429	YES		



W.1.5.7.2	DS3 (Non-Optical)/FL (days)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	1.05	*Proprietary	7.17	*Proprietary	2.48	*Proprietary	3.426				
Jul-02	1.21	*Proprietary	0.55	*Proprietary	2.47	*Proprietary	3.796				
Aug-02	0.88	*Proprietary	1.33	*Proprietary	2.62	*Proprietary	4.297				
Sep-02	0.96	*Proprietary	7.92	*Proprietary	3.44	*Proprietary	6.783				
Oct-02	1.89	*Proprietary	5.33	*Proprietary	3.10	*Proprietary	8.304				
Nov-02	2.00	*Proprietary	2.33	*Proprietary	3.10	*Proprietary	3.679				
Dec-02	1.74	*Proprietary	3.33	*Proprietary	2.97	*Proprietary	5.449				
Jan-03	6.28	*Proprietary	4.05	*Proprietary	2.48	*Proprietary	5.020				
Feb-03	1.22	*Proprietary	0.75	*Proprietary	3.24	*Proprietary	8.111				
Mar-03	0.33	*Proprietary	2.33	*Proprietary	2.11	*Proprietary	5.409	-2.0578	NO		
Apr-03	1.33	*Proprietary	9.78	*Proprietary	2.43	*Proprietary	6.268				
May-03	1.60	*Proprietary	0.55	*Proprietary	2.58	*Proprietary	5.405				



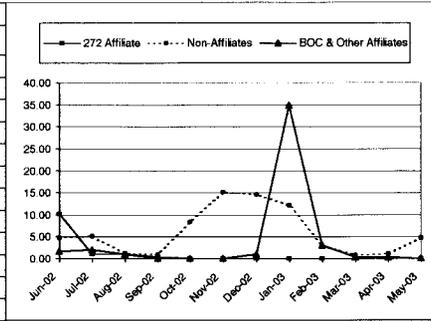
Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271.
 The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance.
 Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

Florida, June 2002 - May 2003
272 Special Access / Switched Access - Ordering
FOC Timeliness

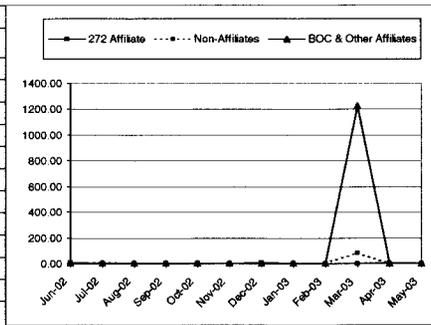
(Average Interval to Provide Notification of a Firm Order Confirmation)

Volume indicates total number of orders received for this disaggregation within the reporting period.

W.1.5.8.2	DS3 (Optical OCn)/FL (days)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	10.17	*Proprietary	1.67	*Proprietary	4.71	*Proprietary	4.263				
Jul-02	1.00	*Proprietary	2.00	*Proprietary	5.03	*Proprietary	3.887				
Aug-02	1.00	*Proprietary	1.00	*Proprietary	1.25	*Proprietary	1.714				
Sep-02	0.33	*Proprietary	0.00	*Proprietary	0.86	*Proprietary	1.158				
Oct-02	0.00	*Proprietary	0.00	*Proprietary	8.37	*Proprietary	23.138				
Nov-02	0.00	*Proprietary	0.00	*Proprietary	15.07	*Proprietary	23.875				
Dec-02	0.00	*Proprietary	1.00	*Proprietary	14.57	*Proprietary	27.090				
Jan-03	0.00	*Proprietary	34.83	*Proprietary	12.17	*Proprietary	40.130				
Feb-03	0.00	*Proprietary	3.07	*Proprietary	2.91	*Proprietary	6.065				
Mar-03	0.00	*Proprietary	0.33	*Proprietary	0.79	*Proprietary	1.451				
Apr-03	0.00	*Proprietary	0.33	*Proprietary	1.09	*Proprietary	1.656				
May-03	0.00	*Proprietary	0.00	*Proprietary	4.69	*Proprietary	16.135				



W.1.5.9.2	Total Switched Access (Feature Group D)/FL (days)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	7.20	*Proprietary	0.33	*Proprietary	7.87	*Proprietary	11.447				
Jul-02	0.33	*Proprietary	0.33	*Proprietary	5.93	*Proprietary	7.920				
Aug-02	3.00	*Proprietary	0.00	*Proprietary	2.13	*Proprietary	2.696				
Sep-02	4.48	*Proprietary	0.00	*Proprietary	2.64	*Proprietary	5.271				
Oct-02	4.50	*Proprietary	0.33	*Proprietary	2.74	*Proprietary	6.336				
Nov-02	0.67	*Proprietary	0.00	*Proprietary	2.27	*Proprietary	11.474				
Dec-02	8.75	*Proprietary	0.00	*Proprietary	3.37	*Proprietary	11.845				
Jan-03	1.01	*Proprietary	0.00	*Proprietary	2.16	*Proprietary	3.211	-1.9235	NO		
Feb-03	1.56	*Proprietary	0.33	*Proprietary	4.86	*Proprietary	10.827	-1.8984	NO		
Mar-03	1.49	*Proprietary	1223.42	*Proprietary	81.96	*Proprietary	1464.815	-0.4279	YES		
Apr-03	2.52	*Proprietary	0.00	*Proprietary	1.44	*Proprietary	2.644	3.0182	YES		
May-03	0.87	*Proprietary	0.33	*Proprietary	1.52	*Proprietary	4.383				



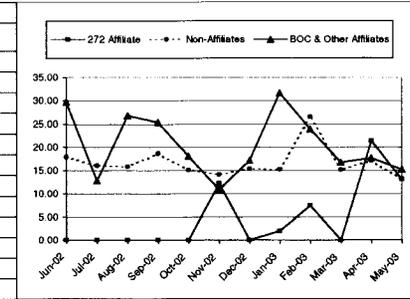
Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

Florida, June 2002 - May 2003
272 Special Access / Switched Access - Provisioning
Order Completion Interval

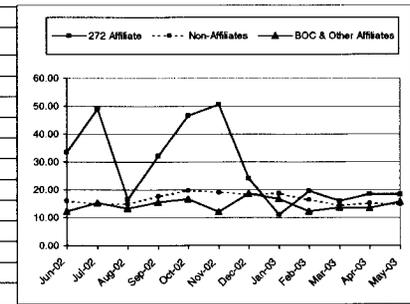
(Interval Between Order Issuance and Completion)

Volume indicates total number of orders received for this disaggregation within the reporting period.

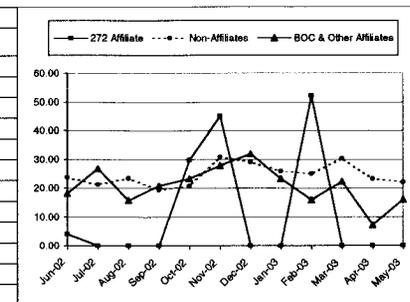
W.2.8.5.2	DS0/FL (days)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	0.00	*Proprietary	29.71	*Proprietary	17.87	*Proprietary	10.285				
Jul-02	0.00	*Proprietary	12.86	*Proprietary	16.10	*Proprietary	7.420				
Aug-02	0.00	*Proprietary	26.78	*Proprietary	15.86	*Proprietary	8.541				
Sep-02	0.00	*Proprietary	25.41	*Proprietary	18.63	*Proprietary	8.883				
Oct-02	0.00	*Proprietary	18.07	*Proprietary	15.16	*Proprietary	8.124				
Nov-02	12.20	*Proprietary	10.83	*Proprietary	14.05	*Proprietary	6.347				
Dec-02	0.00	*Proprietary	17.17	*Proprietary	15.29	*Proprietary	7.634				
Jan-03	2.00	*Proprietary	31.73	*Proprietary	15.22	*Proprietary	8.289				
Feb-03	7.50	*Proprietary	23.91	*Proprietary	26.51	*Proprietary	27.293				
Mar-03	0.00	*Proprietary	16.78	*Proprietary	15.11	*Proprietary	14.139				
Apr-03	21.33	*Proprietary	17.67	*Proprietary	17.10	*Proprietary	16.118				
May-03	13.00	*Proprietary	15.23	*Proprietary	13.15	*Proprietary	7.303				



W.2.8.6.2	DS1/FL (days)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	33.47	*Proprietary	12.20	*Proprietary	16.05	*Proprietary	12.926			-3.0359	NO
Jul-02	49.00	*Proprietary	15.43	*Proprietary	14.88	*Proprietary	9.030			0.4887	YES
Aug-02	16.50	*Proprietary	13.36	*Proprietary	14.87	*Proprietary	9.645			-1.9405	NO
Sep-02	32.00	*Proprietary	15.60	*Proprietary	17.65	*Proprietary	10.925			-2.0855	NO
Oct-02	46.80	*Proprietary	16.69	*Proprietary	19.67	*Proprietary	13.336			-2.5840	NO
Nov-02	50.44	*Proprietary	12.10	*Proprietary	19.00	*Proprietary	14.089	12.4942	YES	-3.8118	NO
Dec-02	23.91	*Proprietary	18.60	*Proprietary	18.27	*Proprietary	11.522			0.2673	YES
Jan-03	11.06	*Proprietary	16.69	*Proprietary	18.57	*Proprietary	14.663			-1.1439	YES
Feb-03	19.51	*Proprietary	12.26	*Proprietary	16.32	*Proprietary	13.892	1.4163	YES	-2.5786	NO
Mar-03	16.09	*Proprietary	13.63	*Proprietary	14.27	*Proprietary	10.930	1.0878	YES	-0.5140	YES
Apr-03	18.44	*Proprietary	13.50	*Proprietary	15.13	*Proprietary	7.995	4.0244	YES	-2.0392	NO
May-03	18.22	*Proprietary	15.72	*Proprietary	14.81	*Proprietary	9.131	2.5975	YES	1.0760	YES



W.2.8.7.2	DS3 (Non-Optical)/FL (days)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	4.00	*Proprietary	17.90	*Proprietary	23.75	*Proprietary	21.900				
Jul-02	0.00	*Proprietary	26.67	*Proprietary	21.24	*Proprietary	11.315				
Aug-02	0.00	*Proprietary	15.68	*Proprietary	23.42	*Proprietary	15.209				
Sep-02	0.00	*Proprietary	20.69	*Proprietary	19.27	*Proprietary	18.183				
Oct-02	29.87	*Proprietary	23.17	*Proprietary	20.74	*Proprietary	14.343				
Nov-02	45.00	*Proprietary	27.71	*Proprietary	30.81	*Proprietary	23.380				
Dec-02	0.00	*Proprietary	31.73	*Proprietary	28.98	*Proprietary	24.838				
Jan-03	0.00	*Proprietary	23.23	*Proprietary	25.82	*Proprietary	22.270				
Feb-03	52.13	*Proprietary	15.75	*Proprietary	25.01	*Proprietary	27.358				
Mar-03	0.00	*Proprietary	22.20	*Proprietary	30.19	*Proprietary	20.788				
Apr-03	0.00	*Proprietary	7.11	*Proprietary	23.14	*Proprietary	21.411				
May-03	0.00	*Proprietary	16.00	*Proprietary	22.01	*Proprietary	12.398				



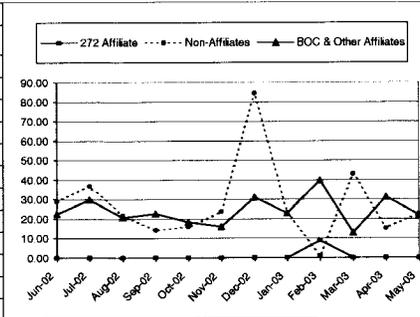
Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

Florida, June 2002 - May 2003
272 Special Access / Switched Access - Provisioning
Order Completion Interval

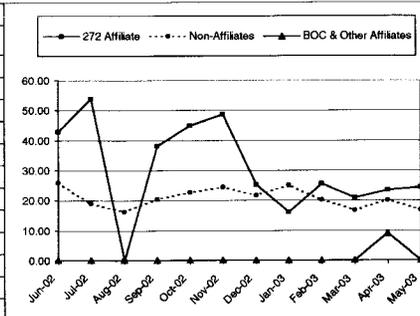
(Interval Between Order Issuance and Completion)

Volume indicates total number of orders received for this disaggregation within the reporting period.

W.2.6.8.2	DS3 (Optical OCn)/FL (days)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	0.00	*Proprietary	22.50	*Proprietary	28.82	*Proprietary	9.153				
Jul-02	0.00	*Proprietary	29.88	*Proprietary	36.67	*Proprietary	0.577				
Aug-02	0.00	*Proprietary	20.78	*Proprietary	21.63	*Proprietary	10.568				
Sep-02	0.00	*Proprietary	22.71	*Proprietary	14.10	*Proprietary	6.191				
Oct-02	0.00	*Proprietary	18.18	*Proprietary	15.73	*Proprietary	19.199				
Nov-02	0.00	*Proprietary	16.14	*Proprietary	23.71	*Proprietary	6.130				
Dec-02	0.00	*Proprietary	31.00	*Proprietary	84.31	*Proprietary	84.672				
Jan-03	0.00	*Proprietary	22.87	*Proprietary	22.70	*Proprietary	14.276				
Feb-03	9.00	*Proprietary	39.64	*Proprietary	1.00	*Proprietary	0.000				
Mar-03	0.00	*Proprietary	12.80	*Proprietary	43.00	*Proprietary	0.000				
Apr-03	0.00	*Proprietary	31.29	*Proprietary	15.13	*Proprietary	17.948				
May-03	0.00	*Proprietary	22.06	*Proprietary	22.77	*Proprietary	10.235				



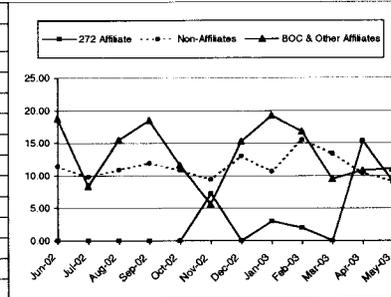
W.2.6.9.2	Total Switched Access (Feature Group 'D')/FL (days)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	42.76	*Proprietary	0.00	*Proprietary	25.83	*Proprietary	16.528	5.5418	YES		
Jul-02	53.83	*Proprietary	0.00	*Proprietary	18.95	*Proprietary	9.257				
Aug-02	0.00	*Proprietary	0.00	*Proprietary	16.28	*Proprietary	8.476				
Sep-02	38.00	*Proprietary	0.00	*Proprietary	20.37	*Proprietary	15.654				
Oct-02	44.92	*Proprietary	0.00	*Proprietary	22.67	*Proprietary	10.225				
Nov-02	48.62	*Proprietary	0.00	*Proprietary	24.37	*Proprietary	17.264	6.5454	YES		
Dec-02	25.22	*Proprietary	0.00	*Proprietary	21.60	*Proprietary	10.352				
Jan-03	16.00	*Proprietary	0.00	*Proprietary	25.09	*Proprietary	11.627				
Feb-03	25.56	*Proprietary	0.00	*Proprietary	20.25	*Proprietary	7.928	3.1161	YES		
Mar-03	20.83	*Proprietary	0.00	*Proprietary	16.63	*Proprietary	6.694	3.2612	YES		
Apr-03	23.40	*Proprietary	9.00	*Proprietary	20.09	*Proprietary	10.508	2.0732	YES		
May-03	24.39	*Proprietary	0.00	*Proprietary	16.78	*Proprietary	6.121	5.5268	YES		



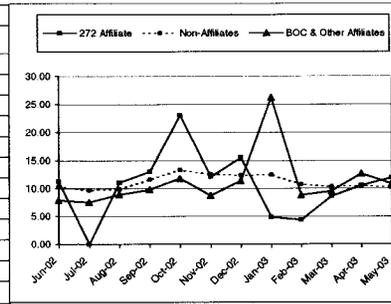
Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

Florida, June 2002 - May 2003
272 Special Access / Switched Access - Provisioning
Average Intervals - Requested
(Average Interval from ASR Received Date to CDDD)
Volume indicates total orders completed during reporting period.

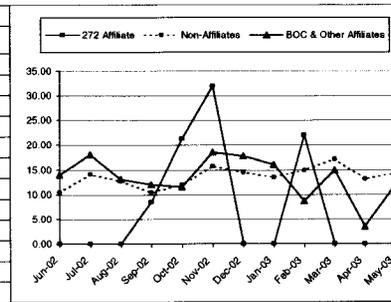
W.2.9.1.2	DS0/FL (days)				272 Affiliate vs. Non-Affiliates				BOC & Other Affiliates vs. Non-Affiliates		
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	0.00	*Proprietary	18.68	*Proprietary	11.40	*Proprietary	7.191				
Jul-02	0.00	*Proprietary	8.33	*Proprietary	9.77	*Proprietary	4.152				
Aug-02	0.00	*Proprietary	15.44	*Proprietary	10.89	*Proprietary	5.689				
Sep-02	0.00	*Proprietary	18.47	*Proprietary	11.89	*Proprietary	6.153				
Oct-02	0.00	*Proprietary	11.62	*Proprietary	10.82	*Proprietary	5.580				
Nov-02	7.25	*Proprietary	5.60	*Proprietary	9.43	*Proprietary	4.683				
Dec-02	0.00	*Proprietary	15.20	*Proprietary	13.02	*Proprietary	4.897				
Jan-03	3.00	*Proprietary	19.25	*Proprietary	10.63	*Proprietary	6.687				
Feb-03	2.00	*Proprietary	16.78	*Proprietary	15.45	*Proprietary	10.849				
Mar-03	0.00	*Proprietary	9.50	*Proprietary	13.38	*Proprietary	10.987				
Apr-03	15.33	*Proprietary	10.79	*Proprietary	10.38	*Proprietary	5.954				
May-03	9.00	*Proprietary	11.07	*Proprietary	9.08	*Proprietary	7.330				



W.2.9.2.2	DS1/FL (days)				272 Affiliate vs. Non-Affiliates				BOC & Other Affiliates vs. Non-Affiliates		
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	11.17	*Proprietary	7.85	*Proprietary	10.23	*Proprietary	6.451			-3.6747	NO
Jul-02	0.00	*Proprietary	7.46	*Proprietary	9.61	*Proprietary	5.923			-2.9428	NO
Aug-02	11.00	*Proprietary	8.89	*Proprietary	9.83	*Proprietary	5.630			-1.9796	NO
Sep-02	13.00	*Proprietary	9.68	*Proprietary	11.54	*Proprietary	7.263			-2.8314	NO
Oct-02	23.00	*Proprietary	11.71	*Proprietary	13.28	*Proprietary	8.991			-1.9836	NO
Nov-02	12.00	*Proprietary	8.67	*Proprietary	12.48	*Proprietary	9.112			-3.2752	NO
Dec-02	15.43	*Proprietary	11.27	*Proprietary	12.30	*Proprietary	7.348			-1.2554	YES
Jan-03	4.80	*Proprietary	26.26	*Proprietary	12.36	*Proprietary	8.682			14.4184	YES
Feb-03	4.27	*Proprietary	8.74	*Proprietary	10.62	*Proprietary	6.940			-2.4155	NO
Mar-03	8.63	*Proprietary	9.42	*Proprietary	10.22	*Proprietary	5.926			-1.1761	YES
Apr-03	10.53	*Proprietary	12.56	*Proprietary	10.43	*Proprietary	5.853			3.3438	YES
May-03	11.88	*Proprietary	10.76	*Proprietary	10.11	*Proprietary	7.513			0.9204	YES



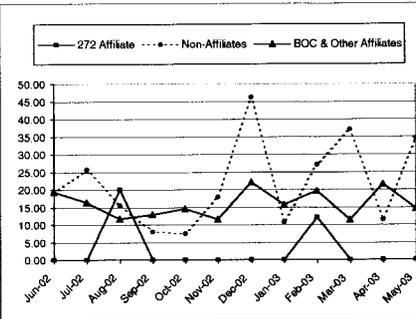
W.2.9.3.2	DS3 (Non-Optical)/FL (days)				272 Affiliate vs. Non-Affiliates				BOC & Other Affiliates vs. Non-Affiliates		
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	0.00	*Proprietary	14.00	*Proprietary	10.38	*Proprietary	8.524				
Jul-02	0.00	*Proprietary	18.11	*Proprietary	14.12	*Proprietary	8.050				
Aug-02	0.00	*Proprietary	13.11	*Proprietary	12.68	*Proprietary	8.756				
Sep-02	8.50	*Proprietary	12.00	*Proprietary	10.38	*Proprietary	5.800				
Oct-02	21.33	*Proprietary	11.58	*Proprietary	11.98	*Proprietary	8.362				
Nov-02	32.00	*Proprietary	18.61	*Proprietary	15.75	*Proprietary	12.502				
Dec-02	0.00	*Proprietary	17.75	*Proprietary	14.44	*Proprietary	12.905				
Jan-03	0.00	*Proprietary	16.10	*Proprietary	13.46	*Proprietary	11.536				
Feb-03	22.00	*Proprietary	8.75	*Proprietary	14.82	*Proprietary	30.760				
Mar-03	0.00	*Proprietary	14.91	*Proprietary	17.11	*Proprietary	9.041				
Apr-03	0.00	*Proprietary	3.50	*Proprietary	13.14	*Proprietary	9.483				
May-03	0.00	*Proprietary	11.90	*Proprietary	14.29	*Proprietary	9.214				



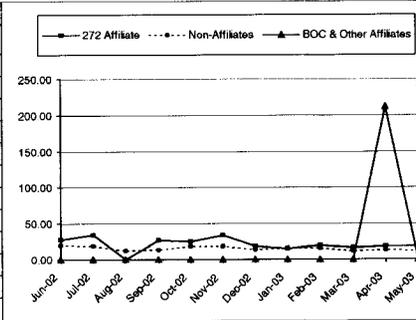
Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

Florida, June 2002 - May 2003
272 Special Access / Switched Access - Provisioning
Average Intervals - Requested
(Average Interval from ASR Received Date to CDDD)
Volume indicates total orders completed during reporting period.

W.2.9.4.2	DS3 (Optical OCn)/FL (days)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	0.00	*Proprietary	19.33	*Proprietary	19.00	*Proprietary	4.583				
Jul-02	0.00	*Proprietary	16.29	*Proprietary	25.67	*Proprietary	0.577				
Aug-02	20.00	*Proprietary	11.67	*Proprietary	15.44	*Proprietary	7.350				
Sep-02	0.00	*Proprietary	12.86	*Proprietary	8.00	*Proprietary	1.155				
Oct-02	0.00	*Proprietary	14.56	*Proprietary	7.98	*Proprietary	5.796				
Nov-02	0.00	*Proprietary	11.47	*Proprietary	17.75	*Proprietary	7.324				
Dec-02	0.00	*Proprietary	22.00	*Proprietary	46.11	*Proprietary	56.368				
Jan-03	0.00	*Proprietary	15.57	*Proprietary	10.67	*Proprietary	7.367				
Feb-03	12.00	*Proprietary	19.60	*Proprietary	27.00	*Proprietary	18.000				
Mar-03	0.00	*Proprietary	11.43	*Proprietary	37.00	*Proprietary	0.000				
Apr-03	0.00	*Proprietary	21.57	*Proprietary	11.33	*Proprietary	11.565				
May-03	0.00	*Proprietary	14.53	*Proprietary	34.58	*Proprietary	101.392				



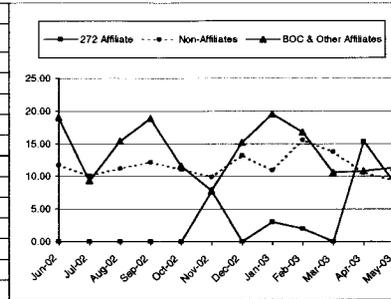
W.2.9.5.2	Total Switched Access (Feature Group 'D')/FL (days)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	27.27	*Proprietary	0.00	*Proprietary	19.29	*Proprietary	7.469	5.4500	YES		
Jul-02	34.23	*Proprietary	0.00	*Proprietary	18.61	*Proprietary	20.083				
Aug-02	0.00	*Proprietary	0.00	*Proprietary	12.04	*Proprietary	5.809				
Sep-02	27.00	*Proprietary	0.00	*Proprietary	13.25	*Proprietary	10.870				
Oct-02	25.00	*Proprietary	0.00	*Proprietary	17.85	*Proprietary	12.959				
Nov-02	33.64	*Proprietary	0.00	*Proprietary	17.85	*Proprietary	14.143	5.4734	YES		
Dec-02	17.78	*Proprietary	0.00	*Proprietary	13.57	*Proprietary	7.018				
Jan-03	15.00	*Proprietary	0.00	*Proprietary	15.67	*Proprietary	8.461				
Feb-03	19.21	*Proprietary	0.00	*Proprietary	15.20	*Proprietary	5.975	3.1519	YES		
Mar-03	15.93	*Proprietary	0.00	*Proprietary	11.55	*Proprietary	5.384	4.2550	YES		
Apr-03	17.78	*Proprietary	212.00	*Proprietary	12.53	*Proprietary	5.593	5.9820	YES		
May-03	18.27	*Proprietary	0.00	*Proprietary	12.04	*Proprietary	4.649	5.9267	YES		



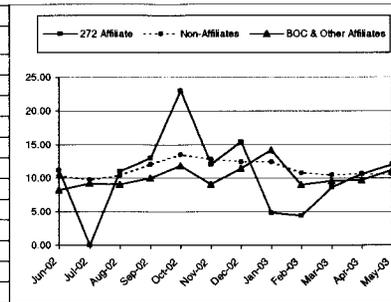
Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

Florida, June 2002 - May 2003
272 Special Access / Switched Access - Provisioning
Average Intervals - Offered
(Average Interval from ASR Received Date to FOC Due Date)
Volume indicates total orders completed during reporting period.

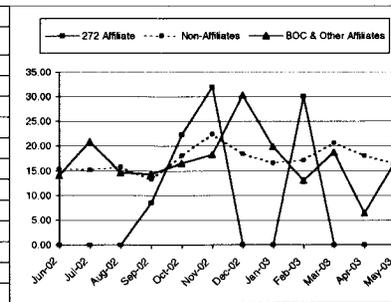
W.2.10.1.2	DS0/FL (days)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	0.00	*Proprietary	19.00	*Proprietary	11.76	*Proprietary	6.913				
Jul-02	0.00	*Proprietary	9.33	*Proprietary	10.14	*Proprietary	3.896				
Aug-02	0.00	*Proprietary	15.44	*Proprietary	11.19	*Proprietary	5.364				
Sep-02	0.00	*Proprietary	18.87	*Proprietary	12.16	*Proprietary	5.927				
Oct-02	0.00	*Proprietary	11.62	*Proprietary	11.05	*Proprietary	5.326				
Nov-02	7.75	*Proprietary	7.80	*Proprietary	9.86	*Proprietary	4.568				
Dec-02	0.00	*Proprietary	15.20	*Proprietary	13.18	*Proprietary	4.689				
Jan-03	3.00	*Proprietary	19.55	*Proprietary	10.94	*Proprietary	6.438				
Feb-03	2.00	*Proprietary	16.78	*Proprietary	15.56	*Proprietary	10.741				
Mar-03	0.00	*Proprietary	10.63	*Proprietary	13.69	*Proprietary	10.790				
Apr-03	15.33	*Proprietary	10.86	*Proprietary	10.54	*Proprietary	5.796				
May-03	9.00	*Proprietary	11.33	*Proprietary	9.35	*Proprietary	7.190				



W.2.10.2.2	DS1/FL (days)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	11.17	*Proprietary	8.16	*Proprietary	10.34	*Proprietary	6.500			-3.3410	NO
Jul-02	0.00	*Proprietary	9.19	*Proprietary	9.75	*Proprietary	5.886			-0.7655	YES
Aug-02	11.00	*Proprietary	9.04	*Proprietary	10.41	*Proprietary	5.802			-2.7883	NO
Sep-02	13.00	*Proprietary	9.96	*Proprietary	12.01	*Proprietary	7.685			-2.9493	NO
Oct-02	23.00	*Proprietary	11.80	*Proprietary	13.48	*Proprietary	8.946			-2.1618	NO
Nov-02	12.00	*Proprietary	9.00	*Proprietary	12.72	*Proprietary	9.214			-3.1639	NO
Dec-02	15.43	*Proprietary	11.41	*Proprietary	12.37	*Proprietary	7.275			-1.1695	YES
Jan-03	4.80	*Proprietary	14.13	*Proprietary	12.40	*Proprietary	8.446			1.8414	YES
Feb-03	4.36	*Proprietary	8.98	*Proprietary	10.77	*Proprietary	6.802			-2.3113	NO
Mar-03	8.63	*Proprietary	9.53	*Proprietary	10.48	*Proprietary	9.226			-0.8914	YES
Apr-03	10.80	*Proprietary	9.67	*Proprietary	10.68	*Proprietary	5.831			-1.5856	YES
May-03	12.00	*Proprietary	11.17	*Proprietary	10.52	*Proprietary	7.505			0.9231	YES



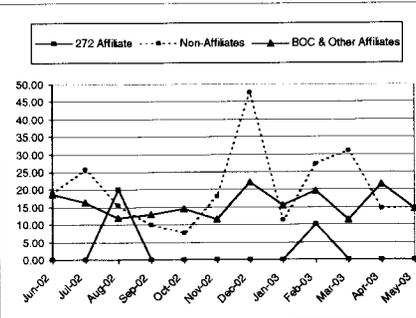
W.2.10.3.2	DS3 (Non-Optical)/FL (days)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	0.00	*Proprietary	14.11	*Proprietary	15.34	*Proprietary	14.882				
Jul-02	0.00	*Proprietary	20.89	*Proprietary	15.13	*Proprietary	8.424				
Aug-02	0.00	*Proprietary	14.67	*Proprietary	15.78	*Proprietary	11.430				
Sep-02	8.50	*Proprietary	14.36	*Proprietary	13.18	*Proprietary	11.623				
Oct-02	22.33	*Proprietary	16.50	*Proprietary	18.02	*Proprietary	15.210				
Nov-02	32.00	*Proprietary	18.33	*Proprietary	22.43	*Proprietary	18.197				
Dec-02	0.00	*Proprietary	30.33	*Proprietary	18.39	*Proprietary	12.996				
Jan-03	0.00	*Proprietary	19.90	*Proprietary	16.53	*Proprietary	10.421				
Feb-03	30.00	*Proprietary	13.13	*Proprietary	17.08	*Proprietary	13.044				
Mar-03	0.00	*Proprietary	18.73	*Proprietary	20.58	*Proprietary	11.161				
Apr-03	0.00	*Proprietary	8.50	*Proprietary	18.00	*Proprietary	13.777				
May-03	0.00	*Proprietary	16.70	*Proprietary	16.32	*Proprietary	10.536				



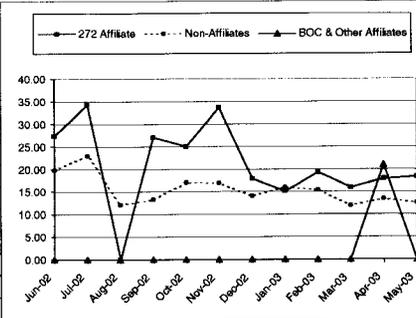
Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

Florida, June 2002 - May 2003
272 Special Access / Switched Access - Provisioning
Average Intervals - Offered
(Average Interval from ASR Received Date to FOC Due Date)
Volume indicates total orders completed during reporting period.

W.2.10.4.2	DS3 (Optical OCn)/FL (days)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	0.00	*Proprietary	18.67	*Proprietary	19.00	*Proprietary	4.583				
Jul-02	0.00	*Proprietary	16.33	*Proprietary	25.67	*Proprietary	0.577				
Aug-02	20.00	*Proprietary	11.95	*Proprietary	15.33	*Proprietary	7.530				
Sep-02	0.00	*Proprietary	12.86	*Proprietary	9.86	*Proprietary	4.562				
Oct-02	0.00	*Proprietary	14.56	*Proprietary	7.54	*Proprietary	5.651				
Nov-02	0.00	*Proprietary	11.60	*Proprietary	18.00	*Proprietary	6.676				
Dec-02	0.00	*Proprietary	22.08	*Proprietary	47.56	*Proprietary	55.252				
Jan-03	0.00	*Proprietary	15.57	*Proprietary	11.33	*Proprietary	6.802				
Feb-03	10.00	*Proprietary	19.60	*Proprietary	27.25	*Proprietary	17.500				
Mar-03	0.00	*Proprietary	11.43	*Proprietary	31.00	*Proprietary	0.000				
Apr-03	0.00	*Proprietary	21.57	*Proprietary	14.56	*Proprietary	12.650				
May-03	0.00	*Proprietary	14.53	*Proprietary	14.73	*Proprietary	8.365				



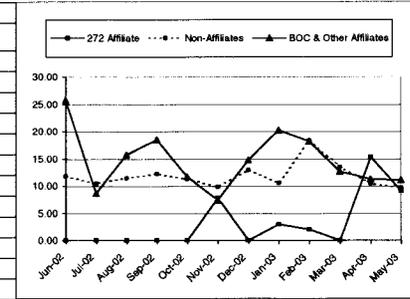
W.2.10.5.2	Total Switched Access (Feature Group D)/FL (days)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	27.27	*Proprietary	0.00	*Proprietary	19.72	*Proprietary	7.510	5.1275	YES		
Jul-02	34.23	*Proprietary	0.00	*Proprietary	22.98	*Proprietary	32.295				
Aug-02	0.00	*Proprietary	0.00	*Proprietary	12.07	*Proprietary	5.746				
Sep-02	27.00	*Proprietary	0.00	*Proprietary	13.21	*Proprietary	10.878				
Oct-02	25.00	*Proprietary	0.00	*Proprietary	16.93	*Proprietary	10.555				
Nov-02	33.55	*Proprietary	0.00	*Proprietary	16.85	*Proprietary	11.962	6.8437	YES		
Dec-02	17.78	*Proprietary	0.00	*Proprietary	14.00	*Proprietary	6.721				
Jan-03	15.00	*Proprietary	0.00	*Proprietary	15.88	*Proprietary	8.009				
Feb-03	19.21	*Proprietary	0.00	*Proprietary	15.32	*Proprietary	5.847	3.1235	YES		
Mar-03	15.93	*Proprietary	0.00	*Proprietary	11.86	*Proprietary	5.317	4.0113	YES		
Apr-03	17.78	*Proprietary	21.00	*Proprietary	13.29	*Proprietary	6.683	4.2864	YES		
May-03	18.27	*Proprietary	0.00	*Proprietary	12.46	*Proprietary	4.552	5.6484	YES		



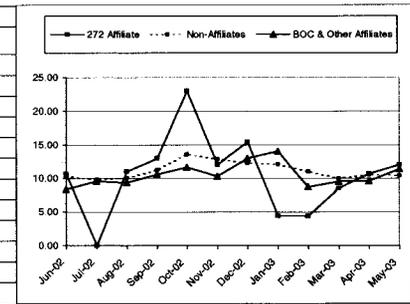
Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

Florida, June 2002 - May 2003
272 Special Access / Switched Access - Provisioning
Average Intervals - Installation
(Average Interval from ASR Received Date to BellSouth Completion Date)
Volume indicates total orders completed during reporting period.

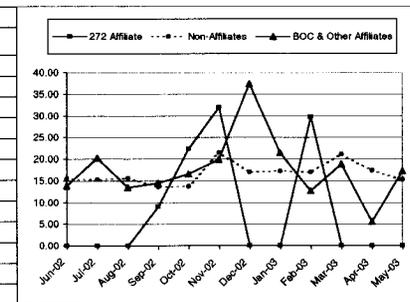
W.2.11.1.2	DS0/FL (days)				272 Affiliate vs. Non-Affiliates			BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity
Jun-02	0.00	*Proprietary	25.74	*Proprietary	11.78	*Proprietary	6.945		
Jul-02	0.00	*Proprietary	8.67	*Proprietary	10.48	*Proprietary	4.238		
Aug-02	0.00	*Proprietary	15.78	*Proprietary	11.40	*Proprietary	5.912		
Sep-02	0.00	*Proprietary	18.53	*Proprietary	12.23	*Proprietary	5.960		
Oct-02	0.00	*Proprietary	11.69	*Proprietary	11.25	*Proprietary	5.700		
Nov-02	7.75	*Proprietary	7.40	*Proprietary	9.79	*Proprietary	4.592		
Dec-02	0.00	*Proprietary	14.80	*Proprietary	12.91	*Proprietary	4.582		
Jan-03	3.00	*Proprietary	20.25	*Proprietary	10.49	*Proprietary	5.511		
Feb-03	2.00	*Proprietary	18.22	*Proprietary	18.33	*Proprietary	18.764		
Mar-03	0.00	*Proprietary	12.63	*Proprietary	13.47	*Proprietary	10.894		
Apr-03	15.33	*Proprietary	11.21	*Proprietary	10.46	*Proprietary	5.927		
May-03	9.00	*Proprietary	11.07	*Proprietary	9.68	*Proprietary	10.175		



W.2.11.2.2	DS1/FL (days)				272 Affiliate vs. Non-Affiliates			BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity
Jun-02	10.67	*Proprietary	8.35	*Proprietary	10.34	*Proprietary	6.646	-2.9852	NO
Jul-02	0.00	*Proprietary	9.63	*Proprietary	9.84	*Proprietary	6.001	-0.2750	YES
Aug-02	11.00	*Proprietary	9.35	*Proprietary	10.03	*Proprietary	5.774	-1.3859	YES
Sep-02	13.00	*Proprietary	10.62	*Proprietary	11.25	*Proprietary	6.815	-1.0334	YES
Oct-02	23.00	*Proprietary	11.65	*Proprietary	13.53	*Proprietary	9.007	-2.4059	NO
Nov-02	12.00	*Proprietary	10.33	*Proprietary	12.81	*Proprietary	9.324	-2.0820	NO
Dec-02	15.43	*Proprietary	12.98	*Proprietary	12.24	*Proprietary	7.454	0.8813	YES
Jan-03	4.40	*Proprietary	14.01	*Proprietary	12.08	*Proprietary	7.974	2.1772	YES
Feb-03	4.38	*Proprietary	8.71	*Proprietary	11.06	*Proprietary	9.090	-2.2989	NO
Mar-03	8.53	*Proprietary	9.51	*Proprietary	9.95	*Proprietary	5.556	-0.6953	YES
Apr-03	10.67	*Proprietary	9.62	*Proprietary	10.55	*Proprietary	5.761	-1.4766	YES
May-03	12.00	*Proprietary	11.38	*Proprietary	10.37	*Proprietary	7.972	1.3509	YES



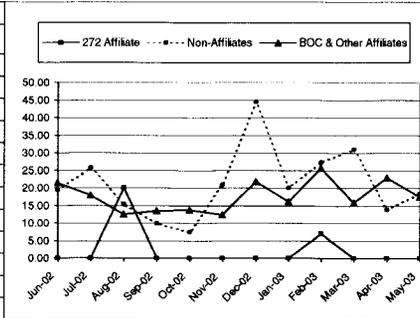
W.2.11.3.2	DS3 (Non-Optical)/FL (days)				272 Affiliate vs. Non-Affiliates			BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity
Jun-02	0.00	*Proprietary	13.78	*Proprietary	15.46	*Proprietary	15.752		
Jul-02	0.00	*Proprietary	20.22	*Proprietary	15.25	*Proprietary	8.372		
Aug-02	0.00	*Proprietary	13.44	*Proprietary	15.49	*Proprietary	10.810		
Sep-02	9.00	*Proprietary	14.36	*Proprietary	13.48	*Proprietary	11.799		
Oct-02	22.33	*Proprietary	16.50	*Proprietary	13.64	*Proprietary	9.150		
Nov-02	32.00	*Proprietary	19.94	*Proprietary	21.49	*Proprietary	17.638		
Dec-02	0.00	*Proprietary	37.42	*Proprietary	17.00	*Proprietary	12.686		
Jan-03	0.00	*Proprietary	21.40	*Proprietary	17.22	*Proprietary	15.304		
Feb-03	26.67	*Proprietary	12.63	*Proprietary	16.97	*Proprietary	12.883		
Mar-03	0.00	*Proprietary	18.73	*Proprietary	20.98	*Proprietary	14.026		
Apr-03	0.00	*Proprietary	5.50	*Proprietary	17.29	*Proprietary	13.641		
May-03	0.00	*Proprietary	17.20	*Proprietary	15.25	*Proprietary	9.825		



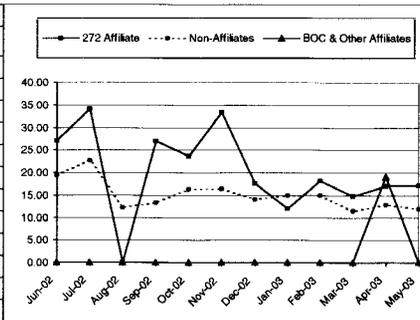
Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

Florida, June 2002 - May 2003
272 Special Access / Switched Access - Provisioning
Average Intervals - Installation
(Average Interval from ASR Received Date to BellSouth Completion Date)
Volume indicates total orders completed during reporting period.

W.2.11.4.2	DS3 (Optical OCN)/FL (days)						272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates		
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	0.00	*Proprietary	21.33	*Proprietary	19.35	*Proprietary	5.477				
Jul-02	0.00	*Proprietary	17.81	*Proprietary	25.67	*Proprietary	0.577				
Aug-02	20.00	*Proprietary	12.43	*Proprietary	15.33	*Proprietary	7.530				
Sep-02	0.00	*Proprietary	13.43	*Proprietary	9.86	*Proprietary	4.562				
Oct-02	0.00	*Proprietary	13.69	*Proprietary	7.38	*Proprietary	5.796				
Nov-02	0.00	*Proprietary	12.33	*Proprietary	20.88	*Proprietary	3.482				
Dec-02	0.00	*Proprietary	21.83	*Proprietary	44.44	*Proprietary	57.600				
Jan-03	0.00	*Proprietary	16.00	*Proprietary	20.00	*Proprietary	15.849				
Feb-03	7.00	*Proprietary	25.67	*Proprietary	27.25	*Proprietary	17.500				
Mar-03	0.00	*Proprietary	15.71	*Proprietary	31.00	*Proprietary	0.000				
Apr-03	0.00	*Proprietary	22.86	*Proprietary	13.78	*Proprietary	13.236				
May-03	0.00	*Proprietary	17.40	*Proprietary	18.31	*Proprietary	7.182				



W.2.11.5.2	Total Switched Access (Feature Group 'D')/FL (days)						272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates		
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	27.06	*Proprietary	0.00	*Proprietary	19.40	*Proprietary	7.437	5.2554	YES		
Jul-02	34.15	*Proprietary	0.00	*Proprietary	22.72	*Proprietary	32.308				
Aug-02	0.00	*Proprietary	0.00	*Proprietary	12.16	*Proprietary	6.663				
Sep-02	27.00	*Proprietary	0.00	*Proprietary	13.27	*Proprietary	10.365				
Oct-02	23.60	*Proprietary	0.00	*Proprietary	16.29	*Proprietary	9.400				
Nov-02	33.36	*Proprietary	0.00	*Proprietary	16.36	*Proprietary	11.148	7.4794	YES		
Dec-02	17.56	*Proprietary	0.00	*Proprietary	13.97	*Proprietary	6.995				
Jan-03	12.00	*Proprietary	0.00	*Proprietary	14.82	*Proprietary	8.412				
Feb-03	18.21	*Proprietary	0.00	*Proprietary	14.94	*Proprietary	5.868	2.6162	YES		
Mar-03	14.71	*Proprietary	0.00	*Proprietary	11.42	*Proprietary	5.466	3.1487	YES		
Apr-03	16.96	*Proprietary	19.00	*Proprietary	12.81	*Proprietary	5.896	4.4838	YES		
May-03	17.06	*Proprietary	0.00	*Proprietary	11.85	*Proprietary	4.580	5.0268	YES		



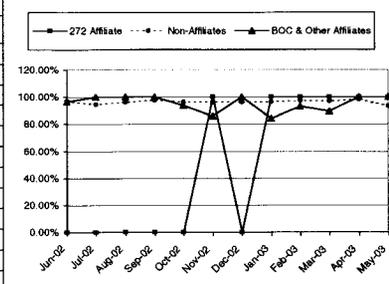
Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

Florida, June 2002 - May 2003
272 Special Access / Switched Access - Provisioning
% Installation Appointments Met

(% of installation appointments met within the reporting period)

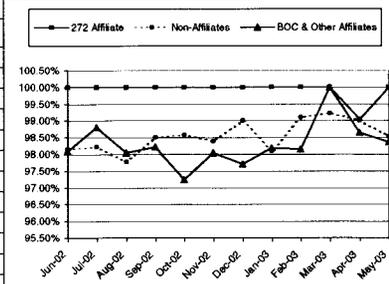
Volume indicates total number of orders received for this disaggregation within the reporting period.

W.2.7.5.2	DS0/FL (%)						StDev	272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume		ZScore	Equity	ZScore	Equity
Jun-02	0.00%	"Proprietary"	96.67%	"Proprietary"	96.93%	"Proprietary"				-0.0138	YES
Jul-02	0.00%	"Proprietary"	100.00%	"Proprietary"	94.37%	"Proprietary"					
Aug-02	0.00%	"Proprietary"	100.00%	"Proprietary"	96.18%	"Proprietary"					
Sep-02	0.00%	"Proprietary"	100.00%	"Proprietary"	97.53%	"Proprietary"					
Oct-02	0.00%	"Proprietary"	93.75%	"Proprietary"	96.21%	"Proprietary"					
Nov-02	100.00%	"Proprietary"	85.71%	"Proprietary"	96.23%	"Proprietary"					
Dec-02	0.00%	"Proprietary"	100.00%	"Proprietary"	96.07%	"Proprietary"					
Jan-03	100.00%	"Proprietary"	84.00%	"Proprietary"	96.08%	"Proprietary"					
Feb-03	100.00%	"Proprietary"	92.86%	"Proprietary"	97.07%	"Proprietary"					
Mar-03	100.00%	"Proprietary"	89.47%	"Proprietary"	96.86%	"Proprietary"					
Apr-03	100.00%	"Proprietary"	100.00%	"Proprietary"	98.34%	"Proprietary"					
May-03	100.00%	"Proprietary"	100.00%	"Proprietary"	93.41%	"Proprietary"					



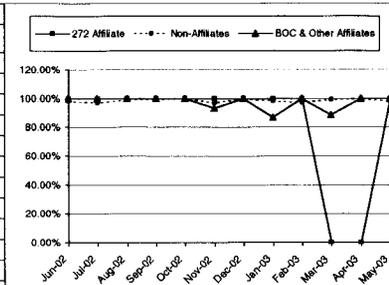
↑ Better Performance

W.2.7.6.2	DS1/FL (%)						StDev	272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume		ZScore	Equity	ZScore	Equity
Jun-02	100.00%	"Proprietary"	98.09%	"Proprietary"	98.15%	"Proprietary"		0.1266	YES	-0.0073	YES
Jul-02	100.00%	"Proprietary"	98.81%	"Proprietary"	98.21%	"Proprietary"				0.0544	YES
Aug-02	100.00%	"Proprietary"	98.04%	"Proprietary"	97.77%	"Proprietary"				0.0375	YES
Sep-02	100.00%	"Proprietary"	98.22%	"Proprietary"	98.51%	"Proprietary"				-0.0364	YES
Oct-02	100.00%	"Proprietary"	97.24%	"Proprietary"	98.58%	"Proprietary"		0.0884	YES	-0.1757	YES
Nov-02	100.00%	"Proprietary"	98.04%	"Proprietary"	98.39%	"Proprietary"		0.1016	YES	-0.0347	YES
Dec-02	100.00%	"Proprietary"	97.71%	"Proprietary"	99.01%	"Proprietary"				-0.1444	YES
Jan-03	100.00%	"Proprietary"	98.18%	"Proprietary"	98.08%	"Proprietary"				0.0103	YES
Feb-03	100.00%	"Proprietary"	98.15%	"Proprietary"	99.09%	"Proprietary"		0.0606	YES	-0.0654	YES
Mar-03	100.00%	"Proprietary"	100.00%	"Proprietary"	99.22%	"Proprietary"		0.0582	YES	0.0773	YES
Apr-03	99.03%	"Proprietary"	98.65%	"Proprietary"	99.00%	"Proprietary"		0.0030	YES	-0.0414	YES
May-03	100.00%	"Proprietary"	98.36%	"Proprietary"	98.53%	"Proprietary"		0.1062	YES	-0.0220	YES



↑ Better Performance

W.2.7.7.2	DS3 (Non-Optical)/FL (%)						StDev	272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume		ZScore	Equity	ZScore	Equity
Jun-02	100.00%	"Proprietary"	100.00%	"Proprietary"	98.18%	"Proprietary"					
Jul-02	100.00%	"Proprietary"	100.00%	"Proprietary"	97.02%	"Proprietary"					
Aug-02	100.00%	"Proprietary"	100.00%	"Proprietary"	99.23%	"Proprietary"				0.0410	YES
Sep-02	100.00%	"Proprietary"	100.00%	"Proprietary"	99.19%	"Proprietary"					
Oct-02	100.00%	"Proprietary"	100.00%	"Proprietary"	100.00%	"Proprietary"					
Nov-02	100.00%	"Proprietary"	93.10%	"Proprietary"	96.84%	"Proprietary"					
Dec-02	100.00%	"Proprietary"	100.00%	"Proprietary"	100.00%	"Proprietary"					
Jan-03	100.00%	"Proprietary"	86.96%	"Proprietary"	98.31%	"Proprietary"					
Feb-03	100.00%	"Proprietary"	100.00%	"Proprietary"	97.12%	"Proprietary"					
Mar-03	0.00%	"Proprietary"	88.57%	"Proprietary"	99.38%	"Proprietary"				-0.5911	YES
Apr-03	0.00%	"Proprietary"	100.00%	"Proprietary"	100.00%	"Proprietary"					
May-03	100.00%	"Proprietary"	100.00%	"Proprietary"	97.96%	"Proprietary"					



↑ Better Performance

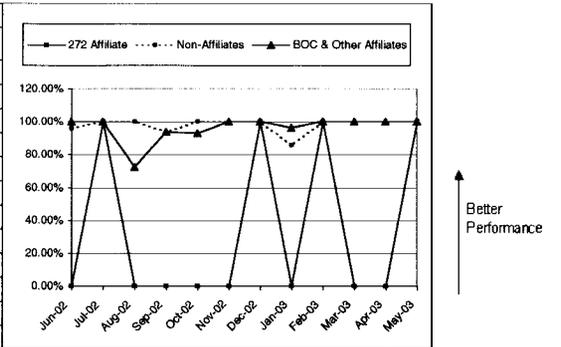
Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

Florida, June 2002 - May 2003
272 Special Access / Switched Access - Provisioning
% Installation Appointments Met

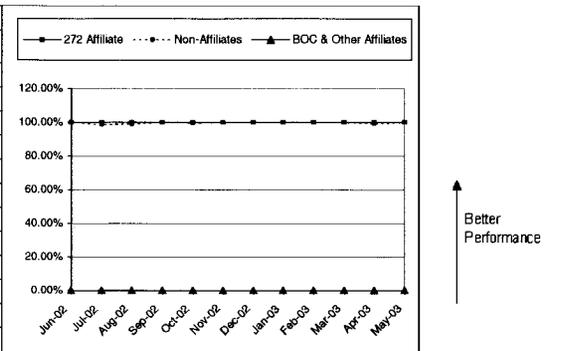
(% of installation appointments met within the reporting period)

Volume indicates total number of orders received for this disaggregation within the reporting period.

W.2.7.8.2	DS3 (Optical OcN)/FL (%)						SIDev	272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume		ZScore	Equity	ZScore	Equity
Jun-02	0.00%	*Proprietary	100.00%	*Proprietary	96.15%	*Proprietary					
Jul-02	100.00%	*Proprietary	100.00%	*Proprietary	100.00%	*Proprietary					
Aug-02	0.00%	*Proprietary	72.41%	*Proprietary	100.00%	*Proprietary					
Sep-02	0.00%	*Proprietary	93.94%	*Proprietary	93.75%	*Proprietary					
Oct-02	0.00%	*Proprietary	93.10%	*Proprietary	100.00%	*Proprietary					
Nov-02	0.00%	*Proprietary	100.00%	*Proprietary	100.00%	*Proprietary					
Dec-02	100.00%	*Proprietary	100.00%	*Proprietary	100.00%	*Proprietary					
Jan-03	0.00%	*Proprietary	96.30%	*Proprietary	85.71%	*Proprietary					
Feb-03	100.00%	*Proprietary	100.00%	*Proprietary	100.00%	*Proprietary					
Mar-03	0.00%	*Proprietary	100.00%	*Proprietary	100.00%	*Proprietary					
Apr-03	0.00%	*Proprietary	100.00%	*Proprietary	100.00%	*Proprietary					
May-03	100.00%	*Proprietary	100.00%	*Proprietary	100.00%	*Proprietary					



W.2.7.9.2	Total Switched Access (Feature Group 'D')/FL (%)						SIDev	272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume		ZScore	Equity	ZScore	Equity
Jun-02	100.00%	*Proprietary	0.00%	*Proprietary	100.00%	*Proprietary		0.0000	YES		
Jul-02	100.00%	*Proprietary	0.00%	*Proprietary	98.68%	*Proprietary					
Aug-02	100.00%	*Proprietary	0.00%	*Proprietary	98.78%	*Proprietary					
Sep-02	100.00%	*Proprietary	0.00%	*Proprietary	100.00%	*Proprietary					
Oct-02	100.00%	*Proprietary	0.00%	*Proprietary	99.32%	*Proprietary					
Nov-02	100.00%	*Proprietary	0.00%	*Proprietary	100.00%	*Proprietary		0.0000	YES		
Dec-02	100.00%	*Proprietary	0.00%	*Proprietary	100.00%	*Proprietary					
Jan-03	100.00%	*Proprietary	0.00%	*Proprietary	100.00%	*Proprietary					
Feb-03	100.00%	*Proprietary	0.00%	*Proprietary	100.00%	*Proprietary		0.0000	YES		
Mar-03	100.00%	*Proprietary	0.00%	*Proprietary	100.00%	*Proprietary		0.0000	YES		
Apr-03	100.00%	*Proprietary	0.00%	*Proprietary	99.21%	*Proprietary		0.0554	YES		
May-03	100.00%	*Proprietary	0.00%	*Proprietary	100.00%	*Proprietary		0.0000	YES		



Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

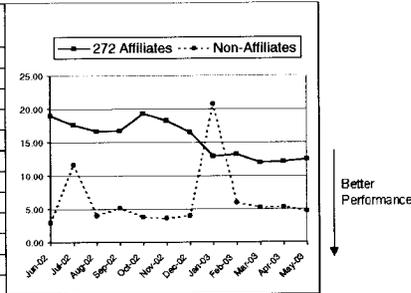
Florida, June 2002 - May 2003
272 Special Access / Switched Access - Provisioning
PIC Change Timeliness
(Average Time to Perform PIC Changes)

Numerator indicates total time to perform PIC changes within reporting period.
 Volume indicates total number of PIC changes within the reporting period.

W.2.6.1

Region (hours)

	272 Affiliates	Numerator	Volume	Non-Affiliates	Numerator	Volume	StDev	ZScore	Equity
Jun-02	19.02	1,418,554	*Proprietary*	2.93	1,615,483	*Proprietary*	14.039	293.7535	YES
Jul-02	17.61	1,157,831	*Proprietary*	11.65	8,301,389	*Proprietary*	61.157	23.5806	YES
Aug-02	16.67	901,983	*Proprietary*	3.95	2,296,645	*Proprietary*	27.169	104.1264	YES
Sep-02	16.75	963,025	*Proprietary*	5.11	2,401,487	*Proprietary*	38.17	69.0238	YES
Oct-02	16.31	2,735,043	*Proprietary*	3.78	1,693,670	*Proprietary*	23.397	217.6432	YES
Nov-02	18.26	1,791,180	*Proprietary*	3.61	1,557,915	*Proprietary*	28.745	144.1088	YES
Dec-02	16.52	1,622,101	*Proprietary*	4.00	1,595,364	*Proprietary*	22.151	158.5916	YES
Jan-03	12.97	3,063,265	*Proprietary*	20.70	11,537,405	*Proprietary*	71.063	-44.3581	NO
Feb-03	13.19	2,466,515	*Proprietary*	5.95	2,851,520	*Proprietary*	20.534	130.0221	YES
Mar-03	11.97	2,299,619	*Proprietary*	5.19	2,194,256	*Proprietary*	30.727	80.2168	YES
Apr-03	12.14	2,589,822	*Proprietary*	5.30	2,136,272	*Proprietary*	23.964	106.5688	YES
May-03	12.49	2,397,741	*Proprietary*	4.67	1,848,237	*Proprietary*	27.821	101.0703	YES

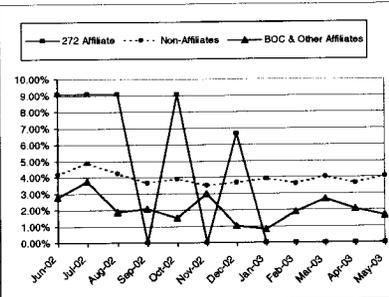


Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

Florida, June 2002 - May 2003
272 Special Access / Switched Access - Maintenance and Repair
Trouble Report Rate
 (% of Total Troubles Reported)

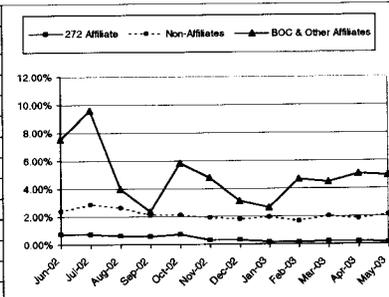
Volume indicates the trouble base for this disaggregation within the reporting period.

W.3.10.5.2	DS0/FL (%)						StDev	272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume		ZScore	Equity	ZScore	Equity
Jun-02	9.06%	*Proprietary	2.79%	*Proprietary	4.18%	*Proprietary				-1.5606	YES
Jul-02	9.09%	*Proprietary	3.78%	*Proprietary	4.67%	*Proprietary				-1.1243	YES
Aug-02	9.06%	*Proprietary	1.90%	*Proprietary	4.25%	*Proprietary				-2.5848	NO
Sep-02	0.00%	*Proprietary	2.10%	*Proprietary	3.66%	*Proprietary				-1.8471	NO
Oct-02	9.06%	*Proprietary	1.52%	*Proprietary	3.88%	*Proprietary				-2.7163	NO
Nov-02	0.00%	*Proprietary	3.01%	*Proprietary	3.51%	*Proprietary				-0.5895	YES
Dec-02	6.67%	*Proprietary	1.02%	*Proprietary	3.67%	*Proprietary				-3.0340	NO
Jan-03	0.00%	*Proprietary	0.82%	*Proprietary	3.89%	*Proprietary				-3.3965	NO
Feb-03	0.00%	*Proprietary	1.88%	*Proprietary	3.59%	*Proprietary				-1.9572	NO
Mar-03	0.00%	*Proprietary	2.69%	*Proprietary	4.00%	*Proprietary				-1.4246	YES
Apr-03	0.00%	*Proprietary	2.07%	*Proprietary	3.62%	*Proprietary				-1.7716	NO
May-03	0.00%	*Proprietary	1.65%	*Proprietary	4.05%	*Proprietary				-2.6009	NO



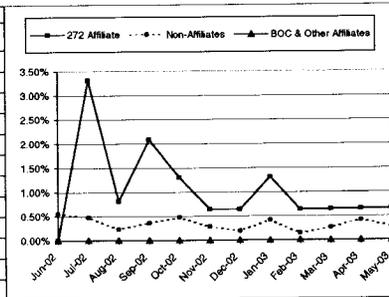
Better Performance

W.3.10.6.2	DS1/FL (%)						StDev	272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume		ZScore	Equity	ZScore	Equity
Jun-02	0.77%	*Proprietary	7.53%	*Proprietary	2.37%	*Proprietary				-2.8926	NO
Jul-02	0.74%	*Proprietary	9.57%	*Proprietary	2.86%	*Proprietary				-3.5392	NO
Aug-02	0.62%	*Proprietary	3.95%	*Proprietary	2.63%	*Proprietary				-3.5143	NO
Sep-02	0.58%	*Proprietary	2.36%	*Proprietary	2.12%	*Proprietary				-3.0315	NO
Oct-02	0.74%	*Proprietary	5.82%	*Proprietary	2.09%	*Proprietary				-3.0545	NO
Nov-02	0.32%	*Proprietary	4.76%	*Proprietary	1.88%	*Proprietary				-4.0070	NO
Dec-02	0.32%	*Proprietary	3.10%	*Proprietary	1.81%	*Proprietary				-3.9066	NO
Jan-03	0.16%	*Proprietary	2.61%	*Proprietary	1.92%	*Proprietary				-4.4454	NO
Feb-03	0.15%	*Proprietary	4.67%	*Proprietary	1.66%	*Proprietary				-4.1866	NO
Mar-03	0.22%	*Proprietary	4.45%	*Proprietary	2.01%	*Proprietary				-4.6195	NO
Apr-03	0.20%	*Proprietary	5.05%	*Proprietary	1.84%	*Proprietary				-4.6011	NO
May-03	0.13%	*Proprietary	4.92%	*Proprietary	2.09%	*Proprietary				-5.2926	NO



Better Performance

W.3.10.7.2	DS3 (Non-Optical)/FL (%)						StDev	272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume		ZScore	Equity	ZScore	Equity
Jun-02	0.00%	*Proprietary	0.00%	*Proprietary	0.55%	*Proprietary				-0.7973	YES
Jul-02	3.31%	*Proprietary	0.00%	*Proprietary	0.47%	*Proprietary				4.5095	YES
Aug-02	0.81%	*Proprietary	0.00%	*Proprietary	0.23%	*Proprietary				1.3325	YES
Sep-02	2.08%	*Proprietary	0.00%	*Proprietary	0.36%	*Proprietary				3.3981	YES
Oct-02	1.30%	*Proprietary	0.00%	*Proprietary	0.47%	*Proprietary				1.4828	YES
Nov-02	0.64%	*Proprietary	0.00%	*Proprietary	0.28%	*Proprietary				0.8385	YES
Dec-02	0.64%	*Proprietary	0.00%	*Proprietary	0.19%	*Proprietary				1.2725	YES
Jan-03	1.31%	*Proprietary	0.00%	*Proprietary	0.41%	*Proprietary				1.7162	YES
Feb-03	0.63%	*Proprietary	0.00%	*Proprietary	0.14%	*Proprietary				1.8342	YES
Mar-03	0.64%	*Proprietary	0.00%	*Proprietary	0.26%	*Proprietary				0.9214	YES
Apr-03	0.65%	*Proprietary	0.00%	*Proprietary	0.41%	*Proprietary				0.4576	YES
May-03	0.66%	*Proprietary	0.00%	*Proprietary	0.28%	*Proprietary				0.8740	YES

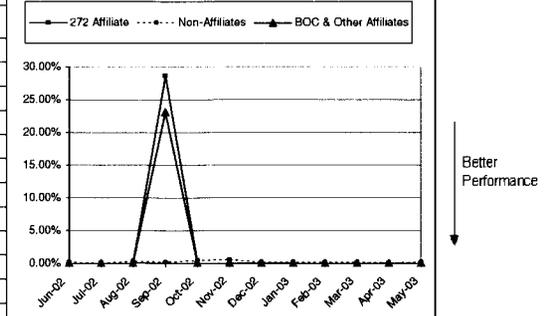


Better Performance

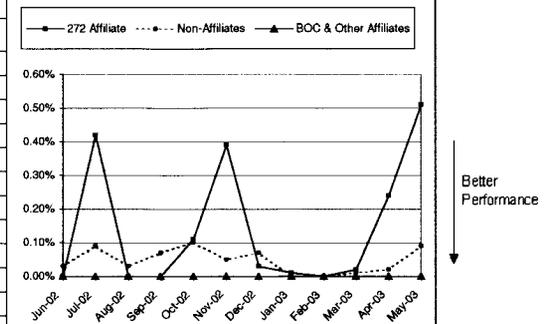
Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

Florida, June 2002 - May 2003
272 Special Access / Switched Access - Maintenance and Repair
Trouble Report Rate
 (% of Total Troubles Reported)
 Volume Indicates the trouble base for this disaggregation within the reporting period.

W.3.10.8.2	DS3 (Optical OCn)/FL (%)						StDev	272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume		ZScore	Equity	ZScore	Equity
Jun-02	0.00%	*Proprietary*	0.00%	*Proprietary*	0.15%	*Proprietary*					
Jul-02	0.00%	*Proprietary*	0.00%	*Proprietary*	0.00%	*Proprietary*					
Aug-02	0.00%	*Proprietary*	0.00%	*Proprietary*	0.30%	*Proprietary*					
Sep-02	28.57%	*Proprietary*	23.08%	*Proprietary*	0.15%	*Proprietary*					
Oct-02	0.00%	*Proprietary*	0.00%	*Proprietary*	0.42%	*Proprietary*					
Nov-02	0.00%	*Proprietary*	0.00%	*Proprietary*	0.54%	*Proprietary*					
Dec-02	0.00%	*Proprietary*	0.00%	*Proprietary*	0.13%	*Proprietary*					
Jan-03	0.00%	*Proprietary*	0.00%	*Proprietary*	0.13%	*Proprietary*					
Feb-03	0.00%	*Proprietary*	0.00%	*Proprietary*	0.13%	*Proprietary*					
Mar-03	0.00%	*Proprietary*	0.00%	*Proprietary*	0.13%	*Proprietary*					
Apr-03	0.00%	*Proprietary*	0.00%	*Proprietary*	0.00%	*Proprietary*					
May-03	0.00%	*Proprietary*	0.00%	*Proprietary*	0.13%	*Proprietary*					



W.3.10.9.2	Total Switched Access (Feature Group 'D')/FL (%)						StDev	272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume		ZScore	Equity	ZScore	Equity
Jun-02	0.00%	*Proprietary*	0.00%	*Proprietary*	0.03%	*Proprietary*		-1.9012	NO	-0.1928	YES
Jul-02	0.42%	*Proprietary*	0.00%	*Proprietary*	0.09%	*Proprietary*		12.3020	YES	-0.3340	YES
Aug-02	0.00%	*Proprietary*	0.00%	*Proprietary*	0.03%	*Proprietary*		-1.9397	NO	-0.1928	YES
Sep-02	0.00%	*Proprietary*	0.00%	*Proprietary*	0.07%	*Proprietary*		-2.9657	NO	-0.2946	YES
Oct-02	0.11%	*Proprietary*	0.00%	*Proprietary*	0.10%	*Proprietary*		0.4206	YES	-0.3521	YES
Nov-02	0.39%	*Proprietary*	0.00%	*Proprietary*	0.05%	*Proprietary*		22.7390	YES	-0.1949	YES
Dec-02	0.03%	*Proprietary*	0.00%	*Proprietary*	0.07%	*Proprietary*		-2.2710	NO	-0.2306	YES
Jan-03	0.01%	*Proprietary*	0.00%	*Proprietary*	0.00%	*Proprietary*			YES		YES
Feb-03	0.00%	*Proprietary*	0.00%	*Proprietary*	0.00%	*Proprietary*			YES		YES
Mar-03	0.02%	*Proprietary*	0.00%	*Proprietary*	0.01%	*Proprietary*		1.5521	YES	-0.0721	YES
Apr-03	0.24%	*Proprietary*	0.00%	*Proprietary*	0.02%	*Proprietary*		25.0240	YES	-0.1020	YES
May-03	0.51%	*Proprietary*	0.00%	*Proprietary*	0.09%	*Proprietary*		22.7876	YES	-0.2183	YES

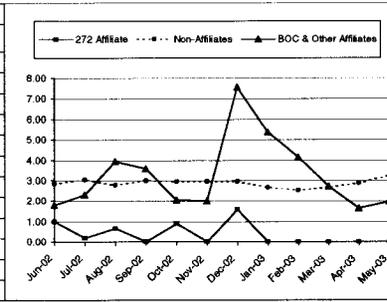


Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

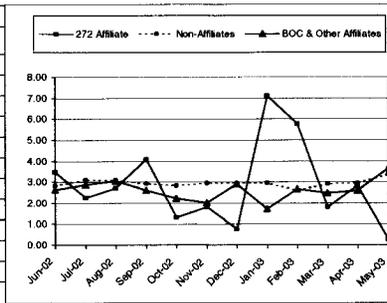
Florida, June 2002 - May 2003
272 Special Access / Switched Access - Maintenance and Repair
Average Repair Interval
(Average Trouble Duration)

Volume indicates total number of reports for this disaggregation within the reporting period.

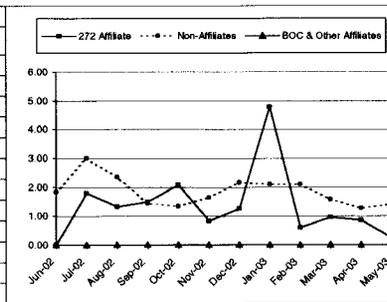
W.3.9.5.2	DS0/FL (hours)						272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates		
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	0.98	*Proprietary	1.80	*Proprietary	2.85	*Proprietary	3.202				
Jul-02	0.18	*Proprietary	2.32	*Proprietary	3.04	*Proprietary	3.561				
Aug-02	0.87	*Proprietary	3.93	*Proprietary	2.78	*Proprietary	2.935				
Sep-02	0.00	*Proprietary	3.58	*Proprietary	3.00	*Proprietary	3.436				
Oct-02	0.90	*Proprietary	2.06	*Proprietary	2.94	*Proprietary	4.362				
Nov-02	0.00	*Proprietary	2.00	*Proprietary	2.95	*Proprietary	3.537				
Dec-02	1.57	*Proprietary	7.58	*Proprietary	2.94	*Proprietary	3.701				
Jan-03	0.00	*Proprietary	5.37	*Proprietary	2.68	*Proprietary	3.797				
Feb-03	0.00	*Proprietary	4.16	*Proprietary	2.53	*Proprietary	3.234				
Mar-03	0.00	*Proprietary	2.74	*Proprietary	2.66	*Proprietary	2.441				
Apr-03	0.00	*Proprietary	1.65	*Proprietary	2.88	*Proprietary	2.980				
May-03	0.00	*Proprietary	1.98	*Proprietary	3.24	*Proprietary	4.490				



W.3.9.6.2	DS1/FL (hours)						272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates		
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	3.45	*Proprietary	2.64	*Proprietary	2.82	*Proprietary	2.605			-0.5539	YES
Jul-02	2.24	*Proprietary	2.87	*Proprietary	3.10	*Proprietary	4.415			-0.4705	YES
Aug-02	2.71	*Proprietary	3.05	*Proprietary	3.07	*Proprietary	3.393			-0.0346	YES
Sep-02	4.06	*Proprietary	2.62	*Proprietary	2.91	*Proprietary	3.179				
Oct-02	1.31	*Proprietary	2.22	*Proprietary	2.81	*Proprietary	3.234			-1.2627	YES
Nov-02	1.80	*Proprietary	2.02	*Proprietary	2.93	*Proprietary	3.025			-1.8678	NO
Dec-02	0.76	*Proprietary	2.92	*Proprietary	2.93	*Proprietary	3.293				
Jan-03	7.11	*Proprietary	1.72	*Proprietary	2.93	*Proprietary	3.272				
Feb-03	5.75	*Proprietary	2.65	*Proprietary	2.59	*Proprietary	2.305			0.1563	YES
Mar-03	1.79	*Proprietary	2.47	*Proprietary	2.89	*Proprietary	2.968			-0.8657	YES
Apr-03	2.82	*Proprietary	2.59	*Proprietary	2.94	*Proprietary	3.040			-0.7506	YES
May-03	0.28	*Proprietary	3.65	*Proprietary	3.34	*Proprietary	3.394			0.5738	YES



W.3.9.7.2	DS3 (Non-Optical)/FL (hours)						272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates		
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	0.00	*Proprietary	0.00	*Proprietary	1.83	*Proprietary	1.929				
Jul-02	1.79	*Proprietary	0.00	*Proprietary	3.00	*Proprietary	3.543				
Aug-02	1.32	*Proprietary	0.00	*Proprietary	2.34	*Proprietary	3.879				
Sep-02	1.49	*Proprietary	0.00	*Proprietary	1.44	*Proprietary	1.425				
Oct-02	2.08	*Proprietary	0.00	*Proprietary	1.34	*Proprietary	1.036				
Nov-02	0.83	*Proprietary	0.00	*Proprietary	1.65	*Proprietary	1.182				
Dec-02	1.25	*Proprietary	0.00	*Proprietary	2.17	*Proprietary	1.730				
Jan-03	4.78	*Proprietary	0.00	*Proprietary	2.09	*Proprietary	1.963				
Feb-03	0.60	*Proprietary	0.00	*Proprietary	2.09	*Proprietary	1.208				
Mar-03	0.95	*Proprietary	0.00	*Proprietary	1.57	*Proprietary	1.100				
Apr-03	0.85	*Proprietary	0.00	*Proprietary	1.27	*Proprietary	1.108				
May-03	0.23	*Proprietary	0.00	*Proprietary	1.41	*Proprietary	1.102				

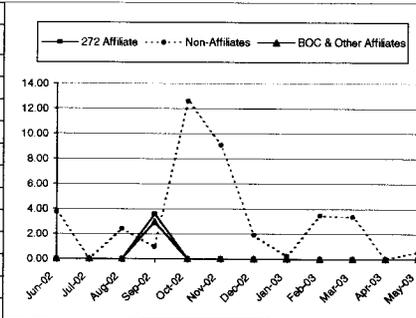


Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

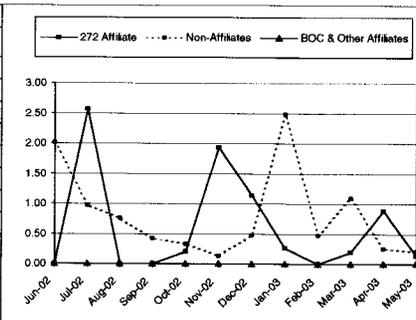
Florida, June 2002 - May 2003
272 Special Access / Switched Access - Maintenance and Repair
Average Repair Interval
(Average Trouble Duration)

Volume indicates total number of reports for this disaggregation within the reporting period.

W.3.9.8.2	DS3 (Optical OCN)/FL (hours)						StDev	272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume		ZScore	Equity	ZScore	Equity
Jun-02	0.00	*Proprietary	0.00	*Proprietary	3.75	*Proprietary					
Jul-02	0.00	*Proprietary	0.00	*Proprietary	0.00	*Proprietary					
Aug-02	0.00	*Proprietary	0.00	*Proprietary	2.37	*Proprietary					
Sep-02	3.57	*Proprietary	2.98	*Proprietary	0.98	*Proprietary					
Oct-02	0.00	*Proprietary	0.00	*Proprietary	12.57	*Proprietary					
Nov-02	0.00	*Proprietary	0.00	*Proprietary	9.06	*Proprietary					
Dec-02	0.00	*Proprietary	0.00	*Proprietary	1.90	*Proprietary					
Jan-03	0.00	*Proprietary	0.00	*Proprietary	0.22	*Proprietary					
Feb-03	0.00	*Proprietary	0.00	*Proprietary	3.47	*Proprietary					
Mar-03	0.00	*Proprietary	0.00	*Proprietary	3.35	*Proprietary					
Apr-03	0.00	*Proprietary	0.00	*Proprietary	0.00	*Proprietary					
May-03	0.00	*Proprietary	0.00	*Proprietary	0.53	*Proprietary					



W.3.9.9.2	Total Switched Access (Feature Group 'D')/FL (hours)						StDev	272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume		ZScore	Equity	ZScore	Equity
Jun-02	0.00	*Proprietary	0.00	*Proprietary	2.01	*Proprietary	1.118				
Jul-02	2.57	*Proprietary	0.00	*Proprietary	0.97	*Proprietary	1.421	7.6140	YES		
Aug-02	0.00	*Proprietary	0.00	*Proprietary	0.75	*Proprietary	0.723				
Sep-02	0.00	*Proprietary	0.00	*Proprietary	0.42	*Proprietary	0.632				
Oct-02	0.20	*Proprietary	0.00	*Proprietary	0.33	*Proprietary	0.493				
Nov-02	1.93	*Proprietary	0.00	*Proprietary	0.13	*Proprietary	0.229	59.8629	YES		
Dec-02	1.14	*Proprietary	0.00	*Proprietary	0.47	*Proprietary	0.879				
Jan-03	0.26	*Proprietary	0.00	*Proprietary	2.48	*Proprietary	1.880				
Feb-03	0.00	*Proprietary	0.00	*Proprietary	0.47	*Proprietary	0.262				
Mar-03	0.19	*Proprietary	0.00	*Proprietary	1.09	*Proprietary	3.039				
Apr-03	0.88	*Proprietary	0.00	*Proprietary	0.25	*Proprietary	0.292	11.1414	YES		
May-03	0.14	*Proprietary	0.00	*Proprietary	0.20	*Proprietary	0.227	-2.7083	NO		



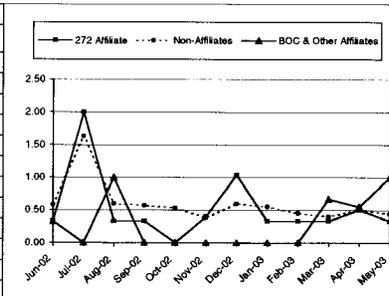
Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

Georgia, June 2002 - May 2003
272 Special Access / Switched Access - Ordering
FOC Timeliness

(Average Interval to Provide Notification of a Firm Order Confirmation)

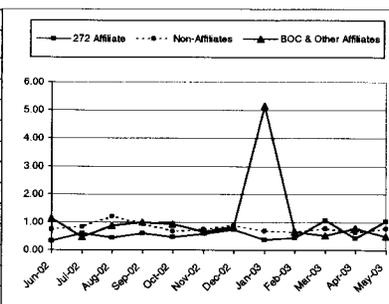
Volume indicates total number of orders received for this disaggregation within the reporting period.

W.1.5.5.2	DS0/GA (days)							272 Affiliate vs. Non-Affiliates				BOC & Other Affiliates vs. Non-Affiliates			
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity	ZScore	Equity		
Jun-02	0.33	"Proprietary"	0.33	"Proprietary"	0.58	"Proprietary"	1.070								
Jul-02	2.00	"Proprietary"	0.00	"Proprietary"	1.63	"Proprietary"	11.227								
Aug-02	0.33	"Proprietary"	1.00	"Proprietary"	0.60	"Proprietary"	1.033								
Sep-02	0.33	"Proprietary"	0.00	"Proprietary"	0.57	"Proprietary"	0.987								
Oct-02	0.00	"Proprietary"	0.00	"Proprietary"	0.53	"Proprietary"	0.724								
Nov-02	0.40	"Proprietary"	0.00	"Proprietary"	0.38	"Proprietary"	0.279								
Dec-02	1.04	"Proprietary"	0.00	"Proprietary"	0.60	"Proprietary"	1.268								
Jan-03	0.33	"Proprietary"	0.00	"Proprietary"	0.55	"Proprietary"	1.561								
Feb-03	0.33	"Proprietary"	0.00	"Proprietary"	0.45	"Proprietary"	0.720								
Mar-03	0.33	"Proprietary"	0.67	"Proprietary"	0.40	"Proprietary"	0.456								
Apr-03	0.50	"Proprietary"	0.55	"Proprietary"	0.50	"Proprietary"	1.046								
May-03	0.33	"Proprietary"	1.00	"Proprietary"	0.44	"Proprietary"	0.599								



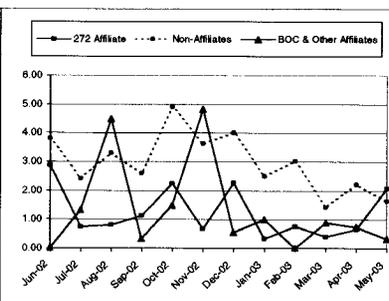
Better Performance

W.1.5.6.2	DS1/GA (days)							272 Affiliate vs. Non-Affiliates				BOC & Other Affiliates vs. Non-Affiliates			
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity	ZScore	Equity		
Jun-02	0.33	"Proprietary"	1.13	"Proprietary"	0.74	"Proprietary"	2.453								
Jul-02	0.90	"Proprietary"	0.48	"Proprietary"	0.82	"Proprietary"	2.048								
Aug-02	0.45	"Proprietary"	0.87	"Proprietary"	1.21	"Proprietary"	11.722								
Sep-02	0.90	"Proprietary"	1.00	"Proprietary"	0.95	"Proprietary"	3.322								
Oct-02	0.46	"Proprietary"	0.92	"Proprietary"	0.67	"Proprietary"	2.134								
Nov-02	0.59	"Proprietary"	0.67	"Proprietary"	0.74	"Proprietary"	2.649	-0.3014	YES						
Dec-02	0.74	"Proprietary"	0.83	"Proprietary"	0.88	"Proprietary"	2.279	-0.3385	YES						
Jan-03	0.38	"Proprietary"	5.15	"Proprietary"	0.68	"Proprietary"	1.775	-1.1669	YES						
Feb-03	0.44	"Proprietary"	0.67	"Proprietary"	0.66	"Proprietary"	1.452	-0.9844	YES						
Mar-03	1.07	"Proprietary"	0.54	"Proprietary"	0.78	"Proprietary"	2.131								
Apr-03	0.43	"Proprietary"	0.79	"Proprietary"	0.63	"Proprietary"	1.584	-0.8909	YES						
May-03	1.04	"Proprietary"	0.50	"Proprietary"	0.78	"Proprietary"	3.482	0.5723	YES						



Better Performance

W.1.5.7.2	DS3 (Non-Optical)/GA (days)							272 Affiliate vs. Non-Affiliates				BOC & Other Affiliates vs. Non-Affiliates			
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity	ZScore	Equity		
Jun-02	2.86	"Proprietary"	0.00	"Proprietary"	3.81	"Proprietary"	7.269								
Jul-02	0.73	"Proprietary"	1.33	"Proprietary"	2.41	"Proprietary"	5.090								
Aug-02	0.81	"Proprietary"	4.50	"Proprietary"	3.30	"Proprietary"	6.455								
Sep-02	1.13	"Proprietary"	0.33	"Proprietary"	2.59	"Proprietary"	4.221								
Oct-02	2.25	"Proprietary"	1.50	"Proprietary"	4.90	"Proprietary"	12.021								
Nov-02	0.67	"Proprietary"	4.83	"Proprietary"	3.82	"Proprietary"	6.215								
Dec-02	2.27	"Proprietary"	0.55	"Proprietary"	4.00	"Proprietary"	9.454								
Jan-03	0.33	"Proprietary"	1.00	"Proprietary"	2.50	"Proprietary"	6.460								
Feb-03	0.75	"Proprietary"	0.00	"Proprietary"	3.01	"Proprietary"	9.921								
Mar-03	0.41	"Proprietary"	0.89	"Proprietary"	1.42	"Proprietary"	3.202	-1.7801	NO						
Apr-03	0.66	"Proprietary"	0.73	"Proprietary"	2.21	"Proprietary"	4.435								
May-03	2.07	"Proprietary"	0.33	"Proprietary"	1.65	"Proprietary"	3.332								



Better Performance

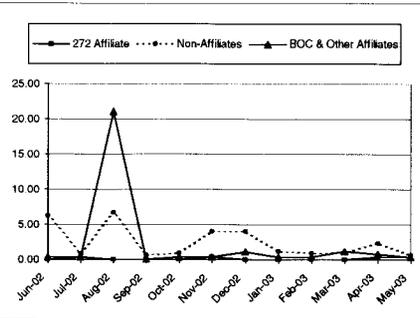
Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

Georgia, June 2002 - May 2003
272 Special Access / Switched Access - Ordering
FOC Timeliness

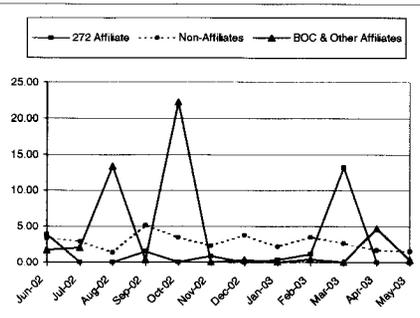
(Average Interval to Provide Notification of a Firm Order Confirmation)

Volume indicates total number of orders received for this disaggregation within the reporting period.

W.1.5.8.2	DS3 (Optical OCn)/GA (days)						272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates		
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	0.00	*Proprietary	0.33	*Proprietary	6.21	*Proprietary		15.594			
Jul-02	0.33	*Proprietary	0.33	*Proprietary	0.80	*Proprietary		1.866			
Aug-02	0.00	*Proprietary	21.00	*Proprietary	6.73	*Proprietary		11.760			
Sep-02	0.00	*Proprietary	0.00	*Proprietary	0.62	*Proprietary		0.898			
Oct-02	0.00	*Proprietary	0.33	*Proprietary	0.86	*Proprietary		1.905			
Nov-02	0.33	*Proprietary	0.33	*Proprietary	3.94	*Proprietary		10.566			
Dec-02	0.00	*Proprietary	1.13	*Proprietary	3.98	*Proprietary		7.168			
Jan-03	0.00	*Proprietary	0.33	*Proprietary	1.16	*Proprietary		1.697			
Feb-03	0.00	*Proprietary	0.33	*Proprietary	0.91	*Proprietary		1.343			
Mar-03	0.00	*Proprietary	1.15	*Proprietary	0.97	*Proprietary		1.887			
Apr-03	0.33	*Proprietary	0.76	*Proprietary	2.31	*Proprietary		5.710			
May-03	0.33	*Proprietary	0.33	*Proprietary	0.64	*Proprietary		0.794			



W.1.5.9.2	Total Switched Access (Feature Group 'D')/GA (days)						272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates		
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	3.80	*Proprietary	1.66	*Proprietary	3.29	*Proprietary		4.001			
Jul-02	0.00	*Proprietary	2.02	*Proprietary	2.89	*Proprietary		11.681		-0.4160	YES
Aug-02	0.00	*Proprietary	13.33	*Proprietary	1.37	*Proprietary		2.660			
Sep-02	1.48	*Proprietary	0.33	*Proprietary	5.17	*Proprietary		5.172			
Oct-02	0.00	*Proprietary	22.17	*Proprietary	3.38	*Proprietary		5.623			
Nov-02	0.86	*Proprietary	0.00	*Proprietary	2.30	*Proprietary		12.153			
Dec-02	0.00	*Proprietary	0.33	*Proprietary	3.71	*Proprietary		14.852			
Jan-03	0.33	*Proprietary	0.00	*Proprietary	2.17	*Proprietary		6.104			
Feb-03	1.16	*Proprietary	0.43	*Proprietary	3.49	*Proprietary		19.580		-0.8336	YES
Mar-03	13.17	*Proprietary	0.00	*Proprietary	2.63	*Proprietary		13.774			
Apr-03	0.00	*Proprietary	4.66	*Proprietary	1.70	*Proprietary		4.071			
May-03	0.00	*Proprietary	0.33	*Proprietary	1.54	*Proprietary		3.913			

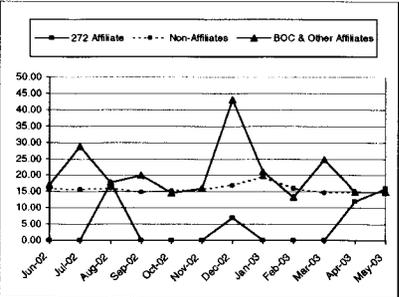


Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

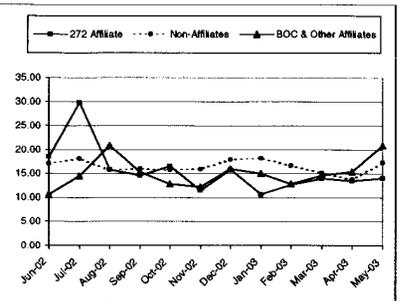
Georgia, June 2002 - May 2003
272 Special Access / Switched Access - Provisioning
Order Completion Interval

(Interval Between Order Issuance and Completion)
 Volume indicates total number of orders received for this disaggregation within the reporting period.

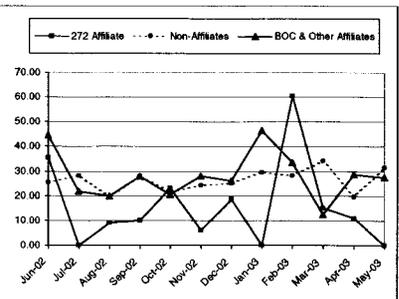
W.2.8.5.2	DS0/GA (days)		272 Affiliate vs. Non-Affiliates				BOC & Other Affiliates vs. Non-Affiliates				
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	0.00	*Proprietary	16.91	*Proprietary	15.85	*Proprietary	14.846				
Jul-02	0.00	*Proprietary	28.75	*Proprietary	15.68	*Proprietary	8.857				
Aug-02	17.50	*Proprietary	17.71	*Proprietary	15.88	*Proprietary	7.999				
Sep-02	0.00	*Proprietary	19.90	*Proprietary	14.78	*Proprietary	8.874				
Oct-02	0.00	*Proprietary	14.57	*Proprietary	15.13	*Proprietary	8.762				
Nov-02	0.00	*Proprietary	16.00	*Proprietary	15.64	*Proprietary	9.217				
Dec-02	7.00	*Proprietary	43.00	*Proprietary	16.76	*Proprietary	7.222				
Jan-03	0.00	*Proprietary	21.15	*Proprietary	19.27	*Proprietary	13.901				
Feb-03	0.00	*Proprietary	13.29	*Proprietary	15.87	*Proprietary	13.754				
Mar-03	0.00	*Proprietary	24.77	*Proprietary	14.60	*Proprietary	7.334				
Apr-03	12.00	*Proprietary	14.92	*Proprietary	14.95	*Proprietary	7.318				
May-03	18.00	*Proprietary	14.83	*Proprietary	14.85	*Proprietary	8.065				



W.2.8.6.2	DS1/GA (days)		272 Affiliate vs. Non-Affiliates				BOC & Other Affiliates vs. Non-Affiliates				
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	18.50	*Proprietary	10.86	*Proprietary	17.03	*Proprietary	9.626			-4.4681	NO
Jul-02	29.83	*Proprietary	14.53	*Proprietary	18.04	*Proprietary	12.370			-2.3907	NO
Aug-02	15.84	*Proprietary	20.81	*Proprietary	15.75	*Proprietary	10.446	0.0559	YES	6.2928	YES
Sep-02	14.57	*Proprietary	15.34	*Proprietary	15.97	*Proprietary	10.683			-0.4970	YES
Oct-02	18.53	*Proprietary	12.84	*Proprietary	15.75	*Proprietary	10.372			-1.8273	NO
Nov-02	11.43	*Proprietary	12.19	*Proprietary	15.93	*Proprietary	11.480			-2.3139	NO
Dec-02	15.80	*Proprietary	16.00	*Proprietary	17.82	*Proprietary	14.417	-0.7582	YES	-0.8484	YES
Jan-03	10.83	*Proprietary	15.09	*Proprietary	18.18	*Proprietary	14.493	-3.0361	NO	-1.5865	YES
Feb-03	12.88	*Proprietary	12.83	*Proprietary	16.69	*Proprietary	10.825	-2.0305	NO	-2.8997	NO
Mar-03	13.93	*Proprietary	14.61	*Proprietary	15.18	*Proprietary	10.252			-0.4430	YES
Apr-03	13.45	*Proprietary	15.48	*Proprietary	13.76	*Proprietary	10.165			1.1994	YES
May-03	14.03	*Proprietary	20.83	*Proprietary	17.20	*Proprietary	11.555			2.4687	YES



W.2.8.7.2	DS3 (Non-Optical)/GA (days)		272 Affiliate vs. Non-Affiliates				BOC & Other Affiliates vs. Non-Affiliates				
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	35.33	*Proprietary	44.60	*Proprietary	25.46	*Proprietary	26.028				
Jul-02	0.00	*Proprietary	21.89	*Proprietary	28.16	*Proprietary	23.316				
Aug-02	9.00	*Proprietary	19.94	*Proprietary	19.82	*Proprietary	13.820				
Sep-02	10.00	*Proprietary	27.89	*Proprietary	27.66	*Proprietary	18.198				
Oct-02	23.00	*Proprietary	20.55	*Proprietary	21.55	*Proprietary	12.014				
Nov-02	6.00	*Proprietary	28.13	*Proprietary	24.32	*Proprietary	20.118				
Dec-02	18.50	*Proprietary	26.13	*Proprietary	25.00	*Proprietary	20.920				
Jan-03	0.00	*Proprietary	46.50	*Proprietary	29.58	*Proprietary	20.395				
Feb-03	60.50	*Proprietary	33.87	*Proprietary	28.16	*Proprietary	26.804				
Mar-03	15.00	*Proprietary	12.60	*Proprietary	34.06	*Proprietary	41.607				
Apr-03	11.00	*Proprietary	26.77	*Proprietary	19.64	*Proprietary	12.057				
May-03	0.00	*Proprietary	27.50	*Proprietary	31.46	*Proprietary	21.420				



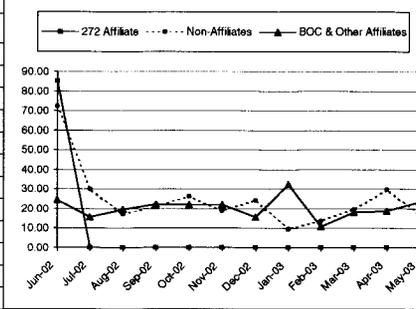
Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

Georgia, June 2002 - May 2003
272 Special Access / Switched Access - Provisioning
Order Completion Interval

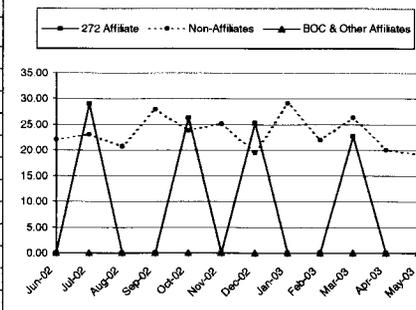
(Interval Between Order Issuance and Completion)

Volume indicates total number of orders received for this disaggregation within the reporting period.

W.2.8.8.2	DS3 (Optical OCn)/GA (days)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	85.00	*Proprietary*	24.50	*Proprietary*	72.29	*Proprietary*	57.002				
Jul-02	0.00	*Proprietary*	15.55	*Proprietary*	29.75	*Proprietary*	33.886				
Aug-02	0.00	*Proprietary*	19.38	*Proprietary*	16.91	*Proprietary*	6.564				
Sep-02	0.00	*Proprietary*	22.26	*Proprietary*	20.88	*Proprietary*	15.749				
Oct-02	0.00	*Proprietary*	21.88	*Proprietary*	26.19	*Proprietary*	26.464				
Nov-02	0.00	*Proprietary*	21.96	*Proprietary*	18.77	*Proprietary*	12.511				
Dec-02	0.00	*Proprietary*	15.58	*Proprietary*	24.27	*Proprietary*	17.344				
Jan-03	0.00	*Proprietary*	32.20	*Proprietary*	9.25	*Proprietary*	5.560				
Feb-03	0.00	*Proprietary*	10.58	*Proprietary*	13.67	*Proprietary*	9.913				
Mar-03	0.00	*Proprietary*	17.89	*Proprietary*	19.50	*Proprietary*	17.678				
Apr-03	0.00	*Proprietary*	18.84	*Proprietary*	29.71	*Proprietary*	10.735				
May-03	0.00	*Proprietary*	23.51	*Proprietary*	17.00	*Proprietary*	2.708				



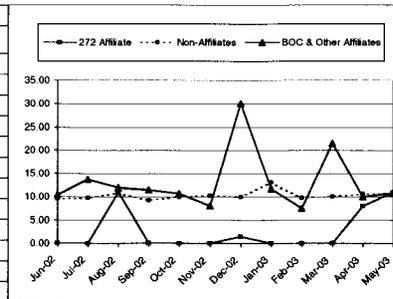
W.2.8.9.2	Total Switched Access (Feature Group 'D')/GA (days)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	0.00	*Proprietary*	0.00	*Proprietary*	22.00	*Proprietary*	17.622				
Jul-02	29.00	*Proprietary*	0.00	*Proprietary*	23.06	*Proprietary*	9.720				
Aug-02	0.00	*Proprietary*	0.00	*Proprietary*	20.64	*Proprietary*	9.979				
Sep-02	0.00	*Proprietary*	0.00	*Proprietary*	27.88	*Proprietary*	20.258				
Oct-02	26.33	*Proprietary*	0.00	*Proprietary*	23.76	*Proprietary*	10.993				
Nov-02	0.00	*Proprietary*	0.00	*Proprietary*	25.10	*Proprietary*	12.235				
Dec-02	25.25	*Proprietary*	0.00	*Proprietary*	19.42	*Proprietary*	10.572				
Jan-03	0.00	*Proprietary*	0.00	*Proprietary*	29.09	*Proprietary*	20.092				
Feb-03	0.00	*Proprietary*	0.00	*Proprietary*	21.92	*Proprietary*	12.061				
Mar-03	22.64	*Proprietary*	0.00	*Proprietary*	26.26	*Proprietary*	19.662				
Apr-03	0.00	*Proprietary*	0.00	*Proprietary*	20.07	*Proprietary*	18.562				
May-03	0.00	*Proprietary*	0.00	*Proprietary*	19.20	*Proprietary*	9.184				



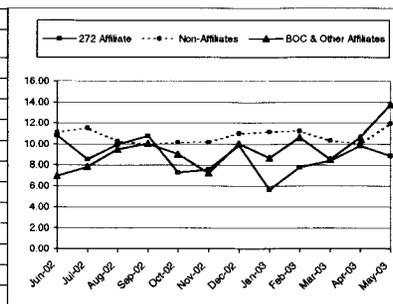
Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

Georgia, June 2002 - May 2003
272 Special Access / Switched Access - Provisioning
Average Intervals - Requested
(Average Interval from ASR Received Date to CDDD)
Volume indicates total orders completed during reporting period.

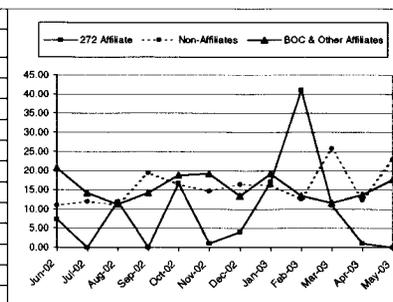
W.2.9.1.2	DSO/GA (days)				272 Affiliate vs. Non-Affiliates			272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	0.00	*Proprietary	10.33	*Proprietary	9.54	*Proprietary	4.934			0.8226	YES
Jul-02	0.00	*Proprietary	13.63	*Proprietary	9.72	*Proprietary	6.076				
Aug-02	11.00	*Proprietary	11.92	*Proprietary	10.72	*Proprietary	5.996				
Sep-02	0.00	*Proprietary	11.40	*Proprietary	9.26	*Proprietary	4.710				
Oct-02	0.00	*Proprietary	10.71	*Proprietary	9.91	*Proprietary	6.310				
Nov-02	0.00	*Proprietary	8.00	*Proprietary	10.25	*Proprietary	5.555				
Dec-02	1.50	*Proprietary	30.00	*Proprietary	9.99	*Proprietary	5.291				
Jan-03	0.00	*Proprietary	11.73	*Proprietary	13.05	*Proprietary	23.473				
Feb-03	0.00	*Proprietary	7.43	*Proprietary	9.78	*Proprietary	4.800				
Mar-03	0.00	*Proprietary	21.45	*Proprietary	10.07	*Proprietary	5.760				
Apr-03	8.00	*Proprietary	9.92	*Proprietary	10.57	*Proprietary	5.136				
May-03	11.00	*Proprietary	10.73	*Proprietary	10.78	*Proprietary	6.446				



W.2.9.2.2	DSI/GA (days)				272 Affiliate vs. Non-Affiliates			272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	10.80	*Proprietary	6.92	*Proprietary	11.07	*Proprietary	6.358			-4.4659	NO
Jul-02	8.50	*Proprietary	7.82	*Proprietary	11.49	*Proprietary	7.790			-3.2724	NO
Aug-02	9.92	*Proprietary	9.47	*Proprietary	10.24	*Proprietary	5.835	-0.3304	YES	-1.7090	NO
Sep-02	10.75	*Proprietary	10.03	*Proprietary	9.94	*Proprietary	5.426			0.1271	YES
Oct-02	7.27	*Proprietary	9.03	*Proprietary	10.10	*Proprietary	5.638			-1.1691	YES
Nov-02	7.56	*Proprietary	7.20	*Proprietary	10.15	*Proprietary	6.569			-3.2026	NO
Dec-02	9.85	*Proprietary	10.02	*Proprietary	11.01	*Proprietary	7.445			-0.9085	YES
Jan-03	5.59	*Proprietary	8.63	*Proprietary	11.12	*Proprietary	7.805	-3.9432	NO	-2.1824	NO
Feb-03	7.79	*Proprietary	10.62	*Proprietary	11.23	*Proprietary	6.411			-0.7631	YES
Mar-03	8.35	*Proprietary	8.52	*Proprietary	10.30	*Proprietary	5.935			-2.5826	NO
Apr-03	9.81	*Proprietary	10.80	*Proprietary	9.96	*Proprietary	5.943			0.6957	YES
May-03	8.84	*Proprietary	13.77	*Proprietary	11.89	*Proprietary	7.116	-2.3605	NO	2.0492	YES



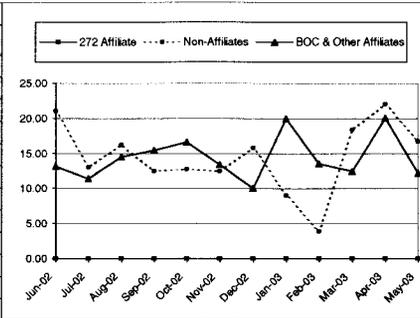
W.2.9.3.2	DS3 (Non-Optical)/GA (days)				272 Affiliate vs. Non-Affiliates			272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	7.33	*Proprietary	20.83	*Proprietary	10.92	*Proprietary	5.729				
Jul-02	0.00	*Proprietary	14.30	*Proprietary	11.99	*Proprietary	8.113				
Aug-02	12.00	*Proprietary	11.38	*Proprietary	11.08	*Proprietary	7.925				
Sep-02	0.00	*Proprietary	14.29	*Proprietary	19.46	*Proprietary	11.903				
Oct-02	16.60	*Proprietary	18.06	*Proprietary	16.38	*Proprietary	13.290				
Nov-02	1.00	*Proprietary	19.27	*Proprietary	14.57	*Proprietary	9.183				
Dec-02	4.00	*Proprietary	13.44	*Proprietary	16.38	*Proprietary	40.434				
Jan-03	17.00	*Proprietary	19.25	*Proprietary	16.08	*Proprietary	14.277				
Feb-03	41.00	*Proprietary	13.50	*Proprietary	12.65	*Proprietary	8.845				
Mar-03	11.00	*Proprietary	11.70	*Proprietary	25.74	*Proprietary	28.378				
Apr-03	1.00	*Proprietary	13.73	*Proprietary	12.34	*Proprietary	6.990				
May-03	0.00	*Proprietary	17.83	*Proprietary	22.90	*Proprietary	14.325				



Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliates and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

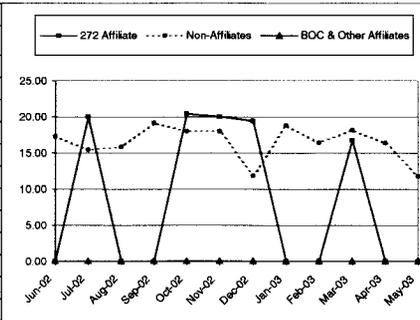
Georgia, June 2002 - May 2003
272 Special Access / Switched Access - Provisioning
Average Intervals - Requested
(Average Interval from ASR Received Date to CDDD)
Volume indicates total orders completed during reporting period.

W.2.9.4.2	DS3 (Optical Ocn)/GA (days)						272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates		
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	0.00	*Proprietary	13.11	*Proprietary	21.00	*Proprietary	6.986				
Jul-02	0.00	*Proprietary	11.40	*Proprietary	13.00	*Proprietary	0.000				
Aug-02	0.00	*Proprietary	14.47	*Proprietary	16.20	*Proprietary	7.480				
Sep-02	0.00	*Proprietary	15.46	*Proprietary	12.42	*Proprietary	11.758				
Oct-02	0.00	*Proprietary	16.59	*Proprietary	12.71	*Proprietary	8.633				
Nov-02	0.00	*Proprietary	13.36	*Proprietary	12.43	*Proprietary	8.950				
Dec-02	0.00	*Proprietary	10.00	*Proprietary	15.80	*Proprietary	14.620				
Jan-03	0.00	*Proprietary	20.00	*Proprietary	9.00	*Proprietary	7.071				
Feb-03	0.00	*Proprietary	13.53	*Proprietary	3.86	*Proprietary	1.345				
Mar-03	0.00	*Proprietary	12.44	*Proprietary	18.33	*Proprietary	11.944				
Apr-03	0.00	*Proprietary	20.05	*Proprietary	22.00	*Proprietary	8.000				
May-03	0.00	*Proprietary	12.19	*Proprietary	16.67	*Proprietary	9.543				



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Better Performance

W.2.9.5.2	Total Switched Access (Feature Group 'D')/GA (days)						272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates		
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	0.00	*Proprietary	0.00	*Proprietary	17.28	*Proprietary	13.272				
Jul-02	20.00	*Proprietary	0.00	*Proprietary	15.43	*Proprietary	5.985				
Aug-02	0.00	*Proprietary	0.00	*Proprietary	15.78	*Proprietary	6.887				
Sep-02	0.00	*Proprietary	0.00	*Proprietary	19.16	*Proprietary	12.041				
Oct-02	20.38	*Proprietary	0.00	*Proprietary	18.01	*Proprietary	6.669				
Nov-02	20.00	*Proprietary	0.00	*Proprietary	17.98	*Proprietary	8.157				
Dec-02	19.43	*Proprietary	0.00	*Proprietary	11.79	*Proprietary	5.294				
Jan-03	0.00	*Proprietary	0.00	*Proprietary	18.78	*Proprietary	13.855				
Feb-03	0.00	*Proprietary	0.00	*Proprietary	16.43	*Proprietary	9.042				
Mar-03	16.71	*Proprietary	0.00	*Proprietary	18.15	*Proprietary	10.835				
Apr-03	0.00	*Proprietary	0.00	*Proprietary	16.32	*Proprietary	16.724				
May-03	0.00	*Proprietary	0.00	*Proprietary	11.73	*Proprietary	6.597				

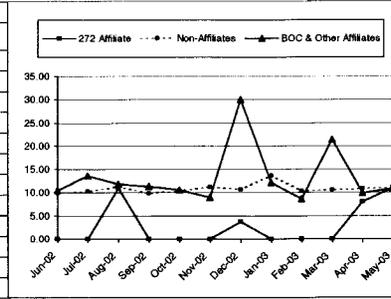


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Better Performance

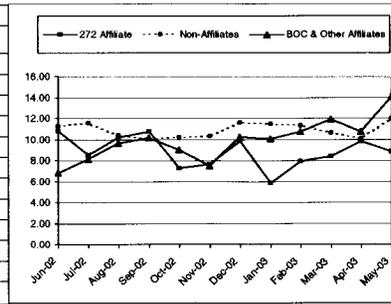
Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

Georgia, June 2002 - May 2003
272 Special Access / Switched Access - Provisioning
Average Intervals - Offered
(Average Interval from ASR Received Date to FOC Due Date)
Volume indicates total orders completed during reporting period.

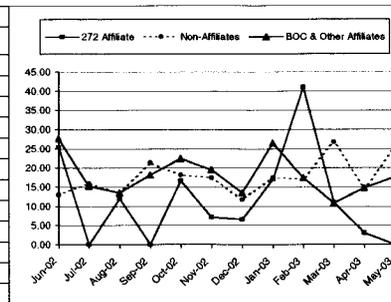
W.2.10.1.2	DSO/GA (days)			272 Affiliate vs. Non-Affiliates				BOC & Other Affiliates vs. Non-Affiliates			
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	0.00	*Proprietary*	10.60	*Proprietary*	9.98	*Proprietary*	3.953			0.8029	YES
Jul-02	0.00	*Proprietary*	13.63	*Proprietary*	10.27	*Proprietary*	5.688				
Aug-02	11.00	*Proprietary*	11.92	*Proprietary*	11.30	*Proprietary*	5.518				
Sep-02	0.00	*Proprietary*	11.40	*Proprietary*	9.84	*Proprietary*	4.358				
Oct-02	0.00	*Proprietary*	10.71	*Proprietary*	10.40	*Proprietary*	6.090				
Nov-02	0.00	*Proprietary*	9.00	*Proprietary*	11.20	*Proprietary*	6.173				
Dec-02	3.75	*Proprietary*	30.00	*Proprietary*	10.69	*Proprietary*	4.770				
Jan-03	0.00	*Proprietary*	12.18	*Proprietary*	13.56	*Proprietary*	23.032				
Feb-03	0.00	*Proprietary*	8.71	*Proprietary*	10.35	*Proprietary*	4.873				
Mar-03	0.00	*Proprietary*	21.45	*Proprietary*	10.54	*Proprietary*	5.545				
Apr-03	8.00	*Proprietary*	9.82	*Proprietary*	10.76	*Proprietary*	5.041				
May-03	11.00	*Proprietary*	10.93	*Proprietary*	11.11	*Proprietary*	6.277				



W.2.10.2.2	DSI/GA (days)			272 Affiliate vs. Non-Affiliates				BOC & Other Affiliates vs. Non-Affiliates			
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	10.80	*Proprietary*	6.79	*Proprietary*	11.26	*Proprietary*	6.389			-4.7719	NO
Jul-02	8.50	*Proprietary*	8.12	*Proprietary*	11.56	*Proprietary*	7.603			-3.1455	NO
Aug-02	10.19	*Proprietary*	9.67	*Proprietary*	10.40	*Proprietary*	5.879	-0.2065	YES	-1.6136	YES
Sep-02	10.75	*Proprietary*	10.14	*Proprietary*	10.03	*Proprietary*	5.467			0.1825	YES
Oct-02	7.27	*Proprietary*	9.03	*Proprietary*	10.22	*Proprietary*	5.580			-1.3137	YES
Nov-02	7.63	*Proprietary*	7.48	*Proprietary*	10.29	*Proprietary*	6.518			-3.0789	NO
Dec-02	9.85	*Proprietary*	10.24	*Proprietary*	11.59	*Proprietary*	10.988			-0.8350	YES
Jan-03	5.84	*Proprietary*	10.06	*Proprietary*	11.45	*Proprietary*	8.046	-3.9811	NO	-1.1481	YES
Feb-03	7.90	*Proprietary*	10.74	*Proprietary*	11.33	*Proprietary*	6.388			-0.7410	YES
Mar-03	8.35	*Proprietary*	11.91	*Proprietary*	10.61	*Proprietary*	6.094			1.8388	YES
Apr-03	9.81	*Proprietary*	10.74	*Proprietary*	10.06	*Proprietary*	5.940			0.7129	YES
May-03	8.84	*Proprietary*	14.05	*Proprietary*	11.97	*Proprietary*	7.049	-2.4429	NO	2.2947	YES



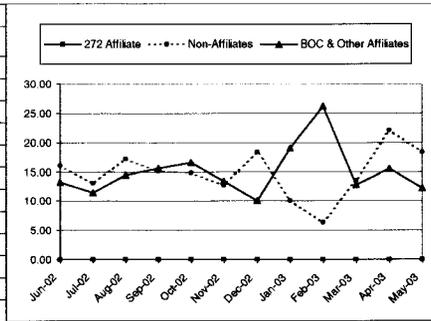
W.2.10.3.2	DS3 (Non-Optical)/GA (days)			272 Affiliate vs. Non-Affiliates				BOC & Other Affiliates vs. Non-Affiliates			
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	25.33	*Proprietary*	27.58	*Proprietary*	13.00	*Proprietary*	8.447				
Jul-02	0.00	*Proprietary*	15.30	*Proprietary*	15.85	*Proprietary*	12.639				
Aug-02	12.00	*Proprietary*	13.46	*Proprietary*	13.41	*Proprietary*	10.021				
Sep-02	0.00	*Proprietary*	18.21	*Proprietary*	21.27	*Proprietary*	13.071				
Oct-02	16.60	*Proprietary*	22.43	*Proprietary*	18.09	*Proprietary*	12.065				
Nov-02	7.00	*Proprietary*	19.55	*Proprietary*	17.34	*Proprietary*	14.810				
Dec-02	6.50	*Proprietary*	13.44	*Proprietary*	11.74	*Proprietary*	5.020				
Jan-03	17.00	*Proprietary*	26.50	*Proprietary*	17.42	*Proprietary*	13.697				
Feb-03	41.00	*Proprietary*	17.38	*Proprietary*	16.96	*Proprietary*	11.521				
Mar-03	11.00	*Proprietary*	10.80	*Proprietary*	26.67	*Proprietary*	27.969				
Apr-03	3.00	*Proprietary*	14.73	*Proprietary*	14.45	*Proprietary*	8.046				
May-03	0.00	*Proprietary*	17.67	*Proprietary*	25.15	*Proprietary*	13.561				



Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

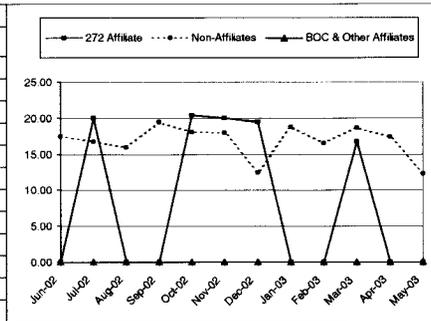
Georgia, June 2002 - May 2003
272 Special Access / Switched Access - Provisioning
Average Intervals - Offered
(Average Interval from ASR Received Date to FOC Due Date)
Volume indicates total orders completed during reporting period.

W.2.10.4.2	DS3 (Optical OCnYGA (days))							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	0.00	*Proprietary	13.26	*Proprietary	16.00	*Proprietary	4.775				
Jul-02	0.00	*Proprietary	11.40	*Proprietary	13.00	*Proprietary	0.000				
Aug-02	0.00	*Proprietary	14.47	*Proprietary	17.20	*Proprietary	6.052				
Sep-02	0.00	*Proprietary	15.58	*Proprietary	15.08	*Proprietary	10.721				
Oct-02	0.00	*Proprietary	16.59	*Proprietary	14.79	*Proprietary	10.184				
Nov-02	0.00	*Proprietary	13.36	*Proprietary	12.64	*Proprietary	9.052				
Dec-02	0.00	*Proprietary	10.00	*Proprietary	18.30	*Proprietary	12.614				
Jan-03	0.00	*Proprietary	19.06	*Proprietary	10.00	*Proprietary	6.000				
Feb-03	0.00	*Proprietary	26.18	*Proprietary	6.29	*Proprietary	3.592				
Mar-03	0.00	*Proprietary	12.72	*Proprietary	13.50	*Proprietary	10.075				
Apr-03	0.00	*Proprietary	15.52	*Proprietary	22.00	*Proprietary	8.000				
May-03	0.00	*Proprietary	12.19	*Proprietary	18.33	*Proprietary	6.408				



Better Performance ↓

W.2.10.5.2	Total Switched Access (Feature Group 'D')YGA (days)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	0.00	*Proprietary	0.00	*Proprietary	17.44	*Proprietary	13.454				
Jul-02	20.00	*Proprietary	0.00	*Proprietary	16.68	*Proprietary	6.275				
Aug-02	0.00	*Proprietary	0.00	*Proprietary	15.92	*Proprietary	7.020				
Sep-02	0.00	*Proprietary	0.00	*Proprietary	19.45	*Proprietary	11.794				
Oct-02	20.38	*Proprietary	0.00	*Proprietary	18.03	*Proprietary	6.648				
Nov-02	20.00	*Proprietary	0.00	*Proprietary	17.97	*Proprietary	8.176				
Dec-02	19.43	*Proprietary	0.00	*Proprietary	12.43	*Proprietary	5.429				
Jan-03	0.00	*Proprietary	0.00	*Proprietary	18.80	*Proprietary	13.842				
Feb-03	0.00	*Proprietary	0.00	*Proprietary	16.53	*Proprietary	8.996				
Mar-03	16.71	*Proprietary	0.00	*Proprietary	18.62	*Proprietary	10.381				
Apr-03	0.00	*Proprietary	0.00	*Proprietary	17.39	*Proprietary	16.523				
May-03	0.00	*Proprietary	0.00	*Proprietary	12.22	*Proprietary	6.616				

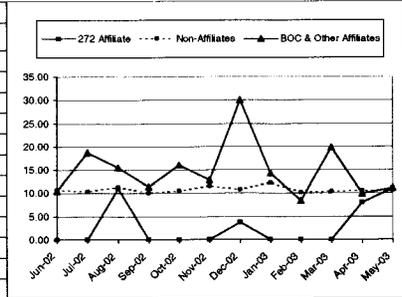


Better Performance ↓

Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the differences in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

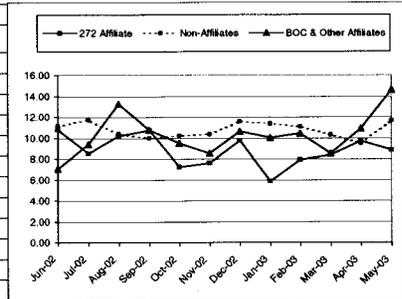
Georgia, June 2002 - May 2003
272 Special Access / Switched Access - Provisioning
Average Intervals - Installation
(Average Interval from ASR Received Date to BellSouth Completion Date)
Volume indicates total orders completed during reporting period.

W.2.11.1.2	DS0/GA (days)				272 Affiliate vs. Non-Affiliates			BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity
Jun-02	0.00	*Proprietary	10.43	*Proprietary	10.63	*Proprietary	10.214		
Jul-02	0.00	*Proprietary	18.75	*Proprietary	10.35	*Proprietary	5.846		
Aug-02	11.00	*Proprietary	15.58	*Proprietary	11.27	*Proprietary	5.649		
Sep-02	0.00	*Proprietary	11.40	*Proprietary	10.05	*Proprietary	4.547		
Oct-02	0.00	*Proprietary	16.00	*Proprietary	10.42	*Proprietary	6.244		
Nov-02	0.00	*Proprietary	12.80	*Proprietary	11.51	*Proprietary	6.773		
Dec-02	3.75	*Proprietary	30.00	*Proprietary	10.80	*Proprietary	4.968		
Jan-03	0.00	*Proprietary	14.27	*Proprietary	12.20	*Proprietary	9.075		
Feb-03	0.00	*Proprietary	8.43	*Proprietary	10.18	*Proprietary	4.730		
Mar-03	0.00	*Proprietary	19.91	*Proprietary	10.32	*Proprietary	5.627		
Apr-03	8.00	*Proprietary	9.92	*Proprietary	10.44	*Proprietary	4.796		
May-03	11.00	*Proprietary	11.13	*Proprietary	10.58	*Proprietary	5.652		



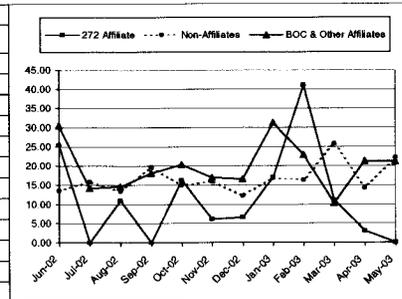
Better Performance

W.2.11.2.2	DS1/GA (days)				272 Affiliate vs. Non-Affiliates			BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity
Jun-02	10.80	*Proprietary	7.04	*Proprietary	11.13	*Proprietary	6.332		
Jul-02	8.50	*Proprietary	9.36	*Proprietary	11.74	*Proprietary	9.090		
Aug-02	10.22	*Proprietary	13.24	*Proprietary	10.41	*Proprietary	6.038	-0.1883	YES
Sep-02	10.75	*Proprietary	10.75	*Proprietary	9.96	*Proprietary	5.431		
Oct-02	7.20	*Proprietary	9.46	*Proprietary	10.22	*Proprietary	5.769		
Nov-02	7.59	*Proprietary	8.52	*Proprietary	10.33	*Proprietary	6.596		
Dec-02	9.77	*Proprietary	10.63	*Proprietary	11.52	*Proprietary	7.899		
Jan-03	5.84	*Proprietary	10.04	*Proprietary	11.37	*Proprietary	8.241	-3.7348	NO
Feb-03	7.90	*Proprietary	10.45	*Proprietary	11.06	*Proprietary	6.411		
Mar-03	8.35	*Proprietary	8.51	*Proprietary	10.30	*Proprietary	6.148		
Apr-03	9.69	*Proprietary	10.91	*Proprietary	9.46	*Proprietary	6.330		
May-03	8.84	*Proprietary	14.59	*Proprietary	11.64	*Proprietary	7.142	-2.1535	NO



Better Performance

W.2.11.3.2	DS3 (Non-Optical)/GA (days)				272 Affiliate vs. Non-Affiliates			BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity
Jun-02	25.33	*Proprietary	30.50	*Proprietary	13.52	*Proprietary	11.396		
Jul-02	0.00	*Proprietary	14.30	*Proprietary	15.76	*Proprietary	12.590		
Aug-02	11.00	*Proprietary	14.67	*Proprietary	13.38	*Proprietary	9.929		
Sep-02	0.00	*Proprietary	18.21	*Proprietary	19.67	*Proprietary	12.247		
Oct-02	16.20	*Proprietary	20.43	*Proprietary	14.91	*Proprietary	7.442		
Nov-02	6.00	*Proprietary	17.00	*Proprietary	15.92	*Proprietary	11.601		
Dec-02	6.50	*Proprietary	16.67	*Proprietary	12.23	*Proprietary	5.479		
Jan-03	17.00	*Proprietary	31.25	*Proprietary	16.74	*Proprietary	12.716		
Feb-03	41.00	*Proprietary	23.00	*Proprietary	16.23	*Proprietary	11.379		
Mar-03	11.00	*Proprietary	10.30	*Proprietary	25.66	*Proprietary	27.866		
Apr-03	3.00	*Proprietary	21.27	*Proprietary	14.11	*Proprietary	7.937		
May-03	0.00	*Proprietary	21.17	*Proprietary	22.01	*Proprietary	11.413		

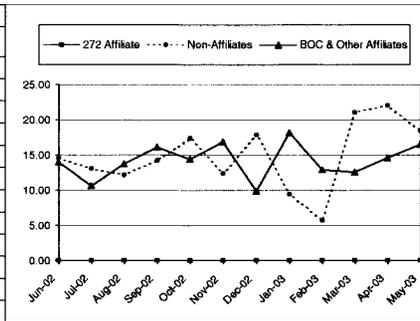


Better Performance

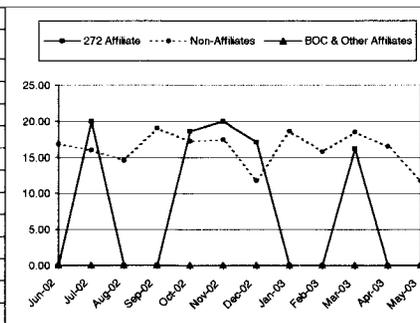
Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

Georgia, June 2002 - May 2003
272 Special Access / Switched Access - Provisioning
Average Intervals - Installation
(Average Interval from ASR Received Date to BellSouth Completion Date)
Volume indicates total orders completed during reporting period.

W.2.11.4.2	DS3 (Optical OCn/GA (days))						272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates		
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	0.00	*Proprietary*	13.95	*Proprietary*	14.50	*Proprietary*	4.765				
Jul-02	0.00	*Proprietary*	10.60	*Proprietary*	13.00	*Proprietary*	0.000				
Aug-02	0.00	*Proprietary*	13.67	*Proprietary*	12.10	*Proprietary*	2.025				
Sep-02	0.00	*Proprietary*	16.12	*Proprietary*	14.17	*Proprietary*	10.623				
Oct-02	0.00	*Proprietary*	14.37	*Proprietary*	17.36	*Proprietary*	14.292				
Nov-02	0.00	*Proprietary*	16.82	*Proprietary*	12.36	*Proprietary*	9.320				
Dec-02	0.00	*Proprietary*	9.89	*Proprietary*	17.80	*Proprietary*	12.218				
Jan-03	0.00	*Proprietary*	18.17	*Proprietary*	9.40	*Proprietary*	6.189				
Feb-03	0.00	*Proprietary*	12.88	*Proprietary*	5.71	*Proprietary*	3.946				
Mar-03	0.00	*Proprietary*	12.56	*Proprietary*	21.00	*Proprietary*	14.000				
Apr-03	0.00	*Proprietary*	14.59	*Proprietary*	22.00	*Proprietary*	8.000				
May-03	0.00	*Proprietary*	16.51	*Proprietary*	18.33	*Proprietary*	6.408				



W.2.11.5.2	Total Switched Access (Feature Group 'D')/GA (days)						272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates		
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	0.00	*Proprietary*	0.00	*Proprietary*	16.84	*Proprietary*	13.412				
Jul-02	20.00	*Proprietary*	0.00	*Proprietary*	15.96	*Proprietary*	6.979				
Aug-02	0.00	*Proprietary*	0.00	*Proprietary*	14.55	*Proprietary*	6.809				
Sep-02	0.00	*Proprietary*	0.00	*Proprietary*	19.04	*Proprietary*	12.132				
Oct-02	18.63	*Proprietary*	0.00	*Proprietary*	17.23	*Proprietary*	7.239				
Nov-02	20.00	*Proprietary*	0.00	*Proprietary*	17.45	*Proprietary*	8.429				
Dec-02	17.14	*Proprietary*	0.00	*Proprietary*	11.74	*Proprietary*	5.692				
Jan-03	0.00	*Proprietary*	0.00	*Proprietary*	18.67	*Proprietary*	13.921				
Feb-03	0.00	*Proprietary*	0.00	*Proprietary*	15.78	*Proprietary*	9.095				
Mar-03	16.18	*Proprietary*	0.00	*Proprietary*	18.52	*Proprietary*	10.893				
Apr-03	0.00	*Proprietary*	0.00	*Proprietary*	16.53	*Proprietary*	16.178				
May-03	0.00	*Proprietary*	0.00	*Proprietary*	11.73	*Proprietary*	6.752				



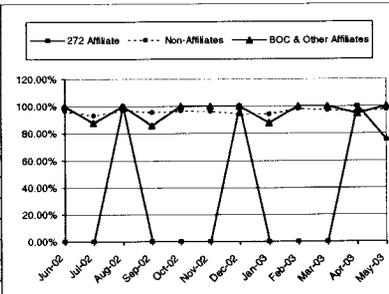
Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

Georgia, June 2002 - May 2003
272 Special Access / Switched Access - Provisioning
% Installation Appointments Met

(% of installation appointments met within the reporting period)

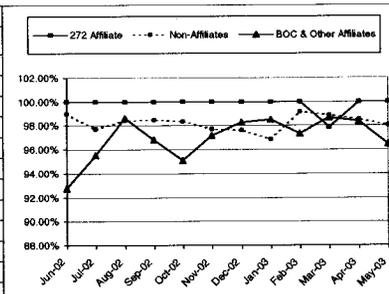
Volume indicates total number of orders received for this disaggregation within the reporting period.

W.2.7.5.2	DS0/GA (%)			272 Affiliate vs. Non-Affiliates			BOC & Other Affiliates vs. Non-Affiliates				
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	0.00%	*Proprietary	100.00%	*Proprietary	96.37%	*Proprietary					
Jul-02	0.00%	*Proprietary	87.50%	*Proprietary	92.86%	*Proprietary					
Aug-02	100.00%	*Proprietary	100.00%	*Proprietary	96.91%	*Proprietary					
Sep-02	0.00%	*Proprietary	85.71%	*Proprietary	95.49%	*Proprietary					
Oct-02	0.00%	*Proprietary	100.00%	*Proprietary	96.65%	*Proprietary					
Nov-02	0.00%	*Proprietary	100.00%	*Proprietary	96.10%	*Proprietary					
Dec-02	100.00%	*Proprietary	100.00%	*Proprietary	94.09%	*Proprietary					
Jan-03	0.00%	*Proprietary	87.50%	*Proprietary	94.00%	*Proprietary					
Feb-03	0.00%	*Proprietary	100.00%	*Proprietary	97.97%	*Proprietary					
Mar-03	0.00%	*Proprietary	100.00%	*Proprietary	96.94%	*Proprietary					
Apr-03	100.00%	*Proprietary	94.44%	*Proprietary	96.11%	*Proprietary					
May-03	75.00%	*Proprietary	100.00%	*Proprietary	97.52%	*Proprietary					



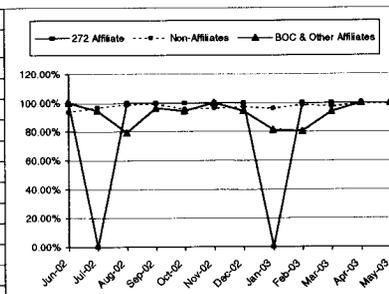
↑ Better Performance

W.2.7.6.2	DS1/GA (%)			272 Affiliate vs. Non-Affiliates			BOC & Other Affiliates vs. Non-Affiliates				
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	100.00%	*Proprietary	92.75%	*Proprietary	99.00%	*Proprietary				-0.5126	YES
Jul-02	100.00%	*Proprietary	95.54%	*Proprietary	97.68%	*Proprietary				-0.2231	YES
Aug-02	100.00%	*Proprietary	98.62%	*Proprietary	96.43%	*Proprietary	0.0966	YES		0.0268	YES
Sep-02	100.00%	*Proprietary	96.81%	*Proprietary	98.46%	*Proprietary				-0.1567	YES
Oct-02	100.00%	*Proprietary	95.08%	*Proprietary	96.35%	*Proprietary				-0.2525	YES
Nov-02	100.00%	*Proprietary	97.18%	*Proprietary	97.70%	*Proprietary				-0.0431	YES
Dec-02	100.00%	*Proprietary	98.25%	*Proprietary	97.62%	*Proprietary	0.1444	YES		0.0471	YES
Jan-03	100.00%	*Proprietary	96.51%	*Proprietary	96.84%	*Proprietary	0.1928	YES		0.1357	YES
Feb-03	100.00%	*Proprietary	97.33%	*Proprietary	99.16%	*Proprietary	0.0499	YES		-0.1544	YES
Mar-03	97.87%	*Proprietary	98.67%	*Proprietary	98.87%	*Proprietary	-0.0680	YES		-0.0170	YES
Apr-03	100.00%	*Proprietary	96.33%	*Proprietary	96.52%	*Proprietary	0.0823	YES		-0.0146	YES
May-03	100.00%	*Proprietary	96.43%	*Proprietary	98.03%	*Proprietary	0.1147	YES		-0.1442	YES



↑ Better Performance

W.2.7.7.2	DS3 (Non-Optical)/GA (%)			272 Affiliate vs. Non-Affiliates			BOC & Other Affiliates vs. Non-Affiliates				
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	100.00%	*Proprietary	100.00%	*Proprietary	93.40%	*Proprietary					
Jul-02	0.00%	*Proprietary	94.44%	*Proprietary	97.01%	*Proprietary					
Aug-02	100.00%	*Proprietary	79.17%	*Proprietary	98.59%	*Proprietary					
Sep-02	100.00%	*Proprietary	96.15%	*Proprietary	99.26%	*Proprietary					
Oct-02	100.00%	*Proprietary	94.12%	*Proprietary	95.45%	*Proprietary					
Nov-02	100.00%	*Proprietary	100.00%	*Proprietary	96.25%	*Proprietary					
Dec-02	100.00%	*Proprietary	94.12%	*Proprietary	97.30%	*Proprietary					
Jan-03	0.00%	*Proprietary	81.25%	*Proprietary	96.15%	*Proprietary					
Feb-03	100.00%	*Proprietary	80.00%	*Proprietary	96.57%	*Proprietary					
Mar-03	100.00%	*Proprietary	93.75%	*Proprietary	97.40%	*Proprietary					
Apr-03	100.00%	*Proprietary	100.00%	*Proprietary	99.19%	*Proprietary					
May-03	100.00%	*Proprietary	100.00%	*Proprietary	99.19%	*Proprietary					



↑ Better Performance

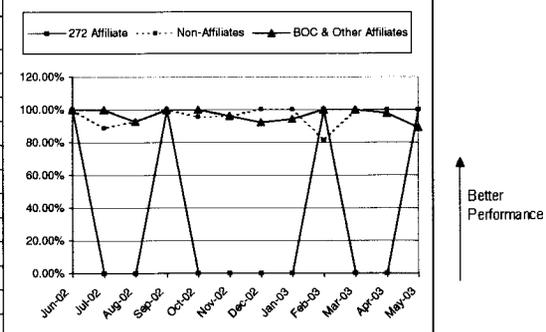
Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

Georgia, June 2002 - May 2003
272 Special Access / Switched Access - Provisioning
% Installation Appointments Met

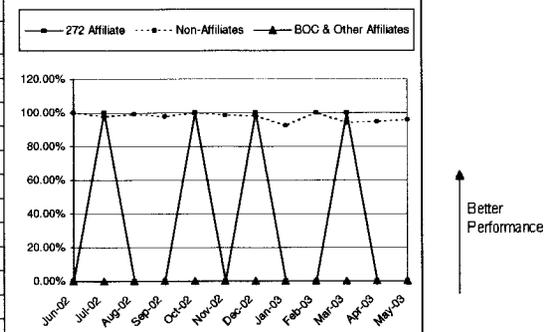
(% of installation appointments met within the reporting period)

Volume indicates total number of orders received for this disaggregation within the reporting period.

W.2.7.8.2	DS3 (Optical OCn)/GA (%)						StDev	272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume		ZScore	Equity	ZScore	Equity
Jun-02	100.00%	*Proprietary	100.00%	*Proprietary	100.00%	*Proprietary					
Jul-02	0.00%	*Proprietary	100.00%	*Proprietary	88.89%	*Proprietary					
Aug-02	0.00%	*Proprietary	92.86%	*Proprietary	92.86%	*Proprietary					
Sep-02	100.00%	*Proprietary	100.00%	*Proprietary	100.00%	*Proprietary					
Oct-02	0.00%	*Proprietary	100.00%	*Proprietary	95.56%	*Proprietary			0.1946	YES	
Nov-02	0.00%	*Proprietary	96.30%	*Proprietary	96.00%	*Proprietary					
Dec-02	0.00%	*Proprietary	92.31%	*Proprietary	100.00%	*Proprietary					
Jan-03	0.00%	*Proprietary	94.44%	*Proprietary	100.00%	*Proprietary					
Feb-03	100.00%	*Proprietary	100.00%	*Proprietary	81.25%	*Proprietary					
Mar-03	0.00%	*Proprietary	100.00%	*Proprietary	100.00%	*Proprietary					
Apr-03	0.00%	*Proprietary	97.87%	*Proprietary	100.00%	*Proprietary					
May-03	100.00%	*Proprietary	88.19%	*Proprietary	100.00%	*Proprietary					



W.2.7.9.2	Total Switched Access (Feature Group 'D')/GA (%)						StDev	272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume		ZScore	Equity	ZScore	Equity
Jun-02	0.00%	*Proprietary	0.00%	*Proprietary	100.00%	*Proprietary					
Jul-02	100.00%	*Proprietary	0.00%	*Proprietary	97.64%	*Proprietary					
Aug-02	0.00%	*Proprietary	0.00%	*Proprietary	99.23%	*Proprietary					
Sep-02	0.00%	*Proprietary	0.00%	*Proprietary	97.67%	*Proprietary					
Oct-02	100.00%	*Proprietary	0.00%	*Proprietary	100.00%	*Proprietary					
Nov-02	0.00%	*Proprietary	0.00%	*Proprietary	98.56%	*Proprietary					
Dec-02	100.00%	*Proprietary	0.00%	*Proprietary	98.18%	*Proprietary					
Jan-03	0.00%	*Proprietary	0.00%	*Proprietary	92.39%	*Proprietary					
Feb-03	0.00%	*Proprietary	0.00%	*Proprietary	100.00%	*Proprietary					
Mar-03	100.00%	*Proprietary	0.00%	*Proprietary	93.90%	*Proprietary	0.2986	YES			
Apr-03	0.00%	*Proprietary	0.00%	*Proprietary	94.44%	*Proprietary					
May-03	0.00%	*Proprietary	0.00%	*Proprietary	95.71%	*Proprietary					



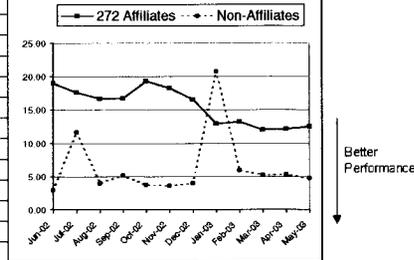
Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

Georgia, June 2002 - May 2003
272 Special Access / Switched Access - Provisioning
PIC Change Timeliness
(Average Time to Perform PIC Changes)

Numerator indicates total time to perform PIC changes within reporting period.
 Volume indicates total number of PIC changes within the reporting period.

W.2.6.1 Region (hours)

	272 Affiliates	Numerator	Volume	Non-Affiliates	Numerator	Volume	StDev	ZScore	Equity
Jun-02	19.02	1,418,554	*Proprietary*	2.93	1,615,493	*Proprietary*	14.039	293.7535	YES
Jul-02	17.61	1,157,831	*Proprietary*	11.65	6,301,389	*Proprietary*	61.157	23.5806	YES
Aug-02	16.67	901,983	*Proprietary*	3.95	2,296,645	*Proprietary*	27.169	104.1264	YES
Sep-02	16.75	963,025	*Proprietary*	5.11	2,401,487	*Proprietary*	38.17	69.0238	YES
Oct-02	19.31	2,735,043	*Proprietary*	3.78	1,693,670	*Proprietary*	23.397	217.6432	YES
Nov-02	18.26	1,791,180	*Proprietary*	3.61	1,557,915	*Proprietary*	28.745	144.1088	YES
Dec-02	16.52	1,622,101	*Proprietary*	4.00	1,595,364	*Proprietary*	22.151	158.5916	YES
Jan-03	12.97	3,963,265	*Proprietary*	20.70	11,537,405	*Proprietary*	71.063	-44.3581	NO
Feb-03	13.19	2,499,515	*Proprietary*	5.95	2,851,520	*Proprietary*	20.534	130.0221	YES
Mar-03	11.97	2,299,619	*Proprietary*	5.19	2,194,256	*Proprietary*	30.727	80.2168	YES
Apr-03	12.14	2,589,822	*Proprietary*	5.30	2,136,272	*Proprietary*	23.964	106.5688	YES
May-03	12.49	2,397,741	*Proprietary*	4.67	1,848,237	*Proprietary*	27.821	101.0703	YES

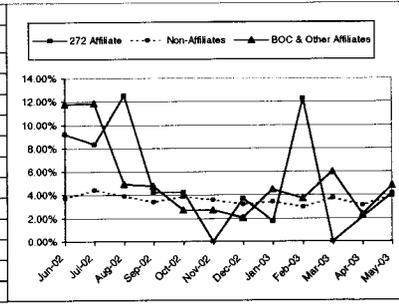


Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

Georgia, June 2002 - May 2003
272 Special Access / Switched Access - Maintenance and Repair
Trouble Report Rate
 (% of Total Troubles Reported)

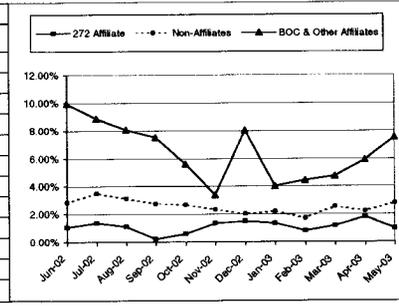
Volume indicates the trouble base for this disaggregation within the reporting period.

W.3.10.5.2	DS0/GA (%)						StDev	272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume		ZScore	Equity	ZScore	Equity
Jun-02	9.21%	*Proprietary	11.76%	*Proprietary	3.73%	*Proprietary		2.4680	YES	4.8290	YES
Jul-02	8.33%	*Proprietary	11.85%	*Proprietary	4.42%	*Proprietary		1.5746	YES	4.0894	YES
Aug-02	12.50%	*Proprietary	4.93%	*Proprietary	3.90%	*Proprietary		3.6969	YES	0.6188	YES
Sep-02	4.23%	*Proprietary	4.76%	*Proprietary	3.39%	*Proprietary		0.3936	YES	0.6960	YES
Oct-02	4.23%	*Proprietary	2.68%	*Proprietary	3.85%	*Proprietary		0.1628	YES	-0.7244	YES
Nov-02	0.00%	*Proprietary	2.68%	*Proprietary	3.57%	*Proprietary		-1.4465	YES	-0.5722	YES
Dec-02	3.70%	*Proprietary	2.04%	*Proprietary	3.18%	*Proprietary		0.2139	YES	-0.7714	YES
Jan-03	1.75%	*Proprietary	4.46%	*Proprietary	3.40%	*Proprietary		-0.6743	YES	0.7165	YES
Feb-03	12.24%	*Proprietary	3.68%	*Proprietary	2.95%	*Proprietary		3.7799	YES	0.5396	YES
Mar-03	0.00%	*Proprietary	5.99%	*Proprietary	3.72%	*Proprietary		-1.3060	YES	1.5122	YES
Apr-03	2.13%	*Proprietary	2.31%	*Proprietary	3.10%	*Proprietary		-0.3771	YES	-0.5866	YES
May-03	4.08%	*Proprietary	4.79%	*Proprietary	3.90%	*Proprietary		0.0637	YES	0.6138	YES



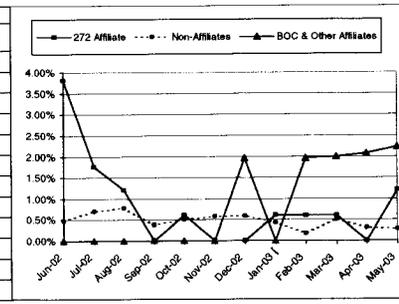
↑ Better Performance

W.3.10.6.2	DS1/GA (%)						StDev	272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume		ZScore	Equity	ZScore	Equity
Jun-02	1.07%	*Proprietary	9.91%	*Proprietary	2.85%	*Proprietary		-3.1963	NO	8.6814	YES
Jul-02	1.38%	*Proprietary	8.86%	*Proprietary	3.50%	*Proprietary		-3.4514	NO	6.1416	YES
Aug-02	1.11%	*Proprietary	8.06%	*Proprietary	3.10%	*Proprietary		-3.5224	NO	6.7696	YES
Sep-02	0.20%	*Proprietary	7.51%	*Proprietary	2.72%	*Proprietary		-4.7594	NO	7.0734	YES
Oct-02	0.56%	*Proprietary	5.61%	*Proprietary	2.66%	*Proprietary		-4.0566	NO	4.4305	YES
Nov-02	1.34%	*Proprietary	3.40%	*Proprietary	2.31%	*Proprietary		-2.0484	NO	1.7724	YES
Dec-02	1.49%	*Proprietary	8.02%	*Proprietary	2.02%	*Proprietary		-1.2108	YES	10.3825	YES
Jan-03	1.34%	*Proprietary	4.02%	*Proprietary	2.17%	*Proprietary		-1.8658	NO	3.1773	YES
Feb-03	0.80%	*Proprietary	4.44%	*Proprietary	1.89%	*Proprietary		-2.2799	NO	5.4651	YES
Mar-03	1.17%	*Proprietary	4.73%	*Proprietary	2.52%	*Proprietary		-2.9131	NO	3.5993	YES
Apr-03	1.81%	*Proprietary	5.91%	*Proprietary	2.23%	*Proprietary		-0.9709	YES	6.3758	YES
May-03	0.96%	*Proprietary	7.46%	*Proprietary	2.76%	*Proprietary		-3.7835	NO	7.5309	YES



↑ Better Performance

W.3.10.7.2	DS3 (Non-Optical)/GA (%)						StDev	272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume		ZScore	Equity	ZScore	Equity
Jun-02	3.80%	*Proprietary	0.00%	*Proprietary	0.47%	*Proprietary		6.4771	YES	-0.4679	YES
Jul-02	1.75%	*Proprietary	0.00%	*Proprietary	0.70%	*Proprietary		1.6154	YES	-0.6117	YES
Aug-02	1.20%	*Proprietary	0.00%	*Proprietary	0.78%	*Proprietary		0.6033	YES	-0.6398	YES
Sep-02	0.00%	*Proprietary	0.00%	*Proprietary	0.38%	*Proprietary		-0.7798	YES	-0.4507	YES
Oct-02	0.61%	*Proprietary	0.00%	*Proprietary	0.51%	*Proprietary		0.1771	YES	-0.5221	YES
Nov-02	0.00%	*Proprietary	0.00%	*Proprietary	0.57%	*Proprietary		-0.9522	YES	-0.5620	YES
Dec-02	0.00%	*Proprietary	1.96%	*Proprietary	0.59%	*Proprietary		-0.9745	YES	1.2676	YES
Jan-03	0.61%	*Proprietary	0.00%	*Proprietary	0.42%	*Proprietary		0.3697	YES	-0.4650	YES
Feb-03	0.60%	*Proprietary	1.96%	*Proprietary	0.17%	*Proprietary		1.3288	YES	3.0854	YES
Mar-03	0.60%	*Proprietary	2.00%	*Proprietary	0.51%	*Proprietary		0.1603	YES	1.4684	YES
Apr-03	0.00%	*Proprietary	2.08%	*Proprietary	0.31%	*Proprietary		-0.7062	YES	2.1925	YES
May-03	1.20%	*Proprietary	2.22%	*Proprietary	0.27%	*Proprietary		2.2771	YES	2.5068	YES

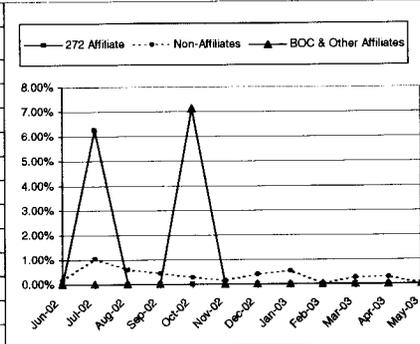


↑ Better Performance

Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

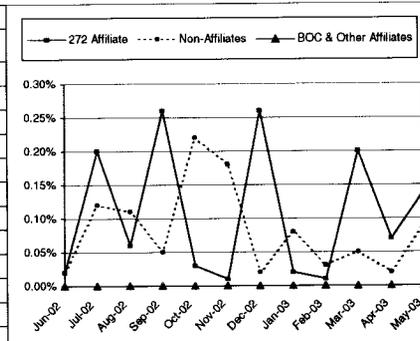
Georgia, June 2002 - May 2003
272 Special Access / Switched Access - Maintenance and Repair
Trouble Report Rate
 (% of Total Troubles Reported)
 Volume indicates the trouble base for this disaggregation within the reporting period.

W.3.10.8.2	DS3 (Optical OCn)GA (%)						StDev	272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume		ZScore	Equity	ZScore	Equity
Jun-02	0.00%	*Proprietary*	0.00%	*Proprietary*	0.15%	*Proprietary*					
Jul-02	6.25%	*Proprietary*	0.00%	*Proprietary*	1.04%	*Proprietary*					
Aug-02	0.00%	*Proprietary*	0.00%	*Proprietary*	0.59%	*Proprietary*					
Sep-02	0.00%	*Proprietary*	0.00%	*Proprietary*	0.43%	*Proprietary*					
Oct-02	0.00%	*Proprietary*	7.14%	*Proprietary*	0.27%	*Proprietary*					
Nov-02	0.00%	*Proprietary*	0.00%	*Proprietary*	0.13%	*Proprietary*					
Dec-02	0.00%	*Proprietary*	0.00%	*Proprietary*	0.40%	*Proprietary*					
Jan-03	0.00%	*Proprietary*	0.00%	*Proprietary*	0.53%	*Proprietary*					
Feb-03	0.00%	*Proprietary*	0.00%	*Proprietary*	0.00%	*Proprietary*					
Mar-03	0.00%	*Proprietary*	0.00%	*Proprietary*	0.26%	*Proprietary*					
Apr-03	0.00%	*Proprietary*	0.00%	*Proprietary*	0.27%	*Proprietary*					
May-03	0.00%	*Proprietary*	0.00%	*Proprietary*	0.00%	*Proprietary*					



Better Performance

W.3.10.9.2	Total Switched Access (Feature Group D)GA (%)						StDev	272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume		ZScore	Equity	ZScore	Equity
Jun-02	0.02%	*Proprietary*	0.00%	*Proprietary*	0.02%	*Proprietary*		0.0000	YES	-0.3246	YES
Jul-02	0.20%	*Proprietary*	0.00%	*Proprietary*	0.12%	*Proprietary*		2.9495	YES	-0.7950	YES
Aug-02	0.06%	*Proprietary*	0.00%	*Proprietary*	0.11%	*Proprietary*		-1.9253	NO	-0.7612	YES
Sep-02	0.26%	*Proprietary*	0.00%	*Proprietary*	0.05%	*Proprietary*		11.9869	YES	-0.5132	YES
Oct-02	0.03%	*Proprietary*	0.00%	*Proprietary*	0.22%	*Proprietary*		-5.2286	NO	-1.0765	YES
Nov-02	0.01%	*Proprietary*	0.00%	*Proprietary*	0.18%	*Proprietary*		-5.1548	NO	-0.9737	YES
Dec-02	0.26%	*Proprietary*	0.00%	*Proprietary*	0.02%	*Proprietary*		21.9405	YES	-0.3246	YES
Jan-03	0.02%	*Proprietary*	0.00%	*Proprietary*	0.06%	*Proprietary*		-2.7413	NO	-0.6481	YES
Feb-03	0.01%	*Proprietary*	0.00%	*Proprietary*	0.03%	*Proprietary*		-1.4823	YES	-0.3975	YES
Mar-03	0.20%	*Proprietary*	0.00%	*Proprietary*	0.05%	*Proprietary*		6.8690	YES	-0.5132	YES
Apr-03	0.07%	*Proprietary*	0.00%	*Proprietary*	0.02%	*Proprietary*		4.6845	YES	-0.3245	YES
May-03	0.14%	*Proprietary*	0.00%	*Proprietary*	0.09%	*Proprietary*		2.2085	YES	-0.6399	YES



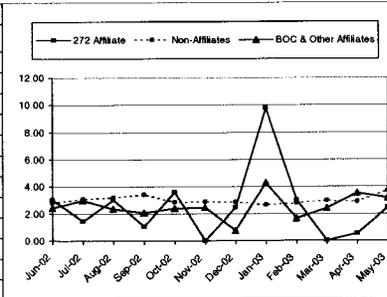
Better Performance

Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

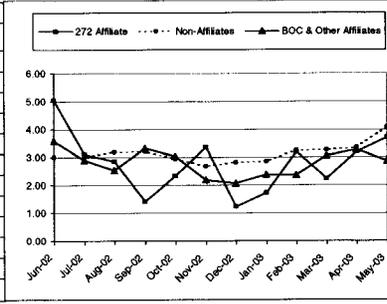
Georgia, June 2002 - May 2003
272 Special Access / Switched Access - Maintenance and Repair
Average Repair Interval
(Average Trouble Duration)

Volume indicates total number of reports for this disaggregation within the reporting period.

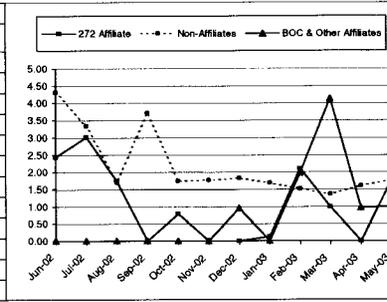
W.3.9.5.2	DS0/GA (hours)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	3.02	*Proprietary	2.43	*Proprietary	2.81	*Proprietary	2.778				
Jul-02	1.44	*Proprietary	2.97	*Proprietary	3.08	*Proprietary	4.400				
Aug-02	3.03	*Proprietary	2.38	*Proprietary	3.19	*Proprietary	3.888				
Sep-02	1.05	*Proprietary	2.05	*Proprietary	3.41	*Proprietary	4.571				
Oct-02	3.57	*Proprietary	2.38	*Proprietary	2.85	*Proprietary	3.452				
Nov-02	0.00	*Proprietary	2.44	*Proprietary	2.87	*Proprietary	3.312				
Dec-02	2.46	*Proprietary	0.74	*Proprietary	2.85	*Proprietary	3.697				
Jan-03	9.78	*Proprietary	4.26	*Proprietary	2.61	*Proprietary	3.835				
Feb-03	2.98	*Proprietary	1.83	*Proprietary	2.77	*Proprietary	4.353				
Mar-03	0.00	*Proprietary	2.39	*Proprietary	2.93	*Proprietary	3.355				
Apr-03	0.52	*Proprietary	3.53	*Proprietary	2.86	*Proprietary	2.891				
May-03	2.44	*Proprietary	3.16	*Proprietary	3.88	*Proprietary	5.668				



W.3.9.6.2	DS1/GA (hours)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	5.03	*Proprietary	3.58	*Proprietary	3.00	*Proprietary	3.615			1.0229	YES
Jul-02	3.11	*Proprietary	2.89	*Proprietary	3.00	*Proprietary	3.335			-0.2090	YES
Aug-02	2.84	*Proprietary	2.53	*Proprietary	3.19	*Proprietary	5.101			-0.8859	YES
Sep-02	1.41	*Proprietary	3.32	*Proprietary	3.21	*Proprietary	3.454			0.1981	YES
Oct-02	2.32	*Proprietary	3.04	*Proprietary	2.93	*Proprietary	3.289			0.1805	YES
Nov-02	3.36	*Proprietary	2.19	*Proprietary	2.88	*Proprietary	2.856				
Dec-02	1.22	*Proprietary	2.07	*Proprietary	2.81	*Proprietary	2.913			-1.7305	NO
Jan-03	1.72	*Proprietary	2.38	*Proprietary	2.85	*Proprietary	3.938				
Feb-03	3.19	*Proprietary	2.37	*Proprietary	3.24	*Proprietary	3.806			-1.2345	YES
Mar-03	2.22	*Proprietary	3.06	*Proprietary	3.26	*Proprietary	4.198			-0.2714	YES
Apr-03	3.19	*Proprietary	3.27	*Proprietary	3.34	*Proprietary	3.574			-0.1319	YES
May-03	3.71	*Proprietary	2.86	*Proprietary	4.09	*Proprietary	4.619			-1.8960	NO



W.3.9.7.2	DS3 (Non-Optical)/GA (hours)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	2.44	*Proprietary	0.00	*Proprietary	4.32	*Proprietary	6.548				
Jul-02	3.01	*Proprietary	0.00	*Proprietary	3.33	*Proprietary	3.943				
Aug-02	1.74	*Proprietary	0.00	*Proprietary	1.70	*Proprietary	1.301				
Sep-02	0.00	*Proprietary	0.00	*Proprietary	3.71	*Proprietary	4.540				
Oct-02	0.78	*Proprietary	0.00	*Proprietary	1.74	*Proprietary	1.913				
Nov-02	0.00	*Proprietary	0.00	*Proprietary	1.76	*Proprietary	1.585				
Dec-02	0.00	*Proprietary	0.95	*Proprietary	1.82	*Proprietary	1.703				
Jan-03	0.13	*Proprietary	0.00	*Proprietary	1.68	*Proprietary	2.638				
Feb-03	2.10	*Proprietary	1.98	*Proprietary	1.51	*Proprietary	0.774				
Mar-03	0.98	*Proprietary	4.13	*Proprietary	1.36	*Proprietary	1.629				
Apr-03	0.00	*Proprietary	0.97	*Proprietary	1.50	*Proprietary	1.111				
May-03	1.78	*Proprietary	1.00	*Proprietary	1.76	*Proprietary	1.899				

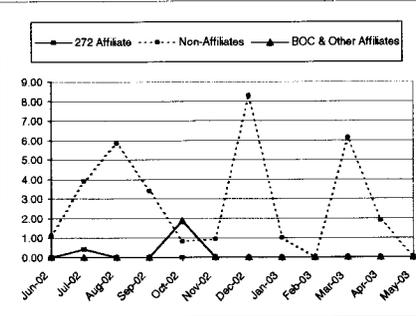


Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.

Georgia, June 2002 - May 2003
272 Special Access / Switched Access - Maintenance and Repair
Average Repair Interval
(Average Trouble Duration)

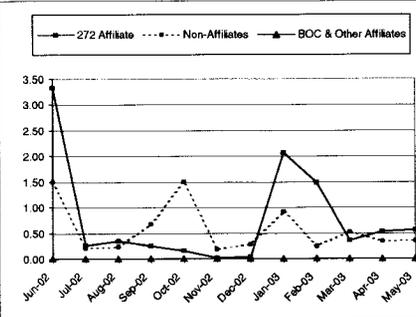
Volume indicates total number of reports for this disaggregation within the reporting period.

W.3.9.8.2	DS3 (Optical) OCn/GA (hours)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	0.00	*Proprietary*	0.00	*Proprietary*	1.10	*Proprietary*					
Jul-02	0.43	*Proprietary*	0.00	*Proprietary*	3.90	*Proprietary*					
Aug-02	0.00	*Proprietary*	0.00	*Proprietary*	5.85	*Proprietary*					
Sep-02	0.00	*Proprietary*	0.00	*Proprietary*	3.40	*Proprietary*					
Oct-02	0.00	*Proprietary*	1.88	*Proprietary*	0.81	*Proprietary*					
Nov-02	0.00	*Proprietary*	0.00	*Proprietary*	0.93	*Proprietary*					
Dec-02	0.00	*Proprietary*	0.00	*Proprietary*	8.29	*Proprietary*					
Jan-03	0.00	*Proprietary*	0.00	*Proprietary*	1.00	*Proprietary*					
Feb-03	0.00	*Proprietary*	0.00	*Proprietary*	0.00	*Proprietary*					
Mar-03	0.00	*Proprietary*	0.00	*Proprietary*	6.11	*Proprietary*					
Apr-03	0.00	*Proprietary*	0.00	*Proprietary*	1.87	*Proprietary*					
May-03	0.00	*Proprietary*	0.00	*Proprietary*	0.00	*Proprietary*					



Better Performance

W.3.9.9.2	Total Switched Access (Feature Group D)YGA (hours)							272 Affiliate vs. Non-Affiliates		BOC & Other Affiliates vs. Non-Affiliates	
	272 Affiliate	Volume	BOC & Other Affiliates	Volume	Non-Affiliates	Volume	StDev	ZScore	Equity	ZScore	Equity
Jun-02	3.33	*Proprietary*	0.00	*Proprietary*	1.50	*Proprietary*	1.541				
Jul-02	0.26	*Proprietary*	0.00	*Proprietary*	0.21	*Proprietary*	0.484	0.5480	YES		
Aug-02	0.35	*Proprietary*	0.00	*Proprietary*	0.23	*Proprietary*	0.400				
Sep-02	0.25	*Proprietary*	0.00	*Proprietary*	0.67	*Proprietary*	4.300	-0.5583	YES		
Oct-02	0.16	*Proprietary*	0.00	*Proprietary*	1.50	*Proprietary*	4.512				
Nov-02	0.02	*Proprietary*	0.00	*Proprietary*	0.19	*Proprietary*	0.545				
Dec-02	0.04	*Proprietary*	0.00	*Proprietary*	0.28	*Proprietary*	0.676	-1.5949	YES		
Jan-03	2.07	*Proprietary*	0.00	*Proprietary*	0.92	*Proprietary*	1.421				
Feb-03	1.48	*Proprietary*	0.00	*Proprietary*	0.24	*Proprietary*	0.222				
Mar-03	0.36	*Proprietary*	0.00	*Proprietary*	0.52	*Proprietary*	1.499	-0.5539	YES		
Apr-03	0.53	*Proprietary*	0.00	*Proprietary*	0.34	*Proprietary*	0.476				
May-03	0.56	*Proprietary*	0.00	*Proprietary*	0.35	*Proprietary*	0.393				



Better Performance

Note: BellSouth will not report a Zscore if the volume for either BellSouth or the Non-Affiliates is less than 30 or for a month in which BellSouth had not yet obtained Section 271. The standard error is a measure of the variability of the difference in average Non-Affiliate and average BST performance. Since Non-Affiliates' volumes are much greater than BST volumes, the Non-Affiliate standard error is used to estimate the standard error of the differences.